

Lévesque, Claudette

De: madison montreal [madison2390_mtl@yahoo.com]
Envoyé: 13 mars 2014 11:37
À: Greffe
Objet: À verser au dossier R-3863-2013 (observations) et au dossier R-3854-2013 phase 2
Pièces jointes: Scanned Copy of 1st Letter to Hydro-QC from 2390 Madison Tenants.pdf; Scanned Copy of 2nd Letter to Hydro-QC from 2390 Madison Tenants.pdf; Photo of 1st Letter from 2390 Madison Tenants fixed on Meter Room Door (2).JPG

Bonjour,

We are a group of tenants in an apartment building at 2390 Madison Avenue in Montreal, QC who are refusing Hydro-Quebec 's installation of Smart Meters in our building.

Since Aug 2013, EACH of US INDIVIDUALLY communicated our Refusal, to Hydro-Quebec to any change of our **original, analog, perfectly functional electricity meters** – in written letters by Registered Mail, by phone, and verbally to the installers.

Despite 2 Registered letters to HQ clearly expressing our refusal of smart meters and increased fees, Hydro-Quebec is now still insisting on changing the analog meters in our building, asking the tenants to contact Hydro-Quebec BY PHONE, thus ignoring our Registered Letters of objection, and repeatedly asking for an appointment for installation.

We are compelled to write to you now as a group, for an important reason:

EACH ONE of US will be not only INDIVIDUALLY forced against our will to be subject to the health hazard of RF radiation from our neighbours' Smart meters (as well as increased electricity costs), but also collectively, as by the very nature of grouped meters in an apartment building such as ours, this causes the cumulative effect of significantly increased RF radiation from multiple meters.

What happened in our building :

- On 27/Aug/2013, a poster (Notice of Installation) was put up in the entrance lobby our building that Cap-Gemini (a company contracted by Hydro-Quebec) would be replacing the old (analog) electricity meters and installing Smart Meters on 29/Aug/2013.
- Many of us tenants did not receive ANY individual letter from Hydro-Quebec in advance, informing of installation of a Smart Meter, despite the fact that Hydro-Quebec mentions on their website that consumers will receive this letter in advance (*"You'll receive a letter announcing the free upcoming installation, at least 30 days before the scheduled installation of your next-generation meter."*). There was only this poster put up in the building lobby a few days before installation
- When the installers turned up on 29/Aug/2013 at the building, we verbally refused the change of meters. They said we would have to accept the new meters and that they would come back.
- The installers also gave us misleading information that "we would have to pay fees to keep our old meter". We subsequently learned from Hydro-Quebec that this is not the case.
- The 9 tenants out of 24 apartments in the building who did not want their meters changed, sent a Letter of Refusal/Objection dated 18/Oct/2013, to Hydro-Quebec refusing ANY change of our old (analog) meters. The letter was sent by Registered Mail, to both Hydro-Quebec 's Services à la Clientèle and to the President of

Hydro-Quebec, M. Daniel Richard. (*A copy of this letter with names, signatures and apartment numbers is attached for your reference*)

- It **must** be noted that that “9 out of 24” does not mean all the remaining apartments accepted the Smart Meter. Several tenants were away, and would not have even been aware of the change, and some apartments were vacant.
- Hydro-Quebec then contacted the janitor and told him to inform the tenants that they must contact Hydro-Quebec or Cap-Gemini **verbally by phone**, thus effectively ignoring our written Letter of Refusal/Objection.
- When each of us contacted Hydro-Quebec by phone, they told us our only option to not having a Smart Meter was to be in the “Opt-Out Program”: i.e. if we accepted a “Non-Communicating” meter (“Compteur Non-Communicant”), which involves paying a one-time installation fee of 98\$ (within 30 days of receiving their letter informing of Installation of a smart meter), or \$137 (after 30 days), AND a yearly meter-reading charge of \$ 206, spread out over the bills. As mentioned, many of us tenants did **Not** receive ANY letter from Hydro-Quebec announcing the installation in advance of the original scheduled installation. So the 30-day period is inapplicable in these cases.
- Even when we did contact Hydro-Quebec by phone to request information about the Non-Communicating meter, they kept trying to convince us that we should accept the Smart Meter, that it was “safe”, and that we **had no right to keep our old meter and that it would be changed anyway**.
- Some of us subsequently received a letter from Hydro-Quebec saying that we cannot keep our old meters even if we wished to, and that to avoid having a smart meter, we must accept the Opt-Out program for Non-Communicating meters with its additional fees.
- We sent another Letter of Refusal/Objection dated 31/Oct/2013, to Hydro-Quebec, again refusing ANY change of our old (analog) meters, as well as highlighting the fact that
 - *our previous Letter of Refusal to the smart meter was Not a request to be in the “Opt-Out” program for Non-Communicating meters and*
 - *yet Hydro-Quebec was effectively ignoring this written Registered letter by telling us that failure to contact them to ask for a Non-Communicating Meter would imply our implicit consent to have a Smart Meter!*

