## **CYNTHIA J. CHAPLIN**



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#### **ASSOCIATE**

- An expert adjudicator with experience on over 200 public hearings and consultations, including over 30 complex multi-party oral hearings
- A senior executive with significant business experience in energy regulation, corporate governance and change management, including international experience
- A people-oriented leader with excellent communication skills

#### **PROFESSIONAL OVERVIEW**

### Elenchus Research Associates Inc.

2014 - Present

#### **Associate**

 Provide research, analysis and advice on economic regulation, regulatory policy, adjudicative processes, and corporate governance to utilities, consumer representatives and other stakeholders, regulatory tribunals and government bodies

# Ontario Power Authority, Ontario Independent Electricity System Operator (merged January 1, 2015)

2014 - Present

#### Director

 Governance/Leadership: set strategic direction for operation of Ontario's electricity system, independent planning of the system, acquisition of electricity supply, and promotion of conservation

#### Ontario Energy Board Vice Chair

2010 - 2014

- Governance/Leadership: set strategic direction and provided corporate governance
- Adjudication: led public hearings to set electricity and natural gas rates, review electricity and natural gas infrastructure proposals, review energy conservation programs, etc.
- Policy Development: led public consultations to develop regulatory policies and rules and codes (e.g. competitive transmission, incentive ratemaking, consumer protection)

#### Chair and CEO (Interim)

- Leadership: led organization through significant change (early departure of Chair/CEO);
  staff engagement enhanced and organizational continuity maintained
- Governance: sole responsibility for corporate governance
- Business Results: achieved more than 95%, including implementation of consumer protection legislation (Energy Consumer Protection Act) and conservation framework

2004 – 2010

#### **Board Member**

- Made decisions in the public interest using open, evidence-based processes
- Major public hearings included Ontario Power Generation, Hydro One, Enbridge, Union Gas, storage competition, Bruce to Milton Transmission Line, Gas/Electricity Interface

#### Consultant - Toronto, Canada

2001 - 2004

 Provided research, economic and policy analysis, and strategic advice on Canadian and international energy issues

#### British Petroleum (BP plc) – London, England

2000 - 2001

#### Senior Environmental Analyst, Environmental Policy and Planning

- Advised on business impact of European environmental and energy policies including emissions trading, renewable energy, and green certificates
- Supported new business development, including gas from landfill, and created new internal communication tools using web-based media

1999 - 2000

#### Regulatory Affairs Manager, UK Gas & Power

- Advised on all regulatory issues impacting BP's European gas and power business
- Managed transition due to merger with Amoco
- Developed proposals for European energy market liberalization and gas regulation
- Represented BP in external industry and stakeholder groups

1997 - 1999

#### Regulatory Economist, Amoco Gas Marketing

- Advised on all regulatory issues affecting Amoco in the UK
- Negotiated multi-party regulatory agreements

# Office of Gas Supply – London, England Economic Advisor

2000 - 2001

- Led annual review of British Gas' transportation, storage and connection pricing
- Chaired stakeholder committee reviewing key transportation market reform issues

**Ontario Energy Board** 

Senior Project Manager	1991 – 1995
Project Manager	1989 – 1991
Deputy Energy Returns Officer	1987 – 1989

Alberta Department of Energy 1985– 1987

**Energy Economist, Natural Gas Branch** 

#### **EDUCATION AND PROFESSIONAL DEVELOPMENT**

- ICD.D Institute of Corporate Directors and Rotman School of Management, University of Toronto
- M.A. Economics University of Toronto (Resource Economics, Public Policy)
- Honours B.A. Economics Specialist University of Toronto

#### **COMPLEMENTARY ACTIVITIES**

Selected Speaking Engagements:

- Canadian Institute Advanced Administrative Law and Practice
- University of Toronto Law School speaker at Energy Law and Policy course
- APPrO (Annual Conference) Executive Roundtable
- Women in Energy Role of the Ontario Energy Board (as a Jane Austen novel)

#### **Industry Memberships:**

- Institute of Corporate Directors (ICD): Member
- International Association for Energy Economics (IAEE): Member
- Canadian Association of Members of Public Utility Tribunals (CAMPUT): former Vice Chair and Chair
- International Confederation of Energy Regulators: former Steering Committee Member

#### Community Involvement and Interests:

- Northern Secondary School Foundation Director
- Leaside Daycare Centres Former Chair and Director (not-for-profit, \$1.0m budget and 20 staff)