NORMES DE FIABILITÉ DE LA NERC
(VERSION ANGLAISE)

A. Introduction

1. **Title:** **Load Shedding Plans**
2. **Number:** EOP-003-2
3. **Purpose:** A Balancing Authority and Transmission Operator operating with insufficient generation or transmission capacity must have the capability and authority to shed load rather than risk an uncontrolled failure of the Interconnection.
4. **Applicability:**
   - **4.1.** Transmission Operators.
   - **4.2.** Balancing Authorities.
5. **Effective Date:** One year following the first day of the first calendar quarter after applicable regulatory approvals (or the standard otherwise becomes effective the first day of the first calendar quarter after NERC Board of Trustees adoption in those jurisdictions where regulatory approval is not required).

B. Requirements

R1. After taking all other remedial steps, a Transmission Operator or Balancing Authority operating with insufficient generation or transmission capacity shall shed customer load rather than risk an uncontrolled failure of components or cascading outages of the Interconnection. *[Violation Risk Factor: High]*

R2. Each Transmission Operator shall establish plans for automatic load shedding for undervoltage conditions if the Transmission Operator or its associated Transmission Planner(s) or Planning Coordinator(s) determine that an under-voltage load shedding scheme is required. *[Violation Risk Factor: High]*

R3. Each Transmission Operator and Balancing Authority shall coordinate load shedding plans, excluding automatic under-frequency load shedding plans, among other interconnected Transmission Operators and Balancing Authorities. *[Violation Risk Factor: High]*

R4. A Transmission Operator shall consider one or more of these factors in designing an automatic under voltage load shedding scheme: voltage level, rate of voltage decay, or power flow levels. *[Violation Risk Factor: High]*

R5. A Transmission Operator or Balancing Authority shall implement load shedding, excluding automatic under-frequency load shedding, in steps established to minimize the risk of further uncontrolled separation, loss of generation, or system shutdown. *[Violation Risk Factor: High]*

R6. After a Transmission Operator or Balancing Authority Area separates from the Interconnection, if there is insufficient generating capacity to restore system frequency following automatic underfrequency load shedding, the Transmission Operator or Balancing Authority shall shed additional load. *[Violation Risk Factor: High]*

R7. The Transmission Operator shall coordinate automatic undervoltage load shedding throughout their areas with tripping of shunt capacitors, and other automatic actions that will occur under abnormal voltage, or power flow conditions. *[Violation Risk Factor: High]*

R8. Each Transmission Operator or Balancing Authority shall have plans for operator controlled manual load shedding to respond to real-time emergencies. The Transmission Operator or

Balancing Authority shall be capable of implementing the load shedding in a timeframe adequate for responding to the emergency. *[Violation Risk Factor: High]*

C. Measures

M1. Each Transmission Operator that has or directs the deployment of undervoltage load shedding facilities, shall have and provide upon request, its automatic load shedding plans. (Requirement 2)

M2. Each Transmission Operator and Balancing Authority shall have and provide upon request its manual load shedding plans that will be used to confirm that it meets Requirement 8. (Part 1)

D. Compliance

1. Compliance Monitoring Process

1.1. Compliance Monitoring Responsibility
Regional Reliability Organizations shall be responsible for compliance monitoring.

1.2. Compliance Monitoring
One or more of the following methods will be used to assess compliance:

- Self-certification (Conducted annually with submission according to schedule.)
- Spot Check Audits (Conducted anytime with up to 30 days notice given to prepare.)
- Periodic Audit (Conducted once every three years according to schedule.)
- Triggered Investigations (Notification of an investigation must be made within 60 days of an event or complaint of noncompliance. The entity will have up to 30 days to prepare for the investigation. An entity may request an extension of the preparation period and the extension will be considered by the Compliance Monitor on a case-by-case basis.)

1.3. Additional Reporting Requirement

No additional reporting required.

1.4. Data Retention

Each Balancing Authority and Transmission Operator shall have its current, in-force load shedding plans.

If an entity is found non-compliant the entity shall keep information related to the noncompliance until found compliant or for two years plus the current year, whichever is longer.

Evidence used as part of a triggered investigation shall be retained by the entity being investigated for one year from the date that the investigation is closed, as determined by the Compliance Monitor.

The Compliance Monitor shall keep the last periodic audit report and all requested and submitted subsequent compliance records.

1.5. Additional Compliance Information
None

2. Violation Severity Levels

R#	Lower VSL	Moderate VSL	High VSL	Severe VSL
R1.	N/A	N/A	N/A	The Transmission Operator or Balancing Authority failed to shed customer load.
R2	N/A	N/A	N/A	The Transmission Operator did not establish plans for automatic load shedding for undervoltage conditions as directed by the requirement.
R3.	The responsible entity did not coordinate load shedding plans, as directed by the requirement, affecting 5% or less of its required entities.	The responsible entity did not coordinate load shedding plans, as directed by the requirement, affecting more than 5% up to (and including) 10% of its required entities.	The responsible entity did not coordinate load shedding plans, as directed by the requirement, affecting more than 10%, up to (and including) 15% or less, of its required entities.	The responsible entity did not coordinate load shedding plans, as directed by the requirement, affecting more than 15% of its required entities.
R4.	N/A	N/A	N/A	The Transmission Operator failed to consider at least one of the three elements voltage level, rate of voltage decay, or power flow levels) listed in the requirement.
R5.	N/A	N/A	N/A	The Transmission Operator or Balancing Authority failed to implement load shedding in steps established to minimize the risk of further uncontrolled separation, loss of generation, or system shutdown.

R#	Lower VSL	Moderate VSL	High VSL	Severe VSL
R6.	N/A	N/A	N/A	The Transmission Operator or Balancing Authority failed to shed additional load after it had separated from the Interconnection when there was insufficient generating capacity to restore system frequency following automatic underfrequency load shedding.
R7.	The Transmission Operator did not coordinate automatic undervoltage load shedding with 5% or less of the types of automatic actions described in the Requirement.	The Transmission Operator did not coordinate automatic undervoltage load shedding with more than 5% up to (and including) 10% of the types of automatic actions described in the Requirement.	The Transmission Operator did not coordinate automatic undervoltage load shedding with more than 10% up to (and including) 15% of the types of automatic actions described in the Requirement.	The Transmission Operator did not coordinate automatic undervoltage load shedding with more than 15% of the types of automatic actions described in the Requirement.
R8.	N/A	The responsible entity did not have plans for operator controlled manual load shedding, as directed by the requirement.	The responsible entity has plans for manual load shedding but did not have the capability to implement the load shedding, as directed by the requirement.	The responsible entity did not have plans for operator controlled manual load shedding, as directed by the requirement nor had the capability to implement the load shedding, as directed by the requirement.

E. **Regional Differences**

None identified.

Version History

Version	Date	Action	Change Tracking
0	April 1, 2005	Effective Date	New
0	August 8, 2005	Removed “Proposed” from Effective Date	Errata
1	November 1, 2006	Adopted by Board of Trustees	Revised
2	November 4, 2010	Adopted by Board of Trustees; Modified R4, R5, R6 and associated VSLs for R2, R4, and R7 to clarify that the requirements don’t apply to automatic underfrequency load shedding.	Revised to eliminate redundancies with PRC-006-1
2	May 7, 2012	FERC Order issued approving EOP-003-2 (approval becomes effective July 10, 2012)	

Appendix QC-EOP-003-2
Provisions specific to the standard EOP-003-2 applicable in Québec

This appendix establishes specific provisions for the application of the standard in Québec. Provisions of the standard and of its appendix must be read together for the purposes of understanding and interpretation. Where the standard and appendix differ, the appendix shall prevail.

A. Introduction

1. **Title:** **Load shedding Plans**
2. **Number:** EOP-003-2
3. **Purpose:** No specific provision
4. **Applicability:** No specific provision
5. **Effective Date:**

   5.1. Adoption of the standard by the Régie de l'énergie: Month xx, 201x

   5.2. Adoption of the appendix by the Régie de l'énergie: Month xx, 201x

   5.3. Effective date of the standard and its appendix in Québec: Month xx, 201x

B. Requirements

No specific provision

C. Measures

No specific provision

D. Compliance

1. **Compliance Monitoring Process**

   1.1. Compliance Monitoring Responsibility

   The Régie de l'énergie is responsible, in Québec, for compliance monitoring with respect to the reliability standard and its appendix that it adopts.

   1.2. Compliance Monitoring

   No specific provision

   1.3. Additional Reporting Requirement

   No specific provision

   1.4. Data Retention

   No specific provision

   1.5. Additional Compliance Information

   No specific provision

2. **Violation Severity Levels**

   No specific provision

E. Regional Differences

No specific provision

Revision History

Revision	Adoption Date	Action	Change Tracking
0	Month xx, 201x	New appendix	New

A. Introduction

1. **Title:** Event Reporting

2. **Number:** EOP-004-2

3. **Purpose:** To improve the reliability of the Bulk Electric System by requiring the reporting of events by Responsible Entities.

4. **Applicability:**

   4.1. Functional Entities: For the purpose of the Requirements and the EOP-004 Attachment 1 contained herein, the following functional entities will be collectively referred to as "Responsible Entity."

   4.1.1. Reliability Coordinator

   4.1.2. Balancing Authority

   4.1.3. Transmission Owner

   4.1.4. Transmission Operator

   4.1.5. Generator Owner

   4.1.6. Generator Operator

   4.1.7. Distribution Provider

5. **Effective Dates:**

The first day of the first calendar quarter that is six months beyond the date that this standard is approved by applicable regulatory authorities. In those jurisdictions where regulatory approval is not required, the standard shall become effective on the first day of the first calendar quarter that is six months beyond the date this standard is approved by the NERC Board of Trustees, or as otherwise made effective pursuant to the laws applicable to such ERO governmental authorities.

6. **Background:**

NERC established a SAR Team in 2009 to investigate and propose revisions to the CIP-001 and EOP-004 Reliability Standards. The team was asked to consider the following:

1. CIP-001 could be merged with EOP-004 to eliminate redundancies.
2. Acts of sabotage have to be reported to the DOE as part of EOP-004.
3. Specific references to the DOE form need to be eliminated.
4. EOP-004 had some 'fill-in-the-blank' components to eliminate.

The development included other improvements to the standards deemed appropriate by the drafting team, with the consensus of stakeholders, consistent with establishing high quality, enforceable and technically sufficient Bulk Electric System reliability standards.