This letter was sent also by Registered Mail to both Hydro-Quebec Customer Services (Services à la Clientèle) and to the President of Hydro-Quebec, M. Daniel Richard. (*A copy of this letter with names, signatures and apartment numbers also attached*)

- The second installer who came to change the meters told us that if we refused the change, Hydro-Quebec could come back with the police to ensure the change of meters was completed.
- **Our letters and refusals have been effectively ignored, as Hydro-Quebec/Cap Gemini have continued to call repeatedly and pressure the building manager into fixing a date and time for installation of the new meters.**
- As of 6-Feb/2014, the building manager has informed us that Cap-Gemini is due to come shortly to change the meters despite our refusals.
- It is also to be noted that we, as tenants, do not have access to the electricity-meter room in the building where the meters are located, and the Hydro-Quebec or Cap Gemini installers will easily have access through the janitor to change all the meters at a time when no tenant may be physically present to verbally object – in other words, to change the meters without our knowledge and consent.
- Many tenants in the building who have refused the change in meters are either working all day or not physically able to be present always to verbally refuse the installation as we did before. Even if we do, we are not sure they will accept our verbal refusals again, as they are getting more and more insistent.
- At least 3 tenants in the building have cancer, and one of us tenants (Apt 16 – Cynthia Riley) even sent a letter from her doctor to Hydro-Quebec strongly recommending that they should not install these smart meters in the building as in his professional medical opinion, the proximity and constant exposure to these radio-frequency-emitting devices would endanger her health and recovery.

- Another tenant (Apt 21 – Marina Nazareth) – is an old lady sick with cancer, whose main comfort is to have her young 3-year-old grandson visit her, along with her daughter. Because young children are even more vulnerable to radio-frequencies, this imposition of radio-frequency-emitting smart meters severely limits the frequency and duration that her grandson can come visit and spend time with her, in a building that would contain 24 of these devices! Thus, not only will her own health, prognosis, and recovery be seriously threatened by the constant and high exposure to 24 radio-frequency emitting devices, but also her quality of life, as well as the health of her young grandson!

It is also to be noted that we do not know what measures of further intimidation Hydro-Quebec or its installers will continue after 13/Mar/2014, which is the deadline by which we have to inform the Régie of the tactics of Hydro-Quebec which we have been so far subjected to, to get us to accept the Smart Meter.

It MUST be emphasized that this long and continued insistence by Hydro-Quebec to install 24 Smart Meters in our building has continued to cause us enormous mental stress, tension and worry. Every day we wait in suspense whether Hydro will come and change our meters, against our consent and without our knowledge. We have tried repeatedly to tell Hydro-Quebec that under no circumstances do we want any changes to our meters, and Hydro-Quebec is still ignoring our written refusals and objections by bypassing our letters and calling repeatedly to pressure the building manager into fixing a date and time for installation of the smart meters.

THE PROBLEM WITH 24 GROUPED (MULTIPLE) METERS IN OUR APARTMENT BUILDING :

1. Inapplicability of the Opt-Out option (Non-Communicating Meter) for our building due to grouped meters

Some of us received a letter from Hydro-Quebec saying that we cannot keep our old meters and that to avoid having a smart meter, we must accept the Opt-Out program for Non-Communicating meters with its additional fees.

First of all, it must be emphasized that – and even Hydro-Quebec admits this - **the Non-Communicating meter option is effectively useless in the case of an apartment building such as in our case, with multiple meters, where some tenants refuse the Smart meter but other tenants accept (due to ignorance of the risks, or inability to pay the costs of the Non-Communicating Meter), or even because some tenants are away and unaware of the change, or some apartments are vacant and the meter will be changed by default to a Smart meter.**

Because even those tenants who are able to pay the high costs of a Non-Communicating meter – to try and avoid the RF radiation from a smart meter – will still be subjected against our will to the non-stop Radiofrequency radiation from multiple other neighbours' smart meters !

