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#### About Accenture

High performance. Delivered.

Accenture is a global management consulting, technology services and outsourcing company, with more than 246,000 people serving clients in more than 120 countries. Combining unparalleled experience, comprehensive capabilities across all industries and business functions and extensive research on the world's most successful companies, Accenture collaborates with clients to help them become highperformance businesses and governments. The company generated net revenues of US\$25.5 billion for the fiscal year ended Aug. 31, 2011.

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- Investor Relations
- Meet Michael Denham, Managing Director - Accenture Canada
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- Corporate Citizenship
- Corporate Governance

## Message from our

Pierre Nanterme, our new chief executive officer, reflects on our 10year anniversary as Accenture.

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## Meet Michael Denham, Managing Director -Accenture Canada

Learn about Michael Denham, our Managing Director in Canada.

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#### Investor Relations

Review SEC filings, financial information, and access Accenture annual reports.

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## Newsroom -Canada

Read the latest news from Accenture

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#### Company Overview Global Newsroom

See a company description and fact sheet and learn about Accenture's history, core values, awards and recognition, and advertising.

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Read the latest news from Accenture in our global newsroom.

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## Executive Leadership

Learn more about Accenture's leaders.

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## Our People

Learn about Accenture leadership inclusion and diversity, and women at Accenture

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## Alumni

Your gateway to all aspects of our alumni program-including news, events and jobs.

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## Corporate Citizenship

From Skills to Succeed to our environmental focus, we aim to make a difference in the lives of people.

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## Corporate Governance

Strong corporate governance is critical to the long-term creation of stakeholder value at Accenture.

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## Accenture Alliances

We extend our capabilities through a powerful network of alliances.

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## Corporate Governance

Strong corporate governance is critical to the long-term creation of stakeholder value at Accenture. This section of our website provides an introduction to our approach to corporate governance, including access to our key guiding principles and documents, and introduces our board of directors and board committees.

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## Governance Principles

Accenture's Corporate Governance Guidelines describe the functions, composition and performance of the board of directors, including its committees and operations.

#### **Board of Directors**

The board of directors provides governance and oversight regarding the strategy, operations and management of Accenture.

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#### Board Committees

Accenture's board of directors has four standing committees.

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## **Board Committee Composition**

View the committees on which each member of Accenture's board of directors

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#### The Accenture Code of Business Ethics

Our Code of Business Ethics, available in 16 languages, emphasizes critical areas particular to our organization and business model while highlighting aspects of conduct that are imperative for all employees. Key sections address clients and the marketplace; professional conduct; and our role as local and global citizens.

The Accenture Standards of Federal Business Ethics and Conduct, which supplement the Accenture Code of Business Ethics, set forth the requirements that must be complied with whenever work for a US federal government client is performed.

The Accenture Supplier Standards of Conduct, which supplement our Code of Business Ethics, set forth the standards and practices that Accenture suppliers are required to uphold.

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## Political Contributions Policy

Accenture is committed to being an active corporate citizen in the global community. We also encourage our employees to be active in civic and community activities, including by participating in the political and democratic process.

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### Governance FAQ

Read answers to frequently asked questions about Accenture governance.

## Shareholder Principles

Accenture's board of directors believes it is essential that shareholders of the company are treated fairly and have appropriate access to the company and recourse against the company.

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## Code of Business Ethics, Ethics & **Compliance Program and Corporate** Investigations

Accenture takes very seriously its business ethics, corporate governance and transparency of operations.

Read Accenture's Supplier Standards of Conduct.



Report a concern to the Accenture Business Ethics Line

Our board of directors authorized the creation of our Ethics and Compliance program. Led by our general counsel, the program is designed to:

- Foster the highest ethical standards amongst Accenture personnel.
- Be effective in preventing, detecting and appropriately reporting and addressing any allegation of misconduct and violations of law by Accenture
- Comply with government procurement laws and regulations. Accenture's Standards of Federal Business Ethics and Conduct apply to Accenture employees, as well as third parties, acting on Accenture's behalf in support of the US Federal business.
- Read Accenture's Standards of Federal Business Ethics and Conduct.
- · Set forth the standards and practices that Accenture suppliers are required to uphold. Read Accenture's Supplier Standards of Conduct.