The SAR for Project 2009-01, Disturbance and Sabotage Reporting was moved forward for standard drafting by the NERC Standards Committee in August of 2009. The Disturbance and Sabotage Reporting Standard Drafting Team (DSR SDT) was formed in late 2009.

The DSR SDT developed a concept paper to solicit stakeholder input regarding the proposed reporting concepts that the DSR SDT had developed. The posting of the concept paper sought comments from stakeholders on the “road map” that will be used by the DSR SDT in updating or revising CIP-001 and EOP-004. The concept paper provided stakeholders the background information and thought process of the DSR SDT. The DSR SDT has reviewed the existing standards, the SAR, issues from the NERC issues database and FERC Order 693 Directives in order to determine a prudent course of action with respect to revision of these standards.

B. Requirements and Measures

R1. Each Responsible Entity shall have an event reporting Operating Plan in accordance with EOP-004-2 Attachment 1 that includes the protocol(s) for reporting to the Electric Reliability Organization and other organizations (e.g., the Regional Entity, company personnel, the Responsible Entity’s Reliability Coordinator, law enforcement, or governmental authority). *[Violation Risk Factor: Lower] [Time Horizon: Operations Planning]*

M1. Each Responsible Entity will have a dated event reporting Operating Plan that includes, but is not limited to the protocol(s) and each organization identified to receive an event report for event types specified in EOP-004-2 Attachment 1 and in accordance with the entity responsible for reporting.

R2. Each Responsible Entity shall report events per their Operating Plan within 24 hours of recognition of meeting an event type threshold for reporting or by the end of the next business day if the event occurs on a weekend (which is recognized to be 4 PM local time on Friday to 8 AM Monday local time). *[Violation Risk Factor: Medium] [Time Horizon: Operations Assessment]*

M2. Each Responsible Entity will have as evidence of reporting an event, copy of the completed EOP-004-2 Attachment 2 form or a DOE-OE-417 form; and evidence of submittal (e.g., operator log or other operating documentation, voice recording, electronic mail message, or confirmation of facsimile) demonstrating the event report was submitted within 24 hours of recognition of meeting the threshold for reporting or by the end of the next business day if the event occurs on a weekend (which is recognized to be 4 PM local time on Friday to 8 AM Monday local time). (R2)

R3. Each Responsible Entity shall validate all contact information contained in the Operating Plan pursuant to Requirement R1 each calendar year. *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning]*

M3. Each Responsible Entity will have dated records to show that it validated all contact information contained in the Operating Plan each calendar year. Such evidence may include, but are not limited to, dated voice recordings and operating logs or other communication documentation. (R3)

C. Compliance

1. Compliance Monitoring Process

1.1 Compliance Enforcement Authority

The Regional Entity shall serve as the Compliance Enforcement Authority (CEA) unless the applicable entity is owned, operated, or controlled by the Regional Entity. In such cases the ERO or a Regional Entity approved by FERC or other applicable governmental authority shall serve as the CEA.

1.2 Evidence Retention

The Responsible Entity shall keep data or evidence to show compliance as identified below unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation:

The following evidence retention periods identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the Compliance Enforcement Authority may ask an entity to provide other evidence to show that it was compliant for the full time period since the last audit.

- Each Responsible Entity shall retain the current Operating Plan plus each version issued since the last audit for Requirements R1, and Measure M1.
- Each Responsible Entity shall retain evidence of compliance since the last audit for Requirements R2, R3 and Measure M2, M3.

If a Responsible Entity is found non-compliant, it shall keep information related to the non-compliance until mitigation is complete and approved or for the duration specified above, whichever is longer.

The Compliance Enforcement Authority shall keep the last audit records and all requested and submitted subsequent audit records.

1.3 Compliance Monitoring and Enforcement Processes:

Compliance Audit

Self-Certification

Spot Checking

Compliance Investigation

Self-Reporting

Complaint

1.4 Additional Compliance Information

None

Table of Compliance Elements

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	**Moderate VSL**	**High VSL**	**Severe VSL**
R1	Operations Planning	Lower	The Responsible Entity had an Operating Plan, but failed to include one applicable event type.	The Responsible Entity had an Operating Plan, but failed to include two applicable event types.	The Responsible Entity had an Operating Plan, but failed to include three applicable event types.	The Responsible Entity had an Operating Plan, but failed to include four or more applicable event types. OR The Responsible Entity failed to have an event reporting Operating Plan.

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	**Moderate VSL**	**High VSL**	**Severe VSL**
R2	Operations Assessment	Medium	The Responsible Entity submitted an event report (e.g., written or verbal) to all required recipients more than 24 hours but less than or equal to 36 hours after meeting an event threshold for reporting. OR The Responsible Entity failed to submit an event report (e.g., written or verbal) to one entity identified in its event reporting Operating Plan within 24 hours.	The Responsible Entity submitted an event report (e.g., written or verbal) to all required recipients more than 36 hours but less than or equal to 48 hours after meeting an event threshold for reporting. OR The Responsible Entity failed to submit an event report (e.g., written or verbal) to two entities identified in its event reporting Operating Plan within 24 hours.	The Responsible Entity submitted an event report (e.g., written or verbal) to all required recipients more than 48 hours but less than or equal to 60 hours after meeting an event threshold for reporting. OR The Responsible Entity failed to submit an event report (e.g., written or verbal) to three entities identified in its event reporting Operating Plan within 24 hours.	The Responsible Entity submitted an event report (e.g., written or verbal) to all required recipients more than 60 hours after meeting an event threshold for reporting. OR The Responsible Entity failed to submit an event report (e.g., written or verbal) to four or more entities identified in its event reporting Operating Plan within 24 hours. OR The Responsible Entity failed to submit a report for an event in EOP-004 Attachment 1.

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R3	Operations Planning	Medium	The Responsible Entity validated all contact information contained in the Operating Plan but was late by less than one calendar month. OR The Responsible Entity validated 75% but less than 100% of the contact information contained in the Operating Plan.	The Responsible Entity validated all contact information contained in the Operating Plan but was late by one calendar month or more but less than two calendar months. OR The Responsible Entity validated 50% and less than 75% of the contact information contained in the Operating Plan.	The Responsible Entity validated all contact information contained in the Operating Plan but was late by two calendar months or more but less than three calendar months. OR The Responsible Entity validated 25% and less than 50% of the contact information contained in the Operating Plan.	The Responsible Entity validated all contact information contained in the Operating Plan but was late by three calendar months or more. OR The Responsible Entity validated less than 25% of contact information contained in the Operating Plan.

D. Variances

None.

E. Interpretations

None.

F. References

Guideline and Technical Basis (attached)

EOP-004 - Attachment 1: Reportable Events

NOTE: Under certain adverse conditions (e.g. severe weather, multiple events) it may not be possible to report the damage caused by an event and issue a written Event Report within the timing in the standard. In such cases, the affected Responsible Entity shall notify parties per Requirement R2 and provide as much information as is available at the time of the notification. Submit reports to the ERO via one of the following: e-mail: systemawareness@nerc.net, Facsimile 404-446-9770 or Voice: 404-446-9780.

Submit EOP-004 Attachment 2 (or DOE-OE-417) pursuant to Requirements R1 and R2.

Event Type	Entity with Reporting Responsibility	Threshold for Reporting
Damage or destruction of a Facility	RC, BA, TOP	Damage or destruction of a Facility within its Reliability Coordinator Area, Balancing Authority Area or Transmission Operator Area that results in actions to avoid a BES Emergency.
Damage or destruction of a Facility	BA, TO, TOP, GO, GOP, DP	Damage or destruction of its Facility that results from actual or suspected intentional human action.
Physical threats to a Facility	BA, TO, TOP, GO, GOP, DP	Physical threat to its Facility excluding weather or natural disaster related threats, which has the potential to degrade the normal operation of the Facility. OR Suspicious device or activity at a Facility. Do not report theft unless it degrades normal operation of a Facility.

Event Type	Entity with Reporting Responsibility	Threshold for Reporting
Physical threats to a BES control center	RC, BA, TOP	Physical threat to its BES control center, excluding weather or natural disaster related threats, which has the potential to degrade the normal operation of the control center. OR Suspicious device or activity at a BES control center.
BES Emergency requiring public appeal for load reduction	Initiating entity is responsible for reporting	Public appeal for load reduction event.
BES Emergency requiring system-wide voltage reduction	Initiating entity is responsible for reporting	System wide voltage reduction of 3% or more.
BES Emergency requiring manual firm load shedding	Initiating entity is responsible for reporting	Manual firm load shedding ≥ 100 MW.
BES Emergency resulting in automatic firm load shedding	DP, TOP	Automatic firm load shedding ≥ 100 MW (via automatic undervoltage or underfrequency load shedding schemes, or SPS/RAS).
Voltage deviation on a Facility	TOP	Observed within its area a voltage deviation of ± 10% of nominal voltage sustained for ≥ 15 continuous minutes.

Event Type	Entity with Reporting Responsibility	Threshold for Reporting
IROL Violation (all Interconnections) or SOL Violation for Major WECC Transfer Paths (WECC only)	RC	Operate outside the IROL for time greater than IROL T_v (all Interconnections) or Operate outside the SOL for more than 30 minutes for Major WECC Transfer Paths (WECC only).
Loss of firm load	BA, TOP, DP	Loss of firm load for ≥ 15 Minutes: ≥ 300 MW for entities with previous year's demand ≥ 3,000 OR ≥ 200 MW for all other entities
System separation (islanding)	RC, BA, TOP	Each separation resulting in an island ≥ 100 MW
Generation loss	BA, GOP	Total generation loss, within one minute, of : ≥ 2,000 MW for entities in the Eastern or Western Interconnection OR ≥ 1,000 MW for entities in the ERCOT or Quebec Interconnection
Complete loss of off-site power to a nuclear generating plant (grid supply)	TO, TOP	Complete loss of off-site power affecting a nuclear generating station per the Nuclear Plant Interface Requirement

Event Type	Entity with Reporting Responsibility	Threshold for Reporting
Transmission loss	TOP	Unexpected loss within its area, contrary to design, of three or more BES Elements caused by a common disturbance (excluding successful automatic reclosing).
Unplanned BES control center evacuation	RC, BA, TOP	Unplanned evacuation from BES control center facility for 30 continuous minutes or more.
Complete loss of voice communication capability	RC, BA, TOP	Complete loss of voice communication capability affecting a BES control center for 30 continuous minutes or more.
Complete loss of monitoring capability	RC, BA, TOP	Complete loss of monitoring capability affecting a BES control center for 30 continuous minutes or more such that analysis capability (i.e., State Estimator or Contingency Analysis) is rendered inoperable.