Hydro-Quebec says that any individual consumer/tenant cannot refuse for anyone else's meter, only their own (if they are the one paying the bill). Obviously, nor can any tenant pay for other tenants' Non-Communicating meters!

FEES For the Non-Communicating Meter

This "Opt-out" program forces **costly charges and punitive fees** which most of us tenants find very difficult or nearly impossible to pay, even if they do not want any changes to their old meter. These extra fees of 206\$ per year (plus additional installation fee) are unacceptable, especially for those of us tenants who are retired, have dependents, or are on limited incomes. **This is a huge injustice to the tenants who refuse the change, AND even to those who accept to pay the high costs of a Non-Communicating meter**, as we will still be subjected against our will to the Radiofrequency radiation, from several other neighbours' smart meters!

Why is Hydro-Quebec forcing tenants like us in apartment buildings, to accept an "option" which they themselves admit is no use, and effectively, no choice at all? Hydro-Quebec is imposing these high fees for the Non-Communicating meter mainly to dissuade us from refusing the Smart meter.

And even in the case of the so-called "Non-Communicating" digital meter, Hydro does not clearly explain how this meter will be read, whether it will be read at a distance and if so, in what way (any kind of remote reading or communication also raises questions of RF radiation, even if much lower or less frequent than the smart meter), to which we have not been able to get clear answers from Hydro-Quebec. Hydro-Quebec mentions that the Non-Communicating meter requires "manual reading", but if it is to be read physically by a meter-reader with no RF -- as is currently the case with our original analog meters, **for which there have never been extra fees or charges to be read, and which are still perfectly functional** -- then charging these unjust fees to us consumers for **doing the exact same thing** -- manual reading - just to bring in extra revenue to Hydro, is unjust and unacceptable.

2. INJUSTICE OF HYDRO-QUEBEC'S POSITION THAT INDIVIDUAL TENANTS CANNOT REFUSE OR OBJECT TO THEIR NEIGHBOURS' METERS :- WHY THE CUMULATIVE / COLLECTIVE EFFECT IS APPLICABLE/RELEVANT FOR US - AS MULTIPLE TENANTS' METERS IN APARTMENT BUILDINGS :

Hydro-Quebec completely omits to mention that multiple/grouped meters in a an apartment building have the effect of significantly raising the overall amplitude (intensity) of RF radiation, due to the phenomenon of "constructive interference" (the cumulative effect when multiple RF waves are coherent (parallel) with each other as shown in the illustration below (diagram file attached), from the same source or with the same or nearly the same frequency)



VIOLATION OF MANUFACTURER'S SAFETY RECOMMENDATION : This is why installation of SEVERAL smart meters grouped in one location (as in the meter room of our building), **VIOLATE the meter's manufacturer's instructions**, which stipulate that **Smart Meters MUST NOT BE INSTALLED IN GROUPS or MULTIPLES in one location or building**, as they would exceed the safety threshold limits for RF exposure – (even the extremely high Canadian Safety Code 6 limit!). But Hydro-Quebec completely ignores this, even despite the objections and refusals of some tenants, and continues to insist on installing multiple meters in our building

Hydro-Quebec 's information brochure - which in any case mentions the **misleading figure of AVERAGED RF value over time, instead of PEAK RF value** - indicates the RF radiation only from ONE Smart meter, not the cumulative effect of multiple meters. **Our building has 24 meters, therefore the cumulative effect of 24 smart meters all emitting RF at the same time could be at least 24 times the intensity of the peak value of Each smart meter !** - The greater the number of meters, the greater the potential intensity of the peak radiation and potentially the number of pulses emitted.

Hydro does not bother to take any measurements of RF after installing multiple meters in apartment buildings, leaving each individual tenant subject to the cumulative effects of multiple meters

It is therefore extremely unfair and unjust on the part of Hydro to arbitrarily dismiss the concerns of any individual tenant by saying that they cannot speak for, or refuse, their neighbour's meters, only their own -- because EACH AND EVERY one of us individual tenants, whether with or without his knowledge, and even without his wish and consent, will be constantly and chronically exposed to the cumulative effect of the RF radiation of multiple smart meters of ALL his neighbours !! – and yet, effectively, according to Hydro, we as individual tenants, have no right to object to this ??! By any standards of reason and fairness, is this right, fair and reasonable ???

