

FUNCTIONALIZATION OF
GAZIFERE UTILITY O&M
December 31, 2016

(THOUSANDS OF DOLLARS)

	Col. 1 TOTAL COSTS	Col. 2 FRINGE BENEFITS	Col. 3 SUB TOTAL	Col. 4 SUPERVISION	Col. 5 SUB TOTAL	Col. 6 A & G OVERHEAD	Col. 7 TOTAL
1. GAS COSTS	33,261.6	-	33,261.6	-	33,261.6	513.0	33,774.6
DISTRIBUTION COSTS							
OPERATING COSTS							
2.1.1 CHART PROCESSING	25.7	-	25.7	0.3	26.1	13.4	39.5
2.1.2 SUB-TOTAL	25.7	-	25.7	0.3	26.1	13.4	39.5
2.1.3 SUPERVISION M&R	10.7	-	10.7	(10.7)	-	-	-
2.1.4 SYSTEM OPERATION	748.3	97.7	846.1	10.4	856.5	440.3	1,296.8
2.1.5 SUB-TOTAL	784.8	97.7	882.5	-	882.5	453.7	1,336.3
2.1.6 SUPERVISION DIST OP	0.0	-	-	-	-	-	-
2.1.7 STABILIZATION ACCOUNTS	(471.7)	-	(471.7)	-	(471.7)	-	(471.7)
2.1 TOTAL OPERATING COSTS	313.2	97.7	410.9	0.0	410.9	453.7	864.6
MAINTENANCE COSTS							
2.2.1 SUPERVISION M&R	96.0	-	96.0	(96.0)	-	-	-
2.2.2 MAINS	327.2	48.8	376.0	627.7	1,003.8	516.1	1,519.8
2.2.3 SUB-TOTAL MNTCE	423.3	48.8	472.1	531.7	1,003.8	516.1	1,519.8
2.2.4 SUPERVISION DIST MNTCE	445.6	86.1	531.7	(531.7)	-	-	-
2.2 TOTAL MAINTENANCE COSTS	868.9	134.9	1,003.8	0.0	1,003.8	516.1	1,519.8
CUSTOMER SERVICE COSTS							
OPERATING COSTS							
3.1.1 FRANCISATION	152.4	13.8	166.2	145.3	311.5	160.2	471.7
3.1.2 OTHER SERVICE WORK	299.1	38.7	337.8	295.4	633.2	325.5	958.7
3.1.3 INSPECT APPL INST.	69.7	11.5	81.2	71.0	152.2	78.3	230.5
3.1.4 SUB-TOTAL SERVICE WORK	521.2	64.0	585.2	511.7	1,096.9	564.0	1,660.9
3.1.5 MTR LOCKS,UNLKS,EXCHNGS	324.6	12.7	337.3	294.9	632.2	325.0	957.2
3.1.6 SUB-TOTAL	845.8	76.8	922.5	806.6	1,729.1	889.0	2,618.1
3.1.7 TRAINING & SUPERVISION	764.5	200.0	964.5	(964.5)	-	-	-
3.1 TOTAL OPERATING COSTS	1,610.2	276.8	1,887.0	(157.9)	1,729.1	889.0	2,618.1

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CUSTOMER SERVICE COSTS CON'T

	Col. 1 TOTAL COSTS	Col. 2 FRINGE BENEFITS	Col. 3 SUB TOTAL	Col. 4 SUPERVISION	Col. 5 SUB TOTAL	Col. 6 A & G OVERHEAD	Col. 7 TOTAL
MAINTENANCE COSTS							
3.2.1 SERVICE LINES	158.0	22.6	180.6	157.9	338.5	174.0	512.5
3.2 TOTAL MAINTENANCE COSTS	<u>158.0</u>	<u>22.6</u>	<u>180.6</u>	<u>157.9</u>	<u>338.5</u>	<u>174.0</u>	<u>512.5</u>

SALES PROMOTION COSTS

4.1 RESIDENTIAL PROMOTION	119.1	27.9	147.0	280.3	427.3	219.7	647.0
4.2 COMMERCIAL PROMOTION	106.4	30.3	136.7	260.9	397.6	204.4	602.0
4.3 RES/COMM PROMOTION	-	-	-	-	-	-	-
4.4 GENERAL SALES PROMOTION	20.0	-	20.0	38.1	58.1	29.9	88.0
4.5 SUB-TOTAL	245.5	58.2	303.7	579.4	883.0	454.0	1,337.0
4.6 GENERAL SUPERVISION	436.2	143.2	579.4	(579.4)	-	-	-
4.7 DSM PROGRAM	257.9	-	257.9	-	257.9	132.6	390.5
4.8 DSM GENERAL	358.6	-	358.6	-	358.6	184.4	543.0
4. TOTAL SALES COSTS	<u>1,298.2</u>	<u>201.4</u>	<u>1,499.6</u>	<u>0.0</u>	<u>1,499.6</u>	<u>771.0</u>	<u>2,270.5</u>

CUSTOMER ACCOUNTING COSTS

5.1 BILLING	965.2	196.6	1,161.9	1,228.9	2,390.7	1,229.1	3,619.9
5.2 SERVICE & BILLING ENQUIRY							
5.3 METER READING	280.8	-	280.8	296.9	577.7	297.0	874.7
5.4 CREDIT & COLLECTION	171.3	84.9	256.3	271.0	527.3	271.1	798.4
5.5 SUB-TOTAL	1,417.3	281.6	1,698.9	1,796.8	3,495.7	1,797.2	5,293.0
5.6 CIS & IT SERVICES	1,620.7	176.1	1,796.8	(1,796.8)	-	-	-
5.7 UNCOLLECTIBLES	100.0	-	100.0	-	100.0	51.4	151.4
5. TOTAL CUST ACCOUNTING COSTS	<u>3,138.0</u>	<u>457.7</u>	<u>3,595.7</u>	<u>0.0</u>	<u>3,595.7</u>	<u>1,848.6</u>	<u>5,444.3</u>
6. FRINGE BENEFITS	1,814.2	(1,814.2)	-	-	-	-	-
7. ADMIN & GEN OVERHEAD	4,542.3	623.1	5,165.4	-	5,165.4	(5,165.4)	-
8. TOTAL OPERATING & MAINTENANCE COSTS	<u><u>47,004.6</u></u>	<u><u>0.0</u></u>	<u><u>47,004.6</u></u>	<u><u>0.0</u></u>	<u><u>47,004.6</u></u>	<u><u>0.0</u></u>	<u><u>47,004.6</u></u>