EOP-004 - Attachment 2: Event Reporting Form

EOP-004 Attachment 2: Event Reporting Form		
Use this form to report events. The Electric Reliability Organization will accept the DOE OE-417 form in lieu of this form if the entity is required to submit an OE-417 report. Submit reports to the ERO via one of the following: e-mail: systemawareness@nerc.net , Facsimile 404-446-9770 or voice: 404-446-9780.		
	Task	**Comments**
1.	Entity filing the report include: Company name: Name of contact person: Email address of contact person: Telephone Number: Submitted by (name):	
2.	Date and Time of recognized event. Date: (mm/dd/yyyy) Time: (hh:mm) Time/Zone:	
3.	Did the event originate in your system?	Yes ☐ No☐ Unknown ☐
4.	**Event Identification and Description:**	
	(Check applicable box) ☐ Damage or destruction of a Facility ☐ Physical Threat to a Facility ☐ Physical Threat to a control center ☐ BES Emergency: ☐ public appeal for load reduction ☐ system-wide voltage reduction ☐ manual firm load shedding ☐ automatic firm load shedding ☐ Voltage deviation on a Facility ☐ IROL Violation (all Interconnections) or SOL Violation for Major WECC Transfer Paths (WECC only) ☐ Loss of firm load ☐ System separation ☐ Generation loss ☐ Complete loss of off-site power to a nuclear generating plant (grid supply) ☐ Transmission loss ☐ unplanned control center evacuation ☐ Complete loss of voice communication capability ☐ Complete loss of monitoring capability	Written description (optional):

Guideline and Technical Basis

Distribution Provider Applicability Discussion

The DSR SDT has included Distribution Providers (DP) as an applicable entity under this standard. The team realizes that not all DPs will own BES Facilities and will not meet the "Threshold for Reporting" for any event listed in Attachment 1. These DPs will not have any reports to submit under Requirement R2. However, these DPs will be responsible for meeting Requirements R1 and R3. The DSR SDT does not intend for these entities to have a detailed Operating Plan to address events that are not applicable to them. In this instance, the DSR SDT intends for the DP to have a very simple Operating Plan that includes a statement that there are no applicable events in Attachment 1 (to meet R1) and that the DP will review the list of events in Attachment 1 each year (to meet R3). The team does not think this will be a burden on any entity as the development and annual validation of the Operating Plan should not take more that 30 minutes on an annual basis. If a DP discovers applicable events during the annual review, it is expected that the DP will develop a more detailed Operating Plan to comply with the requirements of the standard.

Multiple Reports for a Single Organization

For entities that have multiple registrations, the DSR SDT intends that these entities will only have to submit one report for any individual event. For example, if an entity is registered as a Reliability Coordinator, Balancing Authority and Transmission Operator, the entity would only submit one report for a particular event rather submitting three reports as each individual registered entity.

Summary of Key Concepts

The DSR SDT identified the following principles to assist them in developing the standard:

- Develop a single form to report disturbances and events that threaten the reliability of the Bulk Electric System
- Investigate other opportunities for efficiency, such as development of an electronic form and possible inclusion of regional reporting requirements
- Establish clear criteria for reporting
- Establish consistent reporting timelines
- Provide clarity around who will receive the information and how it will be used

During the development of concepts, the DSR SDT considered the FERC directive to "further define sabotage". There was concern among stakeholders that a definition may be ambiguous and subject to interpretation. Consequently, the DSR SDT decided to eliminate the term sabotage from the standard. The team felt that it was almost impossible to determine if an act or event was sabotage or vandalism without the intervention of law enforcement. The DSR SDT felt that attempting to define sabotage would result in further ambiguity with respect to reporting events. The term “sabotage” is no longer included in the standard. The events listed in EOP-004 Attachment 1 were developed to provide guidance for reporting both actual events as well as events which may have an impact on the Bulk Electric System. The DSR SDT believes that this is an equally effective and efficient means of addressing the FERC Directive.

The types of events that are required to be reported are contained within EOP-004 Attachment 1. The DSR SDT has coordinated with the NERC Events Analysis Working Group to develop the list of events that are to be reported under this standard. EOP-004 Attachment 1 pertains to those actions or events that have impacted the Bulk Electric System. These events were previously reported under EOP-004-1, CIP-001-1 or the Department of Energy form OE-417. EOP-004 Attachment 1 covers similar items that may have had an impact on the Bulk Electric System or has the potential to have an impact and should be reported.

The DSR SDT wishes to make clear that the proposed Standard does not include any real-time operating notifications for the events listed in EOP-004 Attachment 1. Real-time communication is achieved is covered in other standards. The proposed standard deals exclusively with after-the-fact reporting.

Data Gathering

The requirements of EOP-004-1 require that entities “promptly analyze Bulk Electric System disturbances on its system or facilities” (Requirement R2). The requirements of EOP-004-2 specify that certain types of events are to be reported but do not include provisions to analyze events. Events reported under EOP-004-2 may trigger further scrutiny by the ERO Events Analysis Program. If warranted, the Events Analysis Program personnel may request that more data for certain events be provided by the reporting entity or other entities that may have experienced the event. Entities are encouraged to become familiar with the Events Analysis Program and the NERC Rules of Procedure to learn more about with the expectations of the program.

Law Enforcement Reporting

The reliability objective of EOP-004-2 is to improve the reliability of the Bulk Electric System by requiring the reporting of events by Responsible Entities. Certain outages, such as those due to vandalism and terrorism, may not be reasonably preventable. These are the types of events that should be reported to law enforcement. Entities rely upon law enforcement agencies to respond to and investigate those events which have the potential to impact a wider area of the BES. The inclusion of reporting to law enforcement enables and supports reliability principles such as protection of Bulk Electric System from malicious physical attack. The importance of BES awareness of the threat around them is essential to the effective operation and planning to mitigate the potential risk to the BES.

Stakeholders in the Reporting Process

- Industry

- NERC (ERO), Regional Entity
- FERC
- DOE
- NRC
- DHS – Federal
- Homeland Security- State
- State Regulators
- Local Law Enforcement
- State or Provincial Law Enforcement
- FBI
- Royal Canadian Mounted Police (RCMP)

The above stakeholders have an interest in the timely notification, communication and response to an incident at a Facility. The stakeholders have various levels of accountability and have a vested interest in the protection and response to ensure the reliability of the BES.

Present expectations of the industry under CIP-001-1a:

It has been the understanding by industry participants that an occurrence of sabotage has to be reported to the FBI. The FBI has the jurisdictional requirements to investigate acts of sabotage and terrorism. The CIP-001-1-1a standard requires a liaison relationship on behalf of the industry and the FBI or RCMP. These requirements, under the standard, of the industry have not been clear and have lead to misunderstandings and confusion in the industry as to how to demonstrate that the liaison is in place and effective. As an example of proof of compliance with Requirement R4, Responsible Entities have asked FBI Office personnel to provide, on FBI letterhead, confirmation of the existence of a working relationship to report acts of sabotage, the number of years the liaison relationship has been in existence, and the validity of the telephone numbers for the FBI.

Coordination of Local and State Law Enforcement Agencies with the FBI

The Joint Terrorism Task Force (JTTF) came into being with the first task force being established in 1980. JTTFs are small cells of highly trained, locally based, committed investigators, analysts, linguists, SWAT experts, and other specialists from dozens of U.S. law enforcement and intelligence agencies. The JTTF is a multi-agency effort led by the Justice Department and FBI designed to combine the resources of federal, state, and local law enforcement. Coordination and communications largely through the interagency National Joint Terrorism Task Force, working out of FBI Headquarters, which makes sure that information and intelligence flows freely among the local JTTFs. This information flow can be most beneficial to the industry in analytical intelligence, incident response and investigation. Historically, the most immediate response to an industry incident has been local and state law enforcement agencies to suspected vandalism and criminal damages at industry facilities. Relying upon the JTTF coordination between local, state and FBI law enforcement would be beneficial to effective communications and the appropriate level of investigative response.

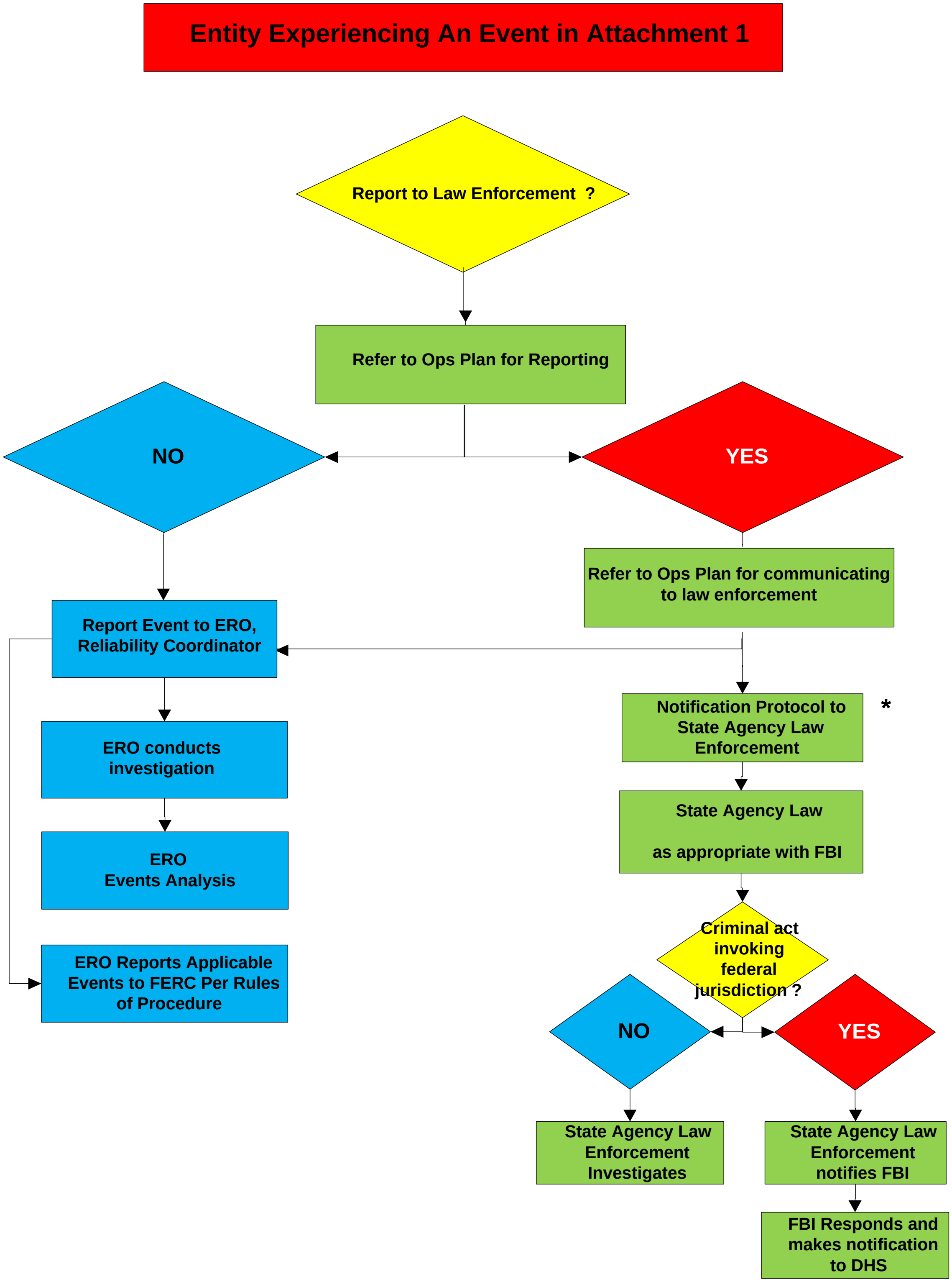
Coordination of Local and Provincial Law Enforcement Agencies with the RCMP