Cumulative effects due other components of the smart grid/network

Hydro also makes no mention of the Cumulative RF effect of the other components of the smart grid – the routers, relay antennas, collector meters etc – which, depending on where they are located, may also intensify the exposure to the cumulative effect of the RF radiation already emitted by a bank of multiple smart meters grouped in a building

Misleading and Undisclosed Information by Hydro-Quebec :

Hydro-Quebec denies any health risks and says the meters are safe, based on Canada's "Safety Code 6", guideline for RF emissions, and that the smart meter emits RF "less than 90 seconds per day, intermittently several times a day".

What they do NOT mention is

1. the figure of 90 seconds is **misleading** as it is the overall sum-total of duration of emissions per day, whereas the RF emissions/pulses are only milliseconds long, but **constant**, throughout the day and night, 24/7/365.
2. HQ does not confirm or clearly mention the **exact number of RF pulses** per period : minute, second, or day, i.e. the exact number of RF emissions/transmissions per day
3. Hydro-Quebec does not indicate the exact time interval between the RF pulses
4. Hydro-Quebec does not indicate the **exact amplitude of intensity of these pulses at PEAK value**, or power density levels

Hydro-Quebec does not clearly confirm any of this technical information in writing. And it is impossible to get even a **consistent** verbal answer from them on these points, as every time we call HQ, it is answered by a different person, and different people when calling have obtained different answers – which overall is misleading, confusing and completely indifferent to the consumer's concerns.

Hydro -QC never mentions that their RF measurement values for ONE Smart meter, are an **AVERAGED value over time**, which is meaningless and misleading, as they are not the **PEAK value which is actually relevant to health damage** and biological effects, as any independent, unbiased, non-industry-funded scientific study or medical research study will show.

Other things Hydro does not mention / disclose :

Hydro also does not mention that RF radiation penetrates walls and floors, even concrete, and that within a house or an apartment, the RF is reflected (and intensified) by many surfaces inside the home, typically metal (stainless steel appliances), glass (mirrors, appliances), other smooth surfaces (kitchen counters etc).

- Hydro also does not mention that smart meters located in the interior of buildings, by default emit more intense RF radiation than those meters installed on exterior walls, as they need to penetrate through the exterior walls and communicate with the neighbouring meters and the rest of the "smart grid network"
- Hydro conveniently omits to mention that unlike other devices like WiFi or cellphones or microwave ovens – with which it compares the smart meter RF emissions – these devices are fully under the control of the user, are usually used for short periods, and can be turned off at will, whereas the smart meter can **NEVER** be turned off, and the user is exposed to its

emissions day and night, constantly, 24/7/365 - even when the users in many cases have reported serious health problems and symptoms after its installation !!

INCREASED COST OF ELECTRICITY WITH SMART METERS:

Hydro claims that Smart meters would lower our electricity bills. On the contrary, as confirmed by several consumers, both in press reports (examples below), as well as by many other people known to us in other buildings who had their meters changed, smart meters have actually resulted in increased billing costs of electricity – but Hydro-Quebec never mentions this !

The daughter of one of us tenants (Apt 15) who had her meter changed (in another building) had her electricity bill increase by 50\$ after the smart meter installation, WITH NO CHANGE IN ELECTRICITY CONSUMPTION PATTERN in her household.

80% of people in Ontario saw their bills increase 20%-30%, or 100 \$ and more. In California, **where the same model of meter was installed as in Quebec**, bills increased from 200 \$ - 600\$!

As reported in the press:

355 \$ increase: <http://www.news1130.com/2012/03/06/mans-bc-hydro-bill-spikes-after-smart-meter-installed/>

684 \$ increase -from 61 \$ to 745 \$: <http://bc.ctvnews.ca/smart-meters-blamed-for-hydro-bill-spikes-1.774774>

Again, these increases came **WITH NO CHANGES IN ELECTRICITY CONSUMPTION PATTERNS**. Hydro-Quebec 's vague answer to this in some cases is that previous bills with the analog meters were sometimes "estimated"

Hydro-Quebec does not explain exactly how the smart meters will save consumers money, nor why they have resulted in increased billing costs, rather than decreases. If the so-called cost-savings will be due to a future "time-of-use" pricing strategy ("*tarification différentiel*") whereby consumers can see their electricity usage online and try to pay less by using less electricity at peak hours, does this mean we will have to drastically change our usage patterns and disrupt our lifestyle to be able to save money ? Does this mean we have to start using higher-load appliances at odd hours, like running washing machines and dishwashers at 3 am (non-peak hours ?) or use lower the heating when it is more cold, to cut costs ??

