

FUNCTIONALIZATION OF
GAZIFERE UTILITY O&M
YEAR ENDED SEPT 30, 2004

(THOUSANDS OF DOLLARS)

	Col. 1 TOTAL COSTS	Col. 2 FRINGE BENEFITS	Col. 3 SUB TOTAL	Col. 4 SUPERVISION	Col. 5 SUB TOTAL	Col. 6 A & G OVERHEAD	Col. 7 TOTAL
1. GAS COSTS	36,171.4		36,171.4		36,171.4	496.7	36,668.1
DISTRIBUTION COSTS							
OPERATING COSTS							
2.1.1 CHART PROCESSING	22.9		22.9	6.0	28.9	13.2	42.1
2.1.2 SUB-TOTAL	22.9		22.9	6.0	28.9	13.2	42.1
2.1.3 SUPERVISION M&R	36.9		36.9	(36.9)			
2.1.4 SYSTEM OPERATION	215.6	34.0	249.6	65.2	314.8	144.1	458.9
2.1.5 SUB-TOTAL	275.4	34.0	309.4	34.3	343.7	157.3	501.0
2.1.6 SUPERVISION DIST OP	34.3		34.3	(34.3)			
2.1 TOTAL OPERATING COSTS	<u>309.7</u>	<u>34.0</u>	<u>343.7</u>	<u>0.0</u>	<u>343.7</u>	<u>157.3</u>	<u>501.0</u>
MAINTENANCE COSTS							
2.2.1 SUPERVISION M&R	47.1		47.1	(47.1)			
2.2.2 MAINS	83.8	20.6	104.4	277.7	382.1	174.9	557.0
2.2.3 SUB-TOTAL MNTCE	130.9	20.6	151.5	230.6	382.1	174.9	557.0
2.2.4 SUPERVISION DIST MNTCE	194.9	35.7	230.6	(230.6)			
2.2 TOTAL MAINTENANCE COSTS	<u>325.8</u>	<u>56.3</u>	<u>382.1</u>	<u>0.0</u>	<u>382.1</u>	<u>174.9</u>	<u>557.0</u>
CUSTOMER SERVICE COSTS							
OPERATING COSTS							
3.1.1 HEATING EQUIPMENT SERVICE	(47.9)	2.6	(45.3)	(39.4)	(84.7)	(38.8)	(123.4)
3.1.2 OTHER SERVICE WORK	120.3	20.5	140.7	122.4	263.1	120.4	383.5
3.1.3 INSPECT APPL INST.	66.5	1.8	68.3	59.4	127.7	58.5	186.2
3.1.4 SUB-TOTAL SERVICE WORK	138.9	24.8	163.7	142.4	306.1	140.1	446.3
3.1.5 MTR LOCKS, UNLKS, EXCHNGS	88.8	7.6	96.3	83.8	180.1	82.4	262.5
3.1.6 SUB-TOTAL	227.7	32.4	260.1	226.1	486.2	222.6	708.8
3.1.7 TRAINING & SUPERVISION	228.7	41.7	270.5	(270.5)			
3.1 TOTAL OPERATING COSTS	<u>456.4</u>	<u>74.1</u>	<u>530.5</u>	<u>(44.3)</u>	<u>486.2</u>	<u>222.6</u>	<u>708.8</u>

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FUNCTIONALIZATION OF
GAZIFERE UTILITY O&M
YEAR ENDED SEPT 30, 2004

(THOUSANDS OF DOLLARS)

<u>CUSTOMER SERVICE COSTS CON'T</u>	Col. 1 TOTAL COSTS	Col. 2 FRINGE BENEFITS	Col. 3 SUB TOTAL	Col. 4 SUPERVISION	Col. 5 SUB TOTAL	Col. 6 A & G OVERHEAD	Col. 7 TOTAL
<u>MAINTENANCE COSTS</u>							
3.2.1 SERVICE LINES	39.4	11.6	51.0	44.3	95.3	43.6	139.0
3.2 TOTAL MAINTENANCE COSTS	<u>39.4</u>	<u>11.6</u>	<u>51.0</u>	<u>44.3</u>	<u>95.3</u>	<u>43.6</u>	<u>139.0</u>
<u>SALES PROMOTION COSTS</u>							
4.1 RESIDENTIAL PROMOTION	168.8	17.9	186.8	99.3	286.1	131.0	417.1
4.2 COMMERCIAL PROMOTION	148.7	31.6	180.3	95.9	276.2	126.4	402.6
4.3 RES/COMM PROMOTION	16.1		16.1	8.6	24.6	11.3	35.9
4.4 GENERAL SALES PROMOTION	138.3		138.3	73.5	211.8	97.0	308.8
4.5 SUB-TOTAL	471.8	49.5	521.4	277.3	798.7	365.6	1,164.4
4.6 GENERAL SUPERVISION	177.3	100.0	277.3	(277.3)			
4.7 DSM PROGRAM	1.5	0.0	1.5	0.0	1.5	0.7	2.2
4.8 DSM GENERAL	98.6	0.0	98.6	0.0	98.6	45.2	143.8
4. TOTAL SALES COSTS	<u>749.3</u>	<u>149.5</u>	<u>898.8</u>	<u>0.0</u>	<u>898.8</u>	<u>411.5</u>	<u>1,310.3</u>
<u>CUSTOMER ACCOUNTING COSTS</u>							
5.1 BILLING	668.5	108.2	776.7	263.3	1,040.0	476.1	1,516.0
5.2 SERVICE & BILLING ENQUIRY							
5.3 METER READING	131.0	0.0	131.0	44.4	175.4	80.3	255.7
5.4 CREDIT & COLLECTION	53.9	34.9	88.8	30.1	118.9	54.4	173.4
5.5 SUB-TOTAL	853.4	143.1	996.6	337.8	1,334.3	610.8	1,945.2
5.6 SUPERVISION	316.7	21.1	337.8	(337.8)			
5.7 UNCOLLECTIBLES	196.5		196.5		196.5	89.9	286.4
5. TOTAL CUST ACCOUNTING COSTS	<u>1,366.6</u>	<u>164.3</u>	<u>1,530.8</u>	<u>0.0</u>	<u>1,530.8</u>	<u>700.8</u>	<u>2,231.6</u>
6. FRINGE BENEFITS	649.7	(649.7)					
7. ADMIN & GEN OVERHEAD	2,047.4	159.9	2,207.4		2,207.4	(2,207.4)	
8. TOTAL OPERATING & MAINTENANCE COSTS	<u>42,115.8</u>	<u>0.0</u>	<u>42,115.8</u>	<u>0.0</u>	<u>42,115.8</u>	<u>0.0</u>	<u>42,115.8</u>

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