A similar law enforcement coordination hierarchy exists in Canada. Local and Provincial law enforcement coordinate to investigate suspected acts of vandalism and sabotage. The Provincial law enforcement agency has a reporting relationship with the Royal Canadian Mounted Police (RCMP).

A Reporting Process Solution – EOP-004

A proposal discussed with the FBI, FERC Staff, NERC Standards Project Coordinator and the SDT Chair is reflected in the flowchart below (Reporting Hierarchy for Reportable Events). Essentially, reporting an event to law enforcement agencies will only require the industry to notify the state or provincial or local level law enforcement agency. The state or provincial or local level law enforcement agency will coordinate with law enforcement with jurisdiction to investigate. If the state or provincial or local level law enforcement agency decides federal agency law enforcement or the RCMP should respond and investigate, the state or provincial or local level law enforcement agency will notify and coordinate with the FBI or the RCMP.

Example of Reporting Process including Law Enforcement



* Canadian entities will follow law enforcement protocols applicable in their jurisdictions

Disturbance and Sabotage Reporting Standard Drafting Team (Project 2009-01) - Reporting Concepts

Introduction

The SAR for Project 2009-01, Disturbance and Sabotage Reporting was moved forward for standard drafting by the NERC Standards Committee in August of 2009. The Disturbance and Sabotage Reporting Standard Drafting Team (DSR SDT) was formed in late 2009 and has developed updated standards based on the SAR.

The standards listed under the SAR are:

- CIP-001 — Sabotage Reporting
- EOP-004 — Disturbance Reporting

The changes do not include any real-time operating notifications for the types of events covered by CIP-001 and EOP-004. The real-time reporting requirements are achieved through the RCIS and are covered in other standards (e.g. EOP-002-Capacity and Energy Emergencies). These standards deal exclusively with after-the-fact reporting.

The DSR SDT has consolidated disturbance and sabotage event reporting under a single standard. These two components and other key concepts are discussed in the following sections.

Summary of Concepts and Assumptions:

The Standard:

- Requires reporting of “events” that impact or may impact the reliability of the Bulk Electric System
- Provides clear criteria for reporting
- Includes consistent reporting timelines
- Identifies appropriate applicability, including a reporting hierarchy in the case of disturbance reporting
- Provides clarity around of who will receive the information

Discussion of Disturbance Reporting

Disturbance reporting requirements existed in the previous version of EOP-004. The current approved definition of Disturbance from the NERC Glossary of Terms is:

1. An unplanned event that produces an abnormal system condition.
2. Any perturbation to the electric system.

3. The unexpected change in ACE that is caused by the sudden failure of generation or interruption of load.

Disturbance reporting requirements and criteria were in the previous EOP-004 standard and its attachments. The DSR SDT discussed the reliability needs for disturbance reporting and developed the list of events that are to be reported under this standard (EOP-004 Attachment 1).

Discussion of Event Reporting

There are situations worthy of reporting because they have the potential to impact reliability.

Event reporting facilitates industry awareness, which allows potentially impacted parties to prepare for and possibly mitigate any associated reliability risk. It also provides the raw material, in the case of certain potential reliability threats, to see emerging patterns.

Examples of such events include:

- Bolts removed from transmission line structures
- Train derailment adjacent to a Facility that either could have damaged a Facility directly or could indirectly damage a Facility (e.g. flammable or toxic cargo that could pose fire hazard or could cause evacuation of a control center)
- Destruction of Bulk Electric System equipment

What about sabotage?

One thing became clear in the DSR SDT's discussion concerning sabotage: everyone has a different definition. The current standard CIP-001 elicited the following response from FERC in FERC Order 693, paragraph 471 which states in part: *". . . the Commission directs the ERO to develop the following modifications to the Reliability Standard through the Reliability Standards development process: (1) further define sabotage and provide guidance as to the triggering events that would cause an entity to report a sabotage event."*

Often, the underlying reason for an event is unknown or cannot be confirmed. The DSR SDT believes that by reporting material risks to the Bulk Electric System using the event categorization in this standard, it will be easier to get the relevant information for mitigation, awareness, and tracking, while removing the distracting element of motivation.

Certain types of events should be reported to NERC, the Department of Homeland Security (DHS), the Federal Bureau of Investigation (FBI), and/or Provincial or local law enforcement. Other types of events may have different reporting requirements. For example, an event that is related to copper theft may only need to be reported to the local law enforcement authorities.

Potential Uses of Reportable Information

Event analysis, correlation of data, and trend identification are a few potential uses for the information reported under this standard. The standard requires Functional entities to report the incidents and provide known information at the time of the report. Further data gathering necessary for event analysis is provided for under the Events Analysis Program and the NERC Rules of Procedure. Other entities (e.g. – NERC, Law Enforcement, etc) will be responsible for performing the analyses. The NERC Rules of Procedure (section 800) provide an overview of the responsibilities of the ERO in regards to analysis and dissemination of information for reliability. Jurisdictional agencies (which may include DHS, FBI, NERC, RE, FERC, Provincial Regulators, and DOE) have other duties and responsibilities.

Collection of Reportable Information or "One stop shopping"

The DSR SDT recognizes that some regions require reporting of additional information beyond what is in EOP-004. The DSR SDT has updated the listing of reportable events in EOP-004 Attachment 1 based on discussions with jurisdictional agencies, NERC, Regional Entities and stakeholder input. There is a possibility that regional differences still exist.

The reporting required by this standard is intended to meet the uses and purposes of NERC. The DSR SDT recognizes that other requirements for reporting exist (e.g., DOE-417 reporting), which may duplicate or overlap the information required by NERC. To the extent that other reporting is required, the DSR SDT envisions that duplicate entry of information should not be necessary, and the submission of the alternate report will be acceptable to NERC so long as all information required by NERC is submitted. For example, if the NERC Report duplicates information from the DOE form, the DOE report may be sent to the NERC in lieu of entering that information on the NERC report.

Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Rationale for R1:

The requirement to have an Operating Plan for reporting specific types of events provides the entity with a method to have its operating personnel recognize events that affect reliability and to be able to report them to appropriate parties; e.g., Regional Entities, applicable Reliability Coordinators, and law enforcement and other jurisdictional agencies when so recognized. In addition, these event reports are an input to the NERC Events Analysis Program. These other parties use this information to promote reliability, develop a culture of reliability excellence, provide industry collaboration and promote a learning organization.

Every Registered Entity that owns or operates elements or devices on the grid has a formal or informal process, procedure, or steps it takes to gather information regarding what happened when events occur. This requirement has the Responsible Entity establish documentation on

how that procedure, process, or plan is organized. This documentation may be a single document or a combination of various documents that achieve the reliability objective.
The communication protocol(s) could include a process flowchart, identification of internal and external personnel or entities to be notified, or a list of personnel by name and their associated contact information. An existing procedure that meets the requirements of CIP-001-2a may be included in this Operating Plan along with other processes, procedures or plans to meet this requirement.

Rationale for R2:
Each Responsible Entity must report and communicate events according to its Operating Plan based on the information in EOP-004-2 Attachment 1. By implementing the event reporting Operating Plan the Responsible Entity will assure situational awareness to the Electric Reliability Organization so that they may develop trends and prepare for a possible next event and mitigate the current event. This will assure that the BES remains secure and stable by mitigation actions that the Responsible Entity has within its function. By communicating events per the Operating Plan, the Responsible Entity will assure that people/agencies are aware of the current situation and they may prepare to mitigate current and further events.

Rationale for R3:
Requirement 3 calls for the Responsible Entity to validate the contact information contained in the Operating Plan each calendar year. This requirement helps ensure that the event reporting Operating Plan is up to date and entities will be able to effectively report events to assure situational awareness to the Electric Reliability Organization. If an entity experiences an actual event, communication evidence from the event may be used to show compliance with the validation requirement for the specific contacts used for the event.

Rationale for EOP-004 Attachment 1:
The DSR SDT used the defined term "Facility" to add clarity for several events listed in Attachment 1. A Facility is defined as:

> "A set of electrical equipment that operates as a single Bulk Electric System Element (e.g., a line, a generator, a shunt compensator, transformer, etc.)"

The DSR SDT does not intend the use of the term Facility to mean a substation or any other facility (not a defined term) that one might consider in everyday discussions regarding the grid. This is intended to mean ONLY a Facility as defined above.

Version History

Version	Date	Action	Change Tracking
2		Merged CIP-001-2a Sabotage Reporting and EOP-004-1 Disturbance Reporting into EOP-004-2 Event Reporting; Retire CIP-001-2a Sabotage Reporting and Retired EOP-004-1 Disturbance Reporting.	Revision to entire standard (Project 2009-01)
2	November 7, 2012	Adopted by the NERC Board of Trustees	
2	June 20, 2013	FERC approved	

Appendix QC-EOP-004-2
Provisions specific to the standard EOP-004-2 applicable in Québec

This appendix establishes specific provisions for the application of the standard in Québec. Provisions of the standard and of its appendix must be read together for the purposes of understanding and interpretation. Where the standard and appendix differ, the appendix shall prevail.

