

RE: E-mail response from web site

From: **Customer Care** (CustomerCare@NicorGas.com)

Sent: September-21-12 12:46:26 PM

To: [REDACTED]

Dear Yannick Labelle,

Thank you for contacting Nicor Gas regarding Nicor Gas credit reporting residential accounts. Due to laws changing, Nicor no longer is credit reporting on our residential accounts.. If you have any questions, please contact us at 1 888-642-6748, at customerservice@nicorgas.com, or simply reply to this email.

Sincerely,

Peg

Customer Care Services

Nicor Gas

From: yannick labelle [REDACTED]

Sent: Monday, September 17, 2012 01:48 PM

To: Customer Care

Subject: RE: E-mail response from web site

Thank you Delia for replying so promptly to my inquiry.

I was wondering if it was possible to know what prompted NicorGas to cease reporting to credit bureaus?

Thank you in advance for taking the time to reply.

Sincerely,

Yannick L.

> From: CustomerCare@NicorGas.com

> To: [REDACTED]

> Subject: RE: E-mail response from web site

> Date: Fri, 14 Sep 2012 22:17:08 +0000

>

> Good afternoon,

>

> Thank you for contacting Nicor Gas regarding credit reporting. that information is correct Nicor Gas no longer credit reports as of 3/15/12. And previous reports have also been removed. If you have any questions, please contact us at 1 888-642-6748, at customerservice@nicorgas.com, or simply reply to this email.

>

>

> Sincerely,

> Delia

>

> Customer Care Services

> Nicor Gas

>

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> From: [REDACTED]

> Sent: Friday, September 14, 2012 02:54 PM

> To: Customer Care

> Subject: E-mail response from web site

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> Subject: E-mail response from web site

>

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>  
> message: Hello,  
>  
> I would like to know if your company  
> still has a full utility credit  
> reporting policy. I have heard that  
> since the begining of the year you no  
> longer report to credit bureaus. Is it true?  
> Thank you  
> Yannick  
> cont_name: Yannick L.  
> nicorgas_account_number:  
> phone:  
> co_name:  
> street_address:  
> city:  
> state:  
> zip:
```