Can Hydro provide real examples to us where the installation of smart meters actually lowered the consumers' electricity bills, WITH NO CHANGE IN CONSUMPTION PATTERN ??

VIOLATION OF DATA PRIVACY WITH SMART METERS :

Hydro-Quebec does not mention that Smart Meters are effectively a surveillance device that records every household consumption activity by identifying which electrical device or appliance is

turned on or off, used for how long, and when occupants are in or out of the house. **This data capture and surveillance violates the data privacy rights of citizens, according to the Canadian Charter of Rights and Freedoms, as well as the Canadian Criminal Code (C-46, section 183.1 "Everyone who, by means of any electro-magnetic, acoustic, mechanical or other device, willfully intercepts a private communication is guilty of an indictable offence").** This data would be very valuable to marketing, insurance, and other companies, and could also be misused in the wrong hands (i.e. it is even a security risk when the occupant is away) , yet Hydro-Quebec provides no information to us consumers regarding whom this data will be distributed and shared with.

U.S. Congress Report: Smart Meter Data: Privacy & Cybersecurity

<https://www.fas.org/sgp/crs/misc/R42338.pdf>

and

<http://www.radio-canada.ca/regions/colombie-britannique/2011/07/03/001-compteurs-intelligents-vie-privee.shtml>

-
- OTHER RISKS :

BUILDING SAFETY / FIRE HAZARD:

Smart meters have been known to cause fires in certain cases, especially when installed in large numbers as in the case of our building. This is another safety risk

- **Montréal - Nouvelles TVA - 6 nov. 2013) - Des compteurs intelligents qui prennent feu?**

<http://tvanouvelles.ca/lcn/infos/national/archives/2013/11/20131106-045307.html>

Hydro-Quebec does not mention that even the World Health Organization's International Agency for Research on Cancer (IARC) has classified RF emissions as a "Possible Human Carcinogen" (cancer-causing agent). And Hydro-Quebec does not mention that children in particular, are more vulnerable to Radiofrequency radiation as their tissues absorb RF more than adults.

HQ claims that RF-emitting Smart meters are safe, yet they cannot provide or quote any scientific and medical research studies – **unbiased, impartial and independent of the communications and wireless industry** - that have been performed for a **epidemiologically valid number of subjects, having such Smart meters installed on, or in, their residential premises for an epidemiologically valid number of years**, that has conclusively and absolutely proved that no health hazards resulted ? There has been no such study performed, specifically for Smart Meter RF radiation.

On the contrary, hundreds of impartial, unbiased, scientific and medical research studies – *independent* of government and the communications and wireless industry - have established irrefutable evidence of links between chronic exposure to RF pulsed radiation – similar to those emitted by the Smart meters - and different types of **CANCERS** in the long term, and other serious health problems (neurological, cardiac etc). And these studies are refuted, dismissed and denounced by *industry-funded* biased “studies”, which are quoted by Hydro-Quebec but are NOT independent or impartial, as the industry and power utilities have the most to lose if people are not convinced of the “safety” of RF !

REGULATION BY REGIE DE L'ENERGIE

Hydro-Quebec tells us that we cannot keep our old meters as this is considered an “invalid” option by the Régie de l'Energie.

Would you kindly confirm to us the specific Regulation/Article/Clause - if any- from the Régie's “*Conditions de service d'électricité*”, stating that as consumers, we have no right to keep our original, perfectly-functioning, analog electricity meter, and that we must accept the change of either a Smart Meter, or a Non-Communicating meter with additional fees, against our choice, even when we explicitly communicated to Hydro-Quebec that we do not want any changes to our original analog meter ?

We therefore call your attention to the fact that this change which is being forced upon us against our will, involves unjust and unfair fees and increased costs which most of us find very difficult or nearly impossible to pay, given the fact that several of us tenants are retired, semi-retired, or are on strictly limited incomes and even have dependents (young children in some cases)

We call your attention to the fact that *No installation of smart meters has so far resulted in reduced costs to the consumer, but in fact the reverse !*

We call upon your sense of ethics, of justice, fairness and impartiality to look beyond Hydro's need for profit at the expense of the health of the population, and to look ahead with foresightedness to the fact that the massive rollout of these installations will progressively cause more and more people to get sick – not in the next 50 years but very likely the not-too-distant future – an increasing burden upon the government healthcare system which they will not be equipped to handle.