Our Ethics & Compliance program includes written standards and procedures; training and communications; visible support of senior leadership, appropriate oversight and delegation of authority; auditing and monitoring; consistent enforcement and discipline; and response and prevention.

#### Accenture Code of Business Ethics

The Accenture Code of Business Ethics has been substantively revised and a new version was adopted in September 2010.

Our Code is built on a foundation of our core values, illuminated by "action statements." We have enhanced our Code with a revised set of 58 action statements that describe a broad spectrum of behaviors for our people to put the core values in action. Action statements describe the behaviors we seek and "key ideas" provide concise examples of how these action statements apply to everyday work at Accenture. Our Code also includes guidance from leadership, our Ethical Fitness® Decision-making Model, the Five Cs, an explanation of responsibilities and an index of key terms

Learn more about the key ideas behind Accenture's action statements and browse through them, using the arrows to scroll left-right, and select an action statement topic to read more.



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Accenture selected to the World's Most Ethical Companies list For the fourth consecutive year Accenture has been selected to the World's Most Ethical Companies list

Companies that earn recognition on the Ethisphere Institute's World's Most Ethical Companies list demonstrate an ongoing commitment to ethical leadership, compliance practices and corporate responsibility



#### Respect for the Individual means:

\* We treat each other with respect, maintain a safe and non-threatening workplace and do not tolerate harassment of infimidation.

#### Key Ideas:

 We condemn abuse and retaliation. Abusive behavior, comments or unwanted physical touching are unacceptable. Anyone who experiences inappropriate behavior should report it. Accenture will not tolerate retaliation.

- Harassment is unacceptable. We expect a professional environment where we can grow and succeed. Harassment in any form based on sex, race, age, color, national origin, disability, religion or sexual orientation is unacceptable and may expose Accenture and its employees to legal liability.
- We make personal safety a top priority. We follow all posted safety and emergency procedures at our facilities and at client sites. To protect Accenture

Within the Code, the asterisked action statements comprise our Standards of Business Conduct. Employees who violate our Standards of Business Conduct may subject themselves and the company to criminal and civil fines and penalties. When it is clear how to apply the law or our policy, we have zero tolerance for violations. In more difficult situations that involve hard judgments between competing values, we expect you to involve others to help make good decisions.

Taking advantage of the latest internet technology to support employees in putting our Core Values in Action, we have built a dynamic Code of Business Ethics website. The site provides access to a vast set of resources, including scenarios depicting ethical dilemmas, policy information, frequently asked questions (for each action statement), training, key terms, subject matter experts, collaboration tools, and much more."

The new version of the Code is a result of the joint effort and work by many of our people across geographies and functions. In particular, consultations were held with our country operations and management in order to best accommodate local needs and legal requirements.

One very visible aspect of the Ethics & Compliance program is our Code of Business Ethics, which all employees must read and follow, currently available in 16 languages. The Code emphasizes critical areas particular to our organization and business model while highlighting aspects of conduct that are imperative for all employees. Our Code does not incorporate or refer to all policies, but acts as a synthesis of the key policies and principles that should govern all employees' conduct. Our employees periodically certify their compliance with our Code of Business Ethics.

Please view Accenture's Code of Business Ethics in:

Chinese (Simplified) [PDF, 3.2MB]
Czech Republic [PDF, 3.0MB]
English [PDF, 634KB]
French [PDF, 3.2MB]
German [PDF, 3.0MB]
Italian [PDF, 2.9MB]
Japanese [PDF, 3.0MB]
Korean [PDF, 2.9MB]
Polish [PDF, 3.2MB]
Portuguese (Brazilian) [PDF, 2.9MB]
Portuguese (European) [PDF, 2.9MB]
Russian [PDF, 3.2MB]
Slovak [PDF, 2.5MB]
Spanish (European) [PDF, 2.9MB]
Spanish (Latin American) [PDF, 2.9MB]
Turkish [PDF, 3.1MB]

Please view Accenture's Supplier Standards of Conduct in:

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English [PDF, 91KB]
French [PDF, 99KB]
German [PDF, 101KB]
Hungarian [PDF, 173KB]
Italian [PDF, 94KB]
Japanese [PDF, 313KB]
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## Accenture: The Growth of a Global Leader

Continuous innovation and rapid transformation have been themes throughout Accenture's history

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Accenture is a great success story by any measure. The company's history has been more than 60 years in the making—from the earliest days as a pioneer in the new world of information technology in the 1950s to its position today as a Fortune Global 500 industry leader.