A. Introduction

1. **Title:** **Event Reporting**
2. **Number:** EOP-004-2
3. **Purpose:** No specific provision
4. **Applicability:**

   Functions:

   No specific provision

   Facilities:

   This standard only applies to the facilities of the Main Transmission System (RTP).

5. **Effective Date:**

   5.1. Adoption of the standard by the Régie de l’énergie: Month xx 201x

   5.2. Adoption of the appendix by the Régie de l’énergie: Month xx 201x

   5.3. Effective date of the standard and its appendix in Québec: Month xx 201x

6. **Background:**

   No specific provisions

B. Requirements and Measures

No specific provision

C. Compliance

1. **Compliance Monitoring Process**

   1.1. Compliance Enforcement Authority

   The Régie de l’énergie is responsible, in Québec, for compliance monitoring with respect to the reliability standard and its appendix that it adopts.

   1.2. Evidence Retention

   No specific provision

   1.3. Compliance Monitoring and Enforcement Processes

   No specific provision

   1.4. Additional Compliance Information

   No specific provisions

Table of Compliance Elements

No specific provision

Appendix QC-EOP-004-2
Provisions specific to the standard EOP-004-2 applicable in Québec

D. Variances

No specific provision

E. Interpretations

No specific provision

F. References

No specific provision

EOP-004 – Attachment 1: Reportable Events

No specific provision

EOP-004 – Attachment 2: Event reporting Form

No specific provision

Guideline and Technical Basis

No specific provisions

Revision History

Revision	Adoption Date	Action	Change Tracking
0	Month-xx, 201x	New Appendix	New

A. Introduction

1. **Title: Geomagnetic Disturbance Operations**
2. **Number:** EOP-010-1
3. **Purpose:** To mitigate the effects of geomagnetic disturbance (GMD) events by implementing Operating Plans, Processes, and Procedures.
4. **Applicability:**

   4.1. Functional Entities:

   4.1.1 Reliability Coordinator
   4.1.2 Transmission Operator with a Transmission Operator Area that includes a power transformer with a high side wye-grounded winding with terminal voltage greater than 200 kV

5. **Background:**

   Geomagnetic disturbance (GMD) events have the potential to adversely impact the reliable operation of interconnected transmission systems. During a GMD event, geomagnetically-induced currents (GIC) may cause transformer hot-spot heating or damage, loss of Reactive Power sources, increased Reactive Power demand, and Protection System Misoperation, the combination of which may result in voltage collapse and blackout.

6. **Effective Date:**

   The first day of the first calendar quarter that is six months after the date that this standard is approved by an applicable governmental authority or as otherwise provided for in a jurisdiction where approval by an applicable governmental authority is required for a standard to go into effect. Where approval by an applicable governmental authority is not required, the standard shall become effective on the first day of the first calendar quarter that is six months after the date this standard is adopted by the NERC Board of Trustees or as otherwise provided for in that jurisdiction.

B. Requirements and Measures

R1. Each Reliability Coordinator shall develop, maintain, and implement a GMD Operating Plan that coordinates GMD Operating Procedures or Operating Processes within its Reliability Coordinator Area. At a minimum, the GMD Operating Plan shall include: *[Violation Risk Factor: Medium] [Time Horizon: Long-term Planning, Operations Planning, Same-day Operations, Real-time Operations]*

1.1 A description of activities designed to mitigate the effects of GMD events on the reliable operation of the interconnected transmission system within the Reliability Coordinator Area.

1.2 A process for the Reliability Coordinator to review the GMD Operating Procedures or Operating Processes of Transmission Operators within its Reliability Coordinator Area.

M1. Each Reliability Coordinator shall have a current GMD Operating Plan meeting all the provisions of Requirement R1; evidence such as a review or revision history to indicate that the GMD Operating Plan has been maintained; and evidence to show that the plan was implemented as called for in its GMD Operating Plan, such as dated operator logs, voice recordings, or voice transcripts.

R2. Each Reliability Coordinator shall disseminate forecasted and current space weather information to functional entities identified as recipients in the Reliability Coordinator's GMD Operating Plan. *[Violation Risk Factor: Medium] [Time Horizon: Same-day Operations, Real-time Operations]*

M2. Each Reliability Coordinator shall have evidence such as dated operator logs, voice recordings, transcripts, or electronic communications to indicate that forecasted and current space weather information was disseminated as stated in its GMD Operating Plan.

R3. Each Transmission Operator shall develop, maintain, and implement a GMD Operating Procedure or Operating Process to mitigate the effects of GMD events on the reliable operation of its respective system. At a minimum, the Operating Procedure or Operating Process shall include: *[Violation Risk Factor: Medium] [Time Horizon: Long-term Planning, Operations Planning, Same-day Operations, Real-Time Operations]*

3.1. Steps or tasks to receive space weather information.

3.2. System Operator actions to be initiated based on predetermined conditions.

3.3. The conditions for terminating the Operating Procedure or Operating Process.

M3. Each Transmission Operator shall have a GMD Operating Procedure or Operating Process meeting all the provisions of Requirement R3; evidence such as a review or revision history to indicate that the GMD Operating Procedure or Operating Process has been maintained; and evidence to show that the Operating Procedure or Operating Process was implemented as called for in its GMD Operating Procedure or Operating Process, such as dated operator logs, voice recordings, or voice transcripts.

C. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority

As defined in the NERC Rules of Procedure, "Compliance Enforcement Authority" (CEA) means NERC or the Regional Entity in their respective roles of monitoring and enforcing compliance with the NERC Reliability Standards.

1.2. Evidence Retention

The following evidence retention periods identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the CEA may ask an entity to provide other evidence to show that it was compliant for the full time period since the last audit.

The Reliability Coordinator and Transmission Operator shall keep data or evidence to show compliance as identified below unless directed by its CEA to retain specific evidence for a longer period of time as part of an investigation:

The responsible entities shall retain documentation as evidence for three years.

If a responsible entity is found non-compliant, it shall keep information related to the non-compliance until mitigation is complete and approved or for the time specified above, whichever is longer.

The CEA shall keep the last audit records and all requested and submitted subsequent audit records.

1.3. Compliance Monitoring and Assessment Processes:

Compliance Audit

Self-Certification

Spot Check

Compliance Investigation

Self-Reporting

Complaint

1.4. Additional Compliance Information

None

Table of Compliance Elements

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R1	Long-term Planning, Operations Planning, Same-day Operations, Real-time Operations	Medium	The Reliability Coordinator had a GMD Operating Plan, but failed to maintain it.	N/A	The Reliability Coordinator's GMD Operating Plan failed to include one of the required elements as listed in Requirement R1, parts 1.1 or 1.2.	The Reliability Coordinator did not have a GMD Operating Plan OR The Reliability Coordinator failed to implement a GMD Operating Plan within its Reliability Coordinator Area.
R2	Same-day Operations, Real-time Operations	Medium	N/A	N/A	N/A	The Reliability Coordinator failed to disseminate forecasted and current space weather information to all functional entities identified as recipients in the Reliability Coordinator's GMD Operating Plan.
R3	Long-term Planning, Operations Planning,	Medium	The Transmission Operator had a GMD Operating Procedure or Operating Process,	The Transmission Operator's GMD Operating Procedure or Operating Process	The Transmission Operator's GMD Operating Procedure or Operating Process	The Transmission Operator did not have a GMD Operating Procedure or Operating

	Same-day Operations, Real-time Operations		but failed to maintain it.	failed to include one of the required elements as listed in Requirement R3, parts 3.1 through 3.3.	failed to include two or more of the required elements as listed in Requirement R3, parts 3.1 through 3.3.	Process OR The Transmission Operator failed to implement its GMD Operating Procedure or Operating Process.

D. Regional Variances

None.

E. Interpretations

None.

F. Guideline and Technical Basis

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Rationale for R1:

An Operating Plan is implemented by carrying out its stated actions.

Coordination is intended to ensure that Operating Procedures are not in conflict with one another. An Operating Plan is maintained when it is kept relevant by taking into consideration system configuration, conditions, or operating experience, as needed to accomplish its purpose.

Elements of Requirement R1 take place in various time horizons. Development of the GMD Operating Plan occurs in the Long-Term Planning Time Horizon. Maintenance of the GMD Operating Plan occurs in the Operations Planning Time Horizon. Implementation of the GMD Operating Plan occurs in the Operations Planning, Same-Day and Real-Time Time Horizons.

Rationale for R2:

Requirement R2 replaces IRO-005-3.1a, Requirement R3. IRO-005-4 has been adopted by the NERC Board and filed with FERC, and will retire IRO-005-3.1a Requirement R3. If EOP-010-1 becomes effective prior to the retirement of IRO-005-3.1a, Requirement R2 shall become effective on the first day following retirement of IRO-005-3.1a.

Space weather forecast information can be used for situational awareness and safe posturing of the system. Current space weather information can be used for monitoring progress of a GMD event.

The Reliability Coordinator is responsible for disseminating space weather information to ensure coordination and consistent awareness in its Reliability Coordinator Area.

Rationale for R3:

In developing an Operating Procedure or Operating Process, an entity may consider entity-specific factors such as geography, geology, and system topology.

An Operating Procedure or Operating Process is maintained when it is kept relevant by taking into consideration system configuration, conditions, or operating experience, as needed to accomplish its purpose.

Version History

Version	Date	Action	Change Tracking
1	11/07/2013	Adopted by the NERC Board of Trustees	
1	6/19/2014	FERC Order issued approving EOP-010-1	

Appendix QC-EOP-010-1
Provisions specific to the standard EOP-010-1 applicable in Québec

This appendix establishes specific provisions for the application of the standard in Québec. Provisions of the standard and of its appendix must be read together for the purposes of understanding and interpretation. Where the standard and appendix differ, the appendix shall prevail.