For all the reasons detailed above, we urgently request you to help us to avoid this change of meters in our building which is being forced upon us by Hydro-Quebec .

We also urge and request you to call an immediate halt to any further installations of Phase 1 in Montreal, as well as the rollout of Phases 2 and 3 in the rest of Quebec – all of which will cause implications of unjust fees, increased electricity bills instead of cost-savings to the consumer, dangerous health repercussions, risks to data privacy, and all the other risks as mentioned above.

Thank you

Tenants of 2390 Madison (Names and Apartments)

=====
Josephine Benjamin, Apt 19
Joyce Parkinson, Apt 15
Cynthia Riley, Apt 16
Laurent Ivisic, Apt 20
Marina Nazareth, Apt 21
Robert Ritarose, Apt 12
Larry Derick, Apt 5
Nenita Asuck, Apt 10
Susan Clifton, Apt 22
=====

Also attached :

- Scanned Copies of our 2 Letters to Hydro-Quebec, with Names, Signatures and Apartment Numbers, and
- photo of original 1st letter affixed on meter room door of our building

De: 2390 Madison, NDG, Montreal, H4B 2T6

DATE : 18/OCT/2013

À: Daniel Richard, Président Hydro-Québec Distribution
75, Boul. René Lévesque ouest, Montréal, QC
H2Z 1A4

Avis de non consentement à l'installation d'un compteur-émetteur de radiofréquences et à toute entrée non autorisée sur ma (notre) propriété pour toute fin autre que la relève de ma (notre) consommation d'électricité (sans préjudice).

Monsieur Richard,

Veillez prendre note que je (nous) refusons le remplacement de notre (nos) compteur(s) actuel(s) par un (des) compteur(s)-émetteur(s) de radiofréquences. En d'autres mots, je (nous) nous opposons à son (leur) installation à mon (notre) lieu de résidence et s'il s'avérait que soit installé(s) à l'adresse indiquée ci-dessus un ou plusieurs de ces dispositifs, Hydro-Québec et/ou la compagnie mandatée pour le faire seront considérées comme ayant passé outre à mon refus de consentement.

Un consentement éclairé est légalement requis pour l'installation de tout dispositif de surveillance et de tout appareil permettant de recueillir et de transmettre des données de nature privée et confidentielle à des tiers non divulgués ou non autorisés, et à des fins non divulguées et non autorisées. L'autorisation de partage d'informations personnelles et privées ne peut être accordée que par la ou les personnes à propos de qui de telles informations ont été recueillies.

Cette autorisation est par la présente refusée relativement à la propriété indiquée ci-dessus et au nom de tous ses occupants. Un compteur 'intelligent', doté d'une capacité de transmission sans fil des données recueillies, violerait la loi et compromettrait le droit à la vie privée et à la santé des résidents de ma (notre) propriété.

Mon (notre) refus exprime aussi ma (notre) volonté d'appliquer le principe de précaution pour ce qui est des effets sur la santé. Par ailleurs, je (nous) désirons conserver le(s) compteur(s) électromécanique(s) actuel(s) et, s'il s'avérait obligatoire de le remplacer, je (nous) tenons à ce qu'il soit électromécanique, sans radiofréquence, et que ce maintien et/ou remplacement n'entraîne aucun frais d'installation ou autre frais additionnel. **Ceci n'est en aucun cas une demande pour l'option de retrait. Ceci est un refus formel de l'installation de tout compteur autre que mon/mes (notre/nos) compteur(s) électromécanique(s) actuel(s).**

Donc, toute tentative d'installer un ou des compteur(s)-émetteur(s) de radiofréquences sera considérée comme une entrée non autorisée sur ma (notre) propriété, de l'écoute électronique, une surveillance illégale et une atteinte à la santé de son (ses) occupant(s), qui sera passible de poursuites en vertu des codes civils et criminels et en vertu de la Charte des droits et libertés de la personne (L.R.Q., chapitre C-12) et de la Charte canadienne des droits et libertés. Toute personne, agence gouvernementale ou organisation privée responsable de l'installation d'un ou de plusieurs compteurs 'intelligents' et/ou qui s'en servira pour surveiller et enregistrer mes (nos) activités sans avoir eu mon autorisation écrite au

préalable sera entièrement responsable de toute violation, intrusion, conséquence négative ou dommage causés ou rendus possibles par ces appareils, que les conséquences négatives soient reconnues ou non par la loi.

