

FUNCTIONALIZATION OF  
GAZIFERE UTILITY O&M  
December 31, 2016

(THOUSANDS OF DOLLARS)

	Col. 1 TOTAL COSTS	Col. 2 FRINGE BENEFITS	Col. 3 SUB TOTAL	Col. 4 SUPERVISION	Col. 5 SUB TOTAL	Col. 6 A & G OVERHEAD	Col. 7 TOTAL
<b>1. GAS COSTS</b>	33,516.5	-	33,516.5	-	33,516.5	466.5	33,983.0
<b>DISTRIBUTION COSTS</b>							
<b>OPERATING COSTS</b>							
2.1.1 CHART PROCESSING	25.6	-	25.6	0.3	26.0	12.1	38.0
2.1.2 <b>SUB-TOTAL</b>	25.6	-	25.6	0.3	26.0	12.1	38.0
2.1.3 SUPERVISION M&R	10.7	-	10.7	(10.7)	-	-	-
2.1.4 SYSTEM OPERATION	703.5	95.7	799.2	10.4	809.5	375.6	1,185.1
2.1.5 <b>SUB-TOTAL</b>	739.8	95.7	835.5	-	835.5	387.6	1,223.1
2.1.6 SUPERVISION DIST OP	0.0	-	-	-	-	-	-
2.1.7 STABILIZATION ACCOUNTS	(471.7)	-	(471.7)	-	(471.7)	-	(471.7)
<b>2.1 TOTAL OPERATING COSTS</b>	268.2	95.7	363.9	0.0	363.9	387.6	751.5
<b>MAINTENANCE COSTS</b>							
2.2.1 SUPERVISION M&R	95.7	-	95.7	(95.7)	-	-	-
2.2.2 MAINS	292.8	51.1	343.9	561.6	905.5	420.1	1,325.6
2.2.3 <b>SUB-TOTAL MNTCE</b>	388.4	51.1	439.5	466.0	905.5	420.1	1,325.6
2.2.4 SUPERVISION DIST MNTCE	383.0	83.0	466.0	(466.0)	-	-	-
<b>2.2 TOTAL MAINTENANCE COSTS</b>	771.4	134.1	905.5	0.0	905.5	420.1	1,325.6
<b>CUSTOMER SERVICE COSTS</b>							
<b>OPERATING COSTS</b>							
3.1.1 FRANCISATION	164.5	14.4	178.9	158.3	337.2	156.4	493.7
3.1.2 OTHER SERVICE WORK	272.6	40.6	313.2	277.1	590.3	273.8	864.1
3.1.3 INSPECT APPL INST.	69.4	12.0	81.5	72.1	153.6	71.2	224.8
3.1.4 <b>SUB-TOTAL SERVICE WORK</b>	506.6	67.0	573.6	507.4	1,081.0	501.5	1,582.6
3.1.5 MTR LOCKS,UNLKS,EXCHNGS	298.4	13.3	311.7	275.8	587.5	272.6	860.1
3.1.6 <b>SUB-TOTAL</b>	805.0	80.4	885.3	783.2	1,668.6	774.1	2,442.7
3.1.7 TRAINING & SUPERVISION	741.2	202.2	943.4	(943.4)	-	-	-
<b>3.1 TOTAL OPERATING COSTS</b>	1,546.2	282.5	1,828.7	(160.2)	1,668.6	774.1	2,442.7

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**CUSTOMER SERVICE COSTS CON'T**

	Col. 1 TOTAL COSTS	Col. 2 FRINGE BENEFITS	Col. 3 SUB TOTAL	Col. 4 SUPERVISION	Col. 5 SUB TOTAL	Col. 6 A & G OVERHEAD	Col. 7 TOTAL
<b>MAINTENANCE COSTS</b>							
3.2.1 SERVICE LINES	157.4	23.7	181.1	160.2	341.2	158.3	499.5
<b>3.2 TOTAL MAINTENANCE COSTS</b>	<b>157.4</b>	<b>23.7</b>	<b>181.1</b>	<b>160.2</b>	<b>341.2</b>	<b>158.3</b>	<b>499.5</b>
<b>SALES PROMOTION COSTS</b>							
4.1 RESIDENTIAL PROMOTION	118.6	29.2	147.8	408.2	556.0	258.0	814.0
4.2 COMMERCIAL PROMOTION	16.7	31.9	48.5	134.1	182.6	84.7	267.3
4.3 RES/COMM PROMOTION	-	-	-	-	-	-	-
4.4 GENERAL SALES PROMOTION	15.2	-	15.2	42.1	57.3	26.6	83.9
4.5 SUB-TOTAL	150.5	61.1	211.6	584.4	795.9	369.3	1,165.2
4.6 GENERAL SUPERVISION	434.5	149.8	584.4	(584.4)	-	-	-
4.7 DSM PROGRAM	258.4	-	258.4	-	258.4	119.9	378.2
4.8 DSM GENERAL	220.2	-	220.2	-	220.2	102.2	322.4
<b>4. TOTAL SALES COSTS</b>	<b>1,063.6</b>	<b>210.9</b>	<b>1,274.5</b>	<b>(0.0)</b>	<b>1,274.5</b>	<b>591.3</b>	<b>1,865.8</b>
<b>CUSTOMER ACCOUNTING COSTS</b>							
5.1 BILLING	940.4	198.5	1,138.8	1,201.5	2,340.3	1,085.8	3,426.1
5.2 SERVICE & BILLING ENQUIRY							
5.3 METER READING	261.7	-	261.7	276.1	537.9	249.5	787.4
5.4 CREDIT & COLLECTION	166.9	88.9	255.8	269.8	525.6	243.8	769.4
5.5 SUB-TOTAL	1,368.9	287.4	1,656.3	1,747.4	3,403.8	1,579.1	4,982.9
5.6 CIS & IT SERVICES	1,563.1	184.4	1,747.4	(1,747.4)	-	-	-
5.7 UNCOLLECTIBLES	99.6	-	99.6	-	99.6	46.2	145.8
<b>5. TOTAL CUST ACCOUNTING COSTS</b>	<b>3,031.6</b>	<b>471.8</b>	<b>3,503.4</b>	<b>0.0</b>	<b>3,503.4</b>	<b>1,625.3</b>	<b>5,128.7</b>
6. FRINGE BENEFITS	1,807.2	(1,807.2)	-	-	-	-	-
7. ADMIN & GEN OVERHEAD	3,834.8	588.5	4,423.3	-	4,423.3	(4,423.3)	-
<b>8. TOTAL OPERATING &amp; MAINTENANCE COSTS</b>	<b>45,996.8</b>	<b>0.0</b>	<b>45,996.8</b>	<b>(0.0)</b>	<b>45,996.8</b>	<b>0.0</b>	<b>45,996.8</b>