A. Introduction

1. **Title:** **Geomagnetic Disturbance Operation**
2. **Number:** EOP-010-1
3. **Purpose:** No specific provision
4. **Applicability:**

   No specific provisions
5. **Background:**

   No specific provisions
6. **Effective Date:**

   6.1. Adoption of the standard by the Régie de l’énergie: Month xx 201x

   6.2. Adoption of the appendix by the Régie de l’énergie: Month xx 201x

   6.3. Effective date of the standard and its appendix in Québec:

Requirement	Effective date in Québec
R1, R3	The first day of the first calendar quarter one month after the adoption of the standard by the Régie de l'énergie.
R2	The first day following retirement of IRO-005-3.1a.

B. Requirements and Measures

No specific provision

C. Compliance

1. **Compliance Monitoring Process**

   1.1. Compliance Enforcement Authority

   The Régie de l’énergie is responsible, in Québec, for compliance monitoring with respect to the reliability standard and its appendix that it adopts.

   1.2. Evidence Retention

   No specific provision

   1.3. Compliance Monitoring and Assessment Processes

   No specific provision

   1.4. Additional Compliance Information

   No specific provisions

Table of Compliance Elements

No specific provision

D. Regional Differences

No specific provision

E. Interpretation

No specific provision

F. Guideline and Technical Basis

No specific provisions

Revision History

Revision	Adoption Date	Action	Change Tracking
0	Month-xx, 201x	New Appendix	New

A. Introduction

1. **Title: Reliability Coordinator Operational Analyses and Real-time Assessments**

2. **Number:** IRO-008-1

3. **Purpose:** To prevent instability, uncontrolled separation, or cascading outages that adversely impact the reliability of the interconnection by ensuring that the Bulk Electric System is assessed during the operations horizon.

4. **Applicability**

   4.1. Reliability Coordinator.

5. **Proposed Effective Date:**

   In those jurisdictions where no regulatory approval is required, the standard shall become effective on the latter of either April 1, 2009 or the first day of the first calendar quarter, three months after BOT adoption.

   In those jurisdictions where regulatory approval is required, the standard shall become effective on the latter of either April 1, 2009 or the first day of the first calendar quarter, three months after applicable regulatory approval.

B. Requirements

R1. Each Reliability Coordinator shall perform an Operational Planning Analysis to assess whether the planned operations for the next day within its Wide Area, will exceed any of its Interconnection Reliability Operating Limits (IROLs) during anticipated normal and Contingency event conditions. *(Violation Risk Factor: Medium) (Time Horizon: Operations Planning)*

R2. Each Reliability Coordinator shall perform a Real-Time Assessment at least once every 30 minutes to determine if its Wide Area is exceeding any IROLs or is expected to exceed any IROLs. *(Violation Risk Factor: High) (Time Horizon: Real-time Operations)*

R3. When a Reliability Coordinator determines that the results of an Operational Planning Analysis or Real-Time Assessment indicates the need for specific operational actions to prevent or mitigate an instance of exceeding an IROL, the Reliability Coordinator shall share its results with those entities that are expected to take those actions. *(Violation Risk Factor: Medium) (Time Horizon: Real-time Operations or Same Day Operations)*

C. Measures

M1. The Reliability Coordinator shall have, and make available upon request, the results of its Operational Planning Analyses.

M2. The Reliability Coordinator shall have, and make available upon request, evidence to show it conducted a Real-Time Assessment at least once every 30 minutes. This evidence could include, but is not limited to, dated computer log showing times the assessment was conducted, dated checklists, or other evidence.

M3. The Reliability Coordinator shall have and make available upon request, evidence to confirm that it shared the results of its Operational Planning Analyses or Real-Time Assessments with those entities expected to take actions based on that information. This evidence could include, but is not limited to, dated operator logs, dated voice recordings, dated transcripts of voice records, dated facsimiles, or other evidence.

D. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority

For Reliability Coordinators that work for the Regional Entity, the ERO shall serve as the Compliance Enforcement Authority.

For Reliability Coordinators that do not work for the Regional Entity, the Regional Entity shall serve as the Compliance Enforcement Authority.

1.2. Compliance Monitoring Period and Reset Time Frame

Not applicable.

1.3. Compliance Monitoring and Enforcement Processes

Compliance Audits

Self-Certifications

Spot Checking

Compliance Violation Investigations

Self-Reporting

Complaints

1.4. Data Retention

The Reliability Coordinator shall keep data or evidence to show compliance as identified below unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation:

The Compliance Enforcement Authority shall keep the last audit records and all requested and submitted subsequent audit records.

The Reliability Coordinator shall retain evidence for Requirement R1, Measure M1 and Requirement R2, Measure M2 for a rolling 30 days. The Reliability Coordinator shall keep evidence for Requirement R3, Measure M3 for a rolling three months.

1.5. Additional Compliance Information

None.

2. Violation Severity Levels

Requirement	Lower	Moderate	High	Severe
R1	Performed an Operational Planning Analysis that covers all aspects of the requirement for all except one of 30 days. (R1)	Performed an Operational Planning Analysis that covers all aspects of the requirement for all except two of 30 days. (R1)	Performed an Operational Planning Analysis that covers all aspects of the requirement for all except three of 30 days. (R1)	Missed performing an Operational Planning Analysis that covers all aspects of the requirement for four or more of 30 days. (R1)
R2	For any sample 24 hour period within the 30 day retention period, a Real-time Assessment was not conducted for one 30-minute period. within that 24-hour period (R2)	For any sample 24 hour period within the 30 day retention period, Real-time Assessments were not conducted for two 30-minute periods within that 24-hour period (R2)	For any sample 24 hour period within the 30 day retention period, Real-time Assessments were not conducted for three 30-minute periods within that 24-hour period (R2)	For any sample 24 hour period within the 30 day retention period, Real-time Assessments were not conducted for more than three 30-minute periods within that 24-hour period (R2)
R3		Shared the results with some but not all of the entities that were required to take action (R3)		Did not share the results of its analyses or assessments with any of the entities that were required to take action (R3).

E. Regional Variances

None

F. Associated Documents

None

Version History

Version	Date	Action	Change Tracking
1	October 17, 2008	Adopted by NERC Board of Trustees	
1	March 17, 2011	Order issued by FERC approving IRO-008-1 (approval effective 5/23/11)	

Appendix QC-IRO-008-1
Provisions specific to the standard IRO-008-1 applicable in Québec

This appendix establishes specific provisions for the application of the standard in Québec. Provisions of the standard and of its appendix must be read together for the purposes of understanding and interpretation. Where the standard and appendix differ, the appendix shall prevail.

A. Introduction

1. **Title:** **Reliability Coordinator Operational Analyses and Real-time Assessments**
2. **Number:** IRO-008-1
3. **Purpose:** To prevent instability, uncontrolled separation, or cascading outages that adversely impact the reliability of the interconnection by ensuring that the Main Transmission System (RTP) is assessed during the operations horizon.
4. **Applicability:**

   Functions

   No specific provision

   Facilities

   No specific provision

5. **Effective Date:**

   5.1. Adoption of the standard by the Régie de l'énergie: Month xx, 201x

   5.2. Adoption of the appendix by the Régie de l'énergie: Month xx, 201x

   5.3. Effective date of the standard and its appendix in Québec: Month xx, 201x

B. Requirements

No specific provision

C. Measures

No specific provision

D. Compliance

1. **Compliance Monitoring Process**

   1.1. Compliance Enforcement Authority

   The Régie de l'énergie is responsible, in Québec, for compliance enforcement with respect to the reliability standard and its appendix that it adopts.

   1.2. Compliance Monitoring Period and Reset Time Frame

   No specific provision

   1.3. Compliance Monitoring and Enforcement Processes

   No specific provision

   1.4. Data Retention

   No specific provision

1.5. Additional Compliance Information

No specific provision

2. Violation Severity Levels

No specific provision

E. Regional Differences

No specific provision

F. Associated Documents

No specific provision

Revision History

Revision	Adoption Date	Action	Change Tracking
0	Month xx, 201x	New appendix	New

A. Introduction

1. **Title:** **Reliability Coordinator Actions to Operate Within IROLs**

2. **Number:** IRO-009-1

3. **Purpose:** To prevent instability, uncontrolled separation, or cascading outages that adversely impact the reliability of the interconnection by ensuring prompt action to prevent or mitigate instances of exceeding Interconnection Reliability Operating Limits (IROLs).

4. **Applicability:**

   4.1. Reliability Coordinator.

5. **Proposed Effective Date:**
   In those jurisdictions where no regulatory approval is required, the standard shall become effective on the latter of either April 1, 2009 or the first day of the first calendar quarter, three months after BOT adoption.

   In those jurisdictions where regulatory approval is required, the standard shall become effective on the latter of either April 1, 2009 or the first day of the first calendar quarter, three months after applicable regulatory approval.

B. Requirements

R1. For each IROL (in its Reliability Coordinator Area) that the Reliability Coordinator identifies one or more days prior to the current day, the Reliability Coordinator shall have one or more Operating Processes, Procedures, or Plans that identify actions it shall take or actions it shall direct others to take (up to and including load shedding) that can be implemented in time to prevent exceeding those IROLs. *(Violation Risk Factor: Medium) (Time Horizon: Operations Planning or Same Day Operations)*

R2. For each IROL (in its Reliability Coordinator Area) that the Reliability Coordinator identifies one or more days prior to the current day, the Reliability Coordinator shall have one or more Operating Processes, Procedures, or Plans that identify actions it shall take or actions it shall direct others to take (up to and including load shedding) to mitigate the magnitude and duration of exceeding that IROL such that the IROL is relieved within the IROL's T_v. *(Violation Risk Factor: Medium) (Time Horizon: Operations Planning or Same Day Operations)*

R3. When an assessment of actual or expected system conditions predicts that an IROL in its Reliability Coordinator Area will be exceeded, the Reliability Coordinator shall implement one or more Operating Processes, Procedures or Plans (not limited to the Operating Processes, Procedures, or Plans developed for Requirements R1) to prevent exceeding that IROL. *(Violation Risk Factor: High) (Time Horizon: Real-time Operations)*

R4. When actual system conditions show that there is an instance of exceeding an IROL in its Reliability Coordinator Area, the Reliability Coordinator shall, without delay, act or direct others to act to mitigate the magnitude and duration of the instance of exceeding that IROL within the IROL's T_v. *(Violation Risk Factor: High) (Time Horizon: Real-time Operations)*

R5. If unanimity cannot be reached on the value for an IROL or its T_v, each Reliability Coordinator that monitors that Facility (or group of Facilities) shall, without delay, use the most conservative of the values (the value with the least impact on reliability) under consideration. *(Violation Risk Factor: High) (Time Horizon: Real-time Operations)*

C. Measures

M1. Each Reliability Coordinator shall have, and make available upon request, evidence to confirm that it has Operating Processes, Procedures, or Plans to address both preventing and mitigating instances of exceeding IROLs in accordance with Requirement R1 and Requirement R2. This evidence shall include a list of any IROLs (and each associated T_v) identified in advance, along with one or more dated Operating Processes, Procedures, or Plans that that will be used.