Je considère que cet avis de non-consentement est suffisamment explicite qu'il ne sera pas nécessaire de vous réitérer à nouveau mon refus formel quant à l'installation d'un compteur intelligent ou quant à l'option de retrait avec frais. Par conséquent, toute lettre subséquente qui pourrait m'être acheminée par Hydro-Québec et ne tiendrait pas compte du refus exprimé dans cette lettre ne modifierait en rien ma décision et ne servirait qu'à illustrer le non-respect de mes droits les plus fondamentaux.

Ceci est un avis légal. Une fois sa livraison effectuée, les responsabilités légales énumérées ci-dessus ne pourront être niées ni évitées par Hydro-Québec ou par ses représentants et/ou mandataires.

Par ailleurs, je (nous) demandons une confirmation écrite nous assurant du respect de cet avis.

Signé à _____, le _____

VOIR CI-DESSOUS POUR LES NOMS et LES SIGNATURES

LES LOCATAIRES DE 2390 Madison, NDG, Montreal, H4B 2T6

Nom Josephine Benjamin Appt 19
Signature [Signature] Numero de compte 2990374868

Nom Joyce Parkinson Appt 15
Signature [Signature] Numero de compte _____

Nom NENITA ASUCK Appt 10
Signature Nenita A. Suck Numero de compte _____

Nom Cynthia Riley Appt 16
Signature Cynthia Riley Numero de compte 29901692957

Nom Laurent Visic Appt 20
Signature LAURENT VISIC Numero de compte _____

Nom Robert Ritardose Appt 12

Signature [Signature] Numero de compte _____

Nom Larry Wreck Appt 5

Signature LBI Numero de compte 299029767199

Nom Susan Blifton Appt 22

Signature S.B. Numero de compte _____

Nom Marina Nazareth Appt 21

Signature M.Y. Nazareth Numero de compte 29902520538

Nom _____ Appt _____

Signature _____ Numero de compte _____

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Signature _____ Numero de compte _____

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Signature _____ Numero de compte _____

Nom _____ Appt _____

Signature _____ Numero de compte _____

De: 2390 Madison, NDG, Montreal, QC H4B 2T6

À: Daniel Richard, Président
Hydro-Québec Distribution
75, Boul. René Lévesque ouest
Montréal, QC
H2Z 1A4

Le *31-Octobre-2013*

Monsieur Richard,

Un avis de non-consentement vous a été envoyé stipulant tout d'abord notre refus quant à l'installation d'un compteur «intelligent», émetteur de radiofréquences. Il était aussi clairement indiqué dans cet avis que ce dernier n'était, en aucun cas, une demande pour l'option de retrait. Or, vous nous avez répondu que nous devons communiquer avec vous pour nous prévaloir de l'option de retrait qui implique l'installation d'un compteur non-communicant ainsi que des frais afférents, puis ensuite qu'à défaut d'un appel de notre part, nous choisissons le compteur de nouvelle génération.

Cette réponse va carrément à l'encontre de ce qui avait été stipulé dans notre avis de non-consentement. Nous considérons que vous avez été amplement et clairement informé de notre refus que nous réitérons dans cette lettre et que toute autre interprétation qui pourrait en être faite s'avérerait erronée. Nous réclamons le respect du libre choix, sans frais, dans notre propre domicile.

Les paroles de M. Amir Khadir de «Québec Solidaire», prononcées lors de la conférence de presse du 25 mai dernier à la foire Écosphère et publiées depuis, prennent ici tout leur sens : « Il ne devrait pas être nécessaire que les citoyens aient à s'engager dans un bras-de-fer avec Hydro-Québec pour l'envoi d'un avis de non-consentement. Et les citoyens ne devraient pas avoir à payer pour ça. »

Cc : Martine Ouellet, Ministre de l'Énergie et des Ressources Naturelles du Québec et **Mme. Kathleen Weil**, Députée de Notre-Dame-de-Grâce, l'Assemblée Nationale du Québec

SIGNES PAR LES LOCATAIRES CI-DESSOUS (Page Suivante)

Name Josephine Benjamin Apartment 19
Signature J.B. Hydro A/C No: 299037486857
Name Joyce Parkin Apartment 15
Signature Joyce Parkin Hydro A/C No: _____