Initially called Andersen Consulting, Accenture was formally established in 1989 when a group of partners from the Consulting division of the various Arthur Andersen firms around the world formed a new organization focused on consulting and technology services related to managing large-scale systems integration and enhancing business processes.

That same year Accenture formalized Business Integration, its framework for aligning a client's people, processes and technology in support of its overall strategy to enable all components of the client organization to work to enhance business performance. Accenture has evolved from a systems integrator to a global management consulting and technology services company, providing the full range of consulting, outsourcing and related technology services.

## A New Name, A New Direction

By 2000, Accenture had achieved more than a decade of tremendous growth, with net revenues exceeding US\$9.5 billion and more than 70,000 professionals in 46 countries delivering to clients a broad range of consulting, technology and outsourcing services and solutions.

On Jan. 1, 2001, the company changed its name to Accenture (from Andersen Consulting) as the result of an arbitrator's decision in August 2000 that severed the contractual ties between Accenture and Andersen Worldwide Société Coopérative (AWSC). Accenture then launched one of the largest and most successful rebranding campaigns in corporate history. The new name reinforced Accenture's new positioning and reflected the organization's further growth and broadened set of capabilities

Since its inception in 1989, Accenture had operated as a group of locally owned independent partnerships or other entities in more than 40 countries. (Accenture is and has always been a global organization and has never operated under a U.S holding company structure.) By 2001, it became apparent to Accenture's partners that maintaining the organization's existing partnership structure would limit the company's ability to continue its growth. Therefore, the partners, more than half of whom were from countries other than the United States, decided to transition to corporate form, enabling Accenture to build and acquire the necessary capital to remain competitive and fuel its growth.

In April 2001, Accenture's partners voted overwhelmingly to pursue an initial public offering, and Accenture became a public company on July 19, 2001, when it listed on the New York Stock Exchange under the symbol ACN.

Today Accenture is a global management consulting, technology services and outsourcing company, with more than 246,000 people serving clients in more than 120 countries. Combining unparalleled experience, comprehensive capabilities across all industries and business functions, and extensive research on the world's most successful companies, Accenture collaborates with clients to help them become high-performance businesses and governments. The company generated net revenues of US\$25.5 billion for the fiscal year ended Aug. 31, 2011.

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# Severing of Contractual Ties with AWSC

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From its establishment in 1989 until its incorporation in 2001, Accenture (known as Andersen Consulting prior to Jan. 1, 2001) was structured as a group of independent partnerships and corporations, referred to as Accenture "member firms," in more than 40 countries around the world. Each of the Accenture member firms had separately entered into a contractual agreement with Andersen Worldwide Société Coopérative (AWSC), a Swiss administrative entity responsible for coordinating the practices of the separate Accenture and Arthur Andersen firms At all times since 1989, Accenture and Arthur Andersen were legally separate, distinct and independent, each with its own management, partners, employees, capital, premises, business, clients and market place images.

In December 1997, Accenture formally requested arbitration with the International Chamber of Commerce and sought termination of its contractual agreements with AWSC, claiming that AWSC had breached its material obligations to Accenture. Specifically, Accenture claimed that AWSC had, among other things, failed to coordinate the practices of the Accenture member firms with those of the Arthur Andersen member firms and to ensure that the Arthur Andersen member firms would not compete with the Accenture member firms.

In August 2000, the International Chamber of Commerce arbitrator concluded that AWSC had breached its material obligations to Accenture and terminated all contractual obligations that Accenture had to AWSC and, indirectly, to the Arthur Andersen firms. The arbitrator expressly recognized the legal separateness of Accenture from Arthur Andersen firms and AWSC. The arbitrator also ruled that Andersen Consulting must, by Dec. 31, 2000, "...cease using the Andersen name or any derivative thereof..." Therefore, the company adopted the Accenture name on Jan. 1, 2001.

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