M2. Each Reliability Coordinator shall have, and make available upon request, evidence to confirm that it acted or directed others to act in accordance with Requirement R3 and Requirement R4. This evidence could include, but is not limited to, Operating Processes, Procedures, or Plans from Requirement R1, dated operating logs, dated voice recordings, dated transcripts of voice recordings, or other evidence.

M3. For a situation where Reliability Coordinators disagree on the value of an IROL or its T_v the Reliability Coordinator shall have, and make available upon request, evidence to confirm that it used the most conservative of the values under consideration, without delay. Such evidence could include, but is not limited to, dated computer printouts, dated operator logs, dated voice recordings, dated transcripts of voice recordings, or other equivalent evidence. (R5)

D. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority

For Reliability Coordinators that work for the Regional Entity, the ERO shall serve as the Compliance Enforcement Authority.

For Reliability Coordinators that do not work for the Regional Entity, the Regional Entity shall serve as the Compliance Enforcement Authority.

1.2. Compliance Monitoring Period and Reset Time Frame

Not applicable.

1.3. Compliance Monitoring and Enforcement Processes

Compliance Audits

Self-Certifications

Spot Checking

Compliance Violation Investigations

Self-Reporting

Complaints

Exception Reporting

1.4. Data Retention

The Reliability Coordinator, shall keep data or evidence to show compliance as identified below unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation:

The Reliability Coordinator shall retain evidence of Requirement R1, Requirement R2, and Measure M1, for a rolling 12 months.

The Reliability Coordinator shall retain evidence of Requirement R3, Requirement R4, Requirement R5, Measure M2, and Measure M3 for a rolling 12 months.

The Compliance Enforcement Authority shall keep the last audit records and all requested and submitted subsequent audit records, and all IROL Violation Reports submitted since the last audit.

1.5. Additional Compliance Information

Exception Reporting: For each instance of exceeding an IROL for time greater than IROL T_v, the Reliability Coordinator shall submit an IROL Violation Report to its Compliance Enforcement Authority within 30 days of the initiation of the event.

2. Violation Severity Levels

Requirement	Lower	Moderate	High	Severe
R1				An IROL in its Reliability Coordinator Area was identified one or more days in advance and the Reliability Coordinator does not have an Operating Process, Procedure, or Plan that identifies actions to prevent exceeding that IROL. (R1)
R2				An IROL in its Reliability Coordinator Area was identified one or more days in advance and the Reliability Coordinator does not have an Operating Process, Procedure, or Plan that identifies actions to mitigate exceeding that IROL within the IROL's T_v. (R2)
R3				An assessment of actual or expected system conditions predicted that an IROL in the Reliability Coordinator's Area would be exceeded, but no Operating Processes, Procedures, or Plans were implemented. (R3)
R4			Actual system conditions	Actual system conditions

Requirement	Lower	Moderate	High	Severe
			showed that there was an instance of exceeding an IROL in its Reliability Coordinator Area, and there was a delay of five minutes or more before acting or directing others to act to mitigate the magnitude and duration of the instance of exceeding that IROL, however the IROL was mitigated within the IROL T_v. (R4)	showed that there was an instance of exceeding an IROL in its Reliability Coordinator Area, and that IROL was not resolved within the IROL's T_v. (R4)
R5	Not applicable.	Not applicable.	Not applicable.	There was a disagreement on the value of the IROL or its T_v and the most conservative limit under consideration was not used. (R5)

E. Regional Variances

None

F. Associated Documents

IROL Violation Report

Version History

Version	Date	Action	Change Tracking
1	October 17, 2008	Adopted by NERC Board of Trustees	
1	March 17, 2011	Order issued by FERC approving IRO-009-1 (approval effective 5/23/11)	

Appendix QC-IRO-009-1
Provisions specific to the standard IRO-001-1 applicable in Québec

This appendix establishes specific provisions for the application of the standard in Québec. Provisions of the standard and of its appendix must be read together for the purposes of understanding and interpretation. Where the standard and appendix differ, the appendix shall prevail.

A. Introduction

1. **Title:** **Reliability Coordinator Actions to Operate Within IROLs**
2. **Number:** IRO-009-1
3. **Purpose:** No specific provision
4. **Applicability:**

   Functions

   No specific provision

   Facilities

   No specific provision

5. **Effective Date:**

   5.1. Adoption of the standard by the Régie de l'énergie: Month xx, 201x

   5.2. Adoption of the appendix by the Régie de l'énergie: Month xx, 201x

   5.3. Effective date of the standard and its appendix in Québec: Month xx, 201x

B. Requirements

No specific provision

C. Measures

No specific provision

D. Compliance

1. **Compliance Monitoring Process**

   1.1. Compliance Enforcement Authority

   The Régie de l'énergie is responsible, in Québec, for compliance enforcement with respect to the reliability standard and its appendix that it adopts.

   1.2. Compliance Monitoring Period and Reset Time Frame

   No specific provision

   1.3. Compliance Monitoring and Enforcement Processes

   No specific provision

   1.4. Data Retention

   No specific provision

   1.5. Additional Compliance Information

   No specific provision

2. Violation Severity Levels

No specific provision

E. Regional Variances

No specific provision

F. Associated Documents

No specific provision

Revision History

Revision	Adoption Date	Action	Change Tracking
0	Month xx, 201x	New appendix	New

A. Introduction

1. **Title:** **Reliability Coordinator Data Specification and Collection**
2. **Number:** IRO-010-1a
3. **Purpose:** To prevent instability, uncontrolled separation, or cascading outages that adversely impact the reliability of the interconnection by ensuring the Reliability Coordinator has the data it needs to monitor and assess the operation of its Reliability Coordinator Area.
4. **Applicability**

   4.1. Reliability Coordinator.

   4.2. Balancing Authority.

   4.3. Generator Owner.

   4.4. Generator Operator.

   4.5. Interchange Authority.

   4.6. Load-Serving Entity.

   4.7. Transmission Operator.

   4.8. Transmission Owner.

5. **Proposed Effective Date:** In those jurisdictions where no regulatory approval is required, the standard shall become effective on the latter of either April 1, 2009 or the first day of the first calendar quarter, three months after BOT adoption.

   In those jurisdictions where regulatory approval is required, the standard shall become effective on the latter of either April 1, 2009 or the first day of the first calendar quarter, three months after applicable regulatory approval.

B. Requirements

R1. The Reliability Coordinator shall have a documented specification for data and information to build and maintain models to support Real-time monitoring, Operational Planning Analyses, and Real-time Assessments of its Reliability Coordinator Area to prevent instability, uncontrolled separation, and cascading outages. The specification shall include the following: *(Violation Risk Factor: Low) (Time Horizon: Operations Planning)*

R1.1. List of required data and information needed by the Reliability Coordinator to support Real-Time Monitoring, Operational Planning Analyses, and Real-Time Assessments.

R1.2. Mutually agreeable format.

R1.3. Timeframe and periodicity for providing data and information (based on its hardware and software requirements, and the time needed to do its Operational Planning Analyses).

R1.4. Process for data provision when automated Real-Time system operating data is unavailable.

R2. The Reliability Coordinator shall distribute its data specification to entities that have Facilities monitored by the Reliability Coordinator and to entities that provide Facility status to the Reliability Coordinator. *(Violation Risk Factor: Low) (Time Horizon: Operations Planning)*

R3. Each Balancing Authority, Generator Owner, Generator Operator, Interchange Authority, Load-serving Entity, Reliability Coordinator, Transmission Operator, and Transmission Owner shall provide data and information, as specified, to the Reliability Coordinator(s) with which it has a reliability relationship. *(Violation Risk Factor: Medium) (Time Horizon: Operations Planning; Same-day Operations; Real-time Operations)*

C. Measures

M1. The Reliability Coordinator shall have, and make available upon request, a documented data specification that contains all elements identified in Requirement R1.

M2. The Reliability Coordinator shall have, and make available upon request, evidence that it distributed its data specification to entities that have Facilities monitored by the Reliability Coordinator and to entities that provide Facility status to the Reliability Coordinator. This evidence could include, but is not limited to, dated paper or electronic notice used to distribute its data specification showing recipient, and data or information requested or other equivalent evidence. (R2)

M3. The Balancing Authority, Generator Owner, Generator Operator, Load-Serving Entity, Reliability Coordinator, Transmission Operator and Transmission Owner shall each have, and make available upon request, evidence to confirm that it provided data and information, as specified in Requirement R3. This evidence could include, but is not limited to, dated operator logs, dated voice recordings, dated computer printouts, dated SCADA data, or other equivalent evidence.

D. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority

For Reliability Coordinators and other functional entities that work for the Regional Entity, the ERO shall serve as the Compliance Enforcement Authority.

For entities that do not work for the Regional Entity, the Regional Entity shall serve as the Compliance Enforcement Authority.

1.2. Compliance Monitoring Period and Reset Time Frame

Not applicable.

1.3. Compliance Monitoring and Enforcement Processes

Compliance Audits

Self-Certifications

Spot Checking

Compliance Violation Investigations

Self-Reporting

Complaints

1.4.Data Retention

The Balancing Authority, Generator Owner, Generator Operator, Load-Serving Entity, Reliability Coordinator, Transmission Operator and Transmission Owner, shall each keep data or evidence to show compliance as identified below unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation:

The Reliability Coordinator shall retain its current, in force data specification for Requirement R1, Measure M1.

The Reliability Coordinator shall keep evidence of its most recent distribution of its data specification and evidence to show the data supplied in response to that specification for Requirement R2, Measure M2 and Requirement R3 Measure M3.

For data that is requested in accordance with Requirement R2, the Balancing Authority, Generator Owner, Generator Operator, Load-Serving Entity, Reliability Coordinator, Transmission Operator and Transmission Owner shall keep evidence used to show compliance with Requirement R3 Measure M3 for the Reliability Coordinator's most recent data specification for a rolling 90 calendar days.

The Compliance Enforcement Authority shall keep the last audit records and all requested and submitted subsequent audit records.

1.5. Additional Compliance Information

1.5.1 None.

2. Violation Severity Levels

Requirement	Lower	Moderate	High	Severe
R1	Data specification is complete with the following exception: Missing the mutually agreeable format. (R1.2)	Data specification is complete with the following exception – no process for data provision when automated Real-Time system operating data is unavailable. (R1.4)	Data specification incomplete (missing either the list of required data (R1.1), or the timeframe for providing data. (R1.3)	No data specification (R1)
R2	Distributed its data specification to greater than or equal to 95% but less than 100% of the entities that have Facilities monitored by the Reliability Coordinator and the entities that provide the Reliability Coordinator with Facility status.	Distributed its data specification to greater than or equal to 85% but less than 95% of the entities that have Facilities monitored by the Reliability Coordinator and the entities that provide the Reliability Coordinator with Facility status. (R2)	Distributed its data specification to greater than or equal to 75% - but less then 85% of the entities that have Facilities monitored by the Reliability Coordinator and the entities that provide the Reliability Coordinator with Facility status. (R2)	Data specification distributed to less than 75% of the entities that have Facilities monitored by the Reliability Coordinator and the entities that provide the Reliability Coordinator with Facility status. (R2)
R3	Provided greater than or equal to 95% but less then 100% of the data and information as specified. (R3)	Provided greater than or equal to 85% but less than 95% of the data and information as specified. (R3)	Provided greater than or equal to 75% but less then 85% of the data and information as specified. (R3)	Provided less than 75% of the data and information as specified. (R3)

E. Regional Variances

None

F. Associated Documents

1. Appendix 1 – Interpretation of Requirements R1.2 and R3

Version History

Version	Date	Action	Change Tracking
1	October 17, 2008	Adopted by Board of Trustees	New
1a	August 5, 2009	Added Appendix 1: Interpretation of R1.2 and R3 as approved by Board of Trustees	Addition
1a	March 17, 2011	Order issued by FERC approving IRO-010-1a (approval effective 5/23/11)	

Appendix 1

Interpretation of Requirements R1.2 and R3

Text of Requirements R1.2 and R3

R1. The Reliability Coordinator shall have a documented specification for data and information to build and maintain models to support Real-time monitoring, Operational Planning Analyses, and Real-time Assessments of its Reliability Coordinator Area to prevent instability, uncontrolled separation, and cascading outages. The specification shall include the following:

- **R1.1. List of required data and information needed by the Reliability Coordinator to support Real-Time Monitoring, Operational Planning Analyses, and Real-Time Assessments.**
- **R1.2. Mutually agreeable format.**
- **R1.3. Timeframe and periodicity for providing data and information (based on its hardware and software requirements, and the time needed to do its Operational Planning Analyses).**
- **R1.4. Process for data provision when automated Real-Time system operating data is unavailable.**

R3. Each Balancing Authority, Generator Owner, Generator Operator, Interchange Authority, Load-serving Entity, Reliability Coordinator, Transmission Operator, and Transmission Owner shall provide data and information, as specified, to the Reliability Coordinator(s) with which it has a reliability relationship.

Question 1

Does the phrase, "as specified" in Requirement R3 reference the documented data and information specification in IRO-010-1 Requirement R1, or is the data and information in Requirement R3 "any" data and information that the Reliability Coordinator might request?

Response: The data to be supplied in Requirement R3 applies to the documented specification for data and information referenced in Requirement R1.

Question 2

Is the intent of Requirement R3 to have each responsible entity provide its own data and information to its Reliability Coordinator, or is the intent to have responsible entities provide aggregated data (collected and compiled from other entities at the direction of the Reliability Coordinator) to the Reliability Coordinator?

Response: The intent of Requirement R3 is for each responsible entity to ensure that its data and information (as stated in the documented specification in Requirement R1) are provided to the Reliability Coordinator.

Another entity may provide that data or information to the Reliability Coordinator on behalf of the responsible entity, but the responsibility remains with the responsible entity. There is neither intent nor obligation for any entity to compile information from other entities and provide it to the Reliability Coordinator.

<u>Question 3</u>

Under Requirement R1.2, what actions (on the part of the Reliability Coordinator) are expected to support the "mutually acceptable format" for submission of data and information?

Response: Requirement R1.2 mandates that the parties will reach a mutual agreement with respect to the format of the data and information. If the parties can not mutually agree on the format, it is expected that they will negotiate to reach agreement or enter into dispute resolution to resolve the disagreement.

Appendix QC-IRO-010-1a
Provisions specific to the standard IRO-010-1a applicable in Québec

This appendix establishes specific provisions for the application of the standard in Québec. Provisions of the standard and of its appendix must be read together for the purposes of understanding and interpretation. Where the standard and appendix differ, the appendix shall prevail.

A. Introduction

1. **Title:** **Reliability Coordinator Data Specification and Collection**

2. **Number:** IRO-010-1a

3. **Purpose:** No specific provision

4. **Applicability:**

   Functions

   No specific provision

   Facilities

   This standard only applies to the facilities of the Main Transmission System (RTP).

5. **Effective Date:**

   5.1. Adoption of the standard by the Régie de l'énergie: Month xx, 201x

   5.2. Adoption of the appendix by the Régie de l'énergie: Month xx, 201x

   5.3. Effective date of the standard and its appendix in Québec: Month xx, 201x

B. Requirements

Specific provision regarding generation facilities for industrial use applicable to requirement R3:

Entities owning generation facilities for industrial use are only required to provide specified data and information at the connection points of their system.

C. Measures

No specific provision

D. Compliance

1. **Compliance Monitoring Process**

   1.1. Compliance Enforcement Authority

   The Régie de l'énergie is responsible, in Québec, for compliance enforcement with respect to the reliability standard and its appendix that it adopts.

   1.2. Compliance Monitoring Period and Reset Time Frame

   No specific provision

   1.3. Compliance Monitoring and Enforcement Processes

   No specific provision

   1.4. Data Retention

   No specific provision

1.5. Additional Compliance Information

No specific provision

2. Violation Severity Levels

No specific provision

E. Regional Differences

No specific provision

F. Associated Documents

Annexe 1

No specific provision

Revision History

Revision	Adoption Date	Action	Change Tracking
0	Month xx, 201x	New appendix	New

A. Introduction

1. **Title:** **Coordination of Real-time Activities Between Reliability Coordinators**

2. **Number:** **IRO-016-1**

3. **Purpose:** To ensure that each Reliability Coordinator's operations are coordinated such that they will not have an Adverse Reliability Impact on other Reliability Coordinator Areas and to preserve the reliability benefits of interconnected operations.

4. **Applicability**

   4.1. Reliability Coordinator

5. **Effective Date:** November 1, 2006

B. Requirements

R1. The Reliability Coordinator that identifies a potential, expected, or actual problem that requires the actions of one or more other Reliability Coordinators shall contact the other Reliability Coordinator(s) to confirm that there is a problem and then discuss options and decide upon a solution to prevent or resolve the identified problem.

R1.1. If the involved Reliability Coordinators agree on the problem and the actions to take to prevent or mitigate the system condition, each involved Reliability Coordinator shall implement the agreed-upon solution, and notify the involved Reliability Coordinators of the action(s) taken.

R1.2. If the involved Reliability Coordinators cannot agree on the problem(s) each Reliability Coordinator shall re-evaluate the causes of the disagreement (bad data, status, study results, tools, etc.).

R1.2.1. If time permits, this re-evaluation shall be done before taking corrective actions.

R1.2.2. If time does not permit, then each Reliability Coordinator shall operate as though the problem(s) exist(s) until the conflicting system status is resolved.

R1.3. If the involved Reliability Coordinators cannot agree on the solution, the more conservative solution shall be implemented.

R2. The Reliability Coordinator shall document (via operator logs or other data sources) its actions taken for either the event or for the disagreement on the problem(s) or for both.
(Retirement approved by FERC effective January 21, 2014.)

C. Measures

M1. For each event that requires Reliability Coordinator-to-Reliability Coordinator coordination, each involved Reliability Coordinator shall have evidence (operator logs or other data sources) of the actions taken for either the event or for the disagreement on the problem or for both.

D. Compliance

1. Compliance Monitoring Process

1.1. Compliance Monitoring Responsibility

Regional Reliability Organization

1.2. Compliance Monitoring Period and Reset Time Frame

The performance reset period shall be one calendar year.

1.3. Data Retention

The Reliability Coordinator shall keep auditable evidence for a rolling 12 months. In addition, entities found non-compliant shall keep information related to the non-compliance until it has been found compliant. The Compliance Monitor shall keep compliance data for a minimum of three years or until the Reliability Coordinator has achieved full compliance, whichever is longer.

1.4. Additional Compliance Information

The Reliability Coordinator shall demonstrate compliance through self-certification submitted to its Compliance Monitor annually. The Compliance Monitor shall use a scheduled on-site review at least once every three years. The Compliance Monitor shall conduct an investigation upon a complaint that is received within 30 days of an alleged infraction's discovery date. The Compliance Monitor shall complete the investigation and report back to all involved Reliability Coordinators (the Reliability Coordinator that complained as well as the Reliability Coordinator that was investigated) within 45 days after the start of the investigation. As part of an audit or investigation, the Compliance Monitor shall interview other Reliability Coordinators within the Interconnection and verify that the Reliability Coordinator being audited or investigated has been coordinating actions to prevent or resolve potential, expected, or actual problems that adversely impact the Interconnection.

The Reliability Coordinator shall have the following available for its Compliance Monitor to inspect during a scheduled, on-site review or within five working days of a request as part of an investigation upon complaint:

1.4.1 Evidence (operator log or other data source) to show coordination with other Reliability Coordinators.

2. Levels of Non-Compliance

2.1. Level 1: For potential, actual or expected events which required Reliability Coordinator-to-Reliability Coordinator coordination, the Reliability Coordinator did coordinate, but did not have evidence that it coordinated with other Reliability Coordinators.

2.2. Level 2: Not applicable.

2.3. Level 3: Not applicable.

2.4. Level 4: For potential, actual or expected events which required Reliability Coordinator-to-Reliability Coordinator coordination, the Reliability Coordinator did not coordinate with other Reliability Coordinators.

E. Regional Differences

None identified.

Version History

Version	Date	Action	Change Tracking
1	August 10, 2005	1. Changed incorrect use of certain hyphens (-) to "en dash (–