Name VENITA A. SUCK Apartment 10
Signature Venita A. Suck Hydro A/C No: ~~10~~
Name Cynthia Riley Apartment 16
Signature Cynthia Riley Hydro A/C No: 299016729541
Name LAURENT IVISIC Apartment 20

Signature Laurent Ivisic Hydro A/C No: _____
Name Robert Kinross Apartment _____
Signature Robert Kinross Hydro A/C No: _____
Name Larry March Apartment 5
Signature L.R.M. Hydro A/C No: 299029767199

Name Dusan Blifton Apartment 22
Signature D.B. Hydro A/C No: _____
Name Manna Nazareth Apartment 21
Signature M.Y. Nazareth Hydro A/C No: 299025205384
Name _____ Apartment _____
Signature _____ Hydro A/C No: _____
Name _____ Apartment _____

Cc : Martine Ouellet, Minister of Energy and Natural Resources of Québec

Cc: Kathleen Weil, Member of the National Assembly of Quebec (MNA) for NDG

Avis Légal

AVIS LÉGAL

De: 2390 Madison, NDG, Montreal, H4B 2T6

DATE: 18 OCT 2013

À: Daniel Richard, Président Hydro-Québec Distribution
75, Boul. René Lévesque ouest, Montréal, QC
H2Z 1A4

NE PAS IGNORER

Avis de non consentement à l'installation d'un compteur émetteur de radiofréquences et à toute entrée non autorisée sur ma (notre) propriété pour toute fin autre que la relève de ma (notre) consommation d'électricité (sans préjudice).

Monsieur Richard,

Veillez prendre note que je (nous) refusons le remplacement de votre (vos) compteur(s) actuel(s) par un (des) compteur(s)-émetteur(s) de radiofréquences. En d'autres mots, je (nous) nous opposons à son (leur) installation à mon (notre) lieu de résidence et s'il s'avérait que vos installateur(s) à l'adresse indiquée ci-dessus un ou plusieurs de ces dispositifs, Hydro-Québec, et/ou la compagnie mandatée pour le faire, seront considérées comme ayant passé outre à mon refus de consentement.

Un consentement éclairé est légalement requis pour l'installation de tout dispositif de surveillance et de tout appareil permettant de recueillir et de transmettre des données de nature privée et confidentielle à des tiers non divulgués ou non autorisés, et à des fins non divulguées et non autorisées. L'autorisation de partage d'informations personnelles et privées ne peut être accordée que par la ou les personnes à propos de qui de telles informations ont été recueillies.

Cette autorisation est par la présente refusée relativement à la propriété indiquée ci-dessus et au nom de tous ses occupants. Un compteur 'intelligent', doté d'une capacité de transmission sans fil des données recueillies, violerait la loi et compromettrait le droit à la vie privée et à la santé des résidents de ma (notre) propriété.

Mon (notre) refus exprime aussi ma (notre) volonté d'appliquer le principe de protection pour ce qui est des effets sur la santé. Par ailleurs, je (nous) désirons conserver le(s) compteur(s) électromécanique(s) actuel(s) et, s'il s'avérait obligatoire de le remplacer, je (nous) insistons à ce que il soit électromécanique, sans radiofréquence, et que ce maintien et/ou remplacement s'effectue sans frais additionnel. Ceci n'est en aucun cas une demande pour l'option de retrait. Ceci est un refus formel de l'installation de tout compteur autre que mon/ma (notre/nos) compteur(s) électromécanique(s) actuel(s).

Donc, toute tentative d'installer un ou des compteur(s)-émetteur(s) de radiofréquences sera considérée comme une entrée non autorisée sur ma (notre) propriété, de nature électromécanique, sans surveillance (légal) et une violation à la santé de son (ses) occupants. Les lois canadiennes de protection en vertu des codes civils et criminels et en vertu de la Charte des droits et libertés de la personne (S.Q. chapitre C-12) et de la Charte canadienne des droits et libertés. Toute personne, agissant gouvernementale ou organisation privée responsable de l'installation d'un ou de plusieurs compteur(s) intelligents et/ou qui s'en servira pour surveiller et enregistrer mes (nos) activités sera passible de poursuites civiles ou

COPIE DE LETTE LETTRE
ENVOYÉE AUSSI AUX
SERVICES DE LA
CLIENTÈLE DE
HYDRO-QUÉBEC