

## Braccio, Nadia

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**De:** Bonnie Lyne Lacasse [bonnie.lyne45@gmail.com]  
**Envoyé:** 1 février 2014 17:02  
**À:** Greffe  
**Objet:** À verser aux dossiers R 3863-2013 (observations) et R-3854-2013 ph. 2.

Dear Mrs. Pelletier,

*I would like to nominate Hydro Quebec for the bully of the decade award for having concealed, misconstrued and denied the truth from me and from its customers from the very moment they began their smart meter campaign; I enumerate:*

- 1. The initial letter sent out by Hydro Quebec offering customers 30 days to refuse the new meters arrived in my mail box a week in advance of the deadline date for refusal allowing me 1 week (and not the 30 days as stated), to send a registered letter of refusal to Hydro Quebec.*
- 2. Not only that, this letter arrived 7 days prior to July 15, the date on which all of us in Quebec leave on vacation. Two or three weeks later upon returning from vacation the deadline date for refusal of the new meters would have expired or would be in the process of expiring. I had to act with lightning speed to send to Hydro Quebec by registered mail my refusal before I left on vacation on the 15th of July.*
- 3. What is more, page 1 of this letter invited me to call a certain number should I wish to register my refusal of the new meter. This invitation was, however, so deceptively worded that had I made this call, I would have been actually accepting and not refusing the smart meter!*
- 4. In this same letter, I was promised that Hydro Quebec would respect my notice of refusal when in fact just the opposite transpired. On the sunny Saturday morning of the labor day weekend, imagine my surprise when a Hydro Quebec worker arrived at my home to change my meter in spite of the 3 highly visible official signs of refusal posted outside on my meter declaring my abject refusal to have my meter changed in addition to the registered letter of refusal forwarded to Hydro Quebec in July several days before the expiration period. This worker refused to show me his identity when I requested it and argued with me when I asked if he was an electrician and was qualified to change these meters.*
- 5. On September 25, Guy Laverdiere, an administrator with Hydro Quebec became angry with me on the phone when I asked if additional charges would be made for my having refused the new meter. He raised his voice saying, "Well, if you refuse, you risk to have an interruption" and argued with me when I said you have no right to do that.*
- 6. Since September of 2013, when these meters were installed all around me, I, who am in excellent health, having studied naturopathy and know how to prevent illness and also having family members who are importantly involved in the medical field, have experienced so much unexplainable fatigue, insomnia, allergies, dry mouth, frequency of urination beyond all reason, etc. etc., etc., right down to and including eczema in my ears!!! I just don't understand--there is no explanation for these changes other than these smart meters that have surrounded me--I feel like I'm sinking uncontrollable in a sea of radiation and I just don't know where to turn. If I were able right now I'd change my residence--even the moon couldn't be a place more antagonistic to our health than is Quebec now equipped with meters radiating 24 hours a day into our homes and work places destroying our health, our joy, our peace and our hope for happiness. I pray for a divine intervention--it takes a*

God to solve this problem and I count on Him to stop this senseless act of illness, suffering and genocide which can ultimately result from Hydro Quebec's lack of caring for its clients.

Sincerely yours,

Bonnie Moffat-Lacasse  
261 Paradis  
Rosemere, Quebec  
J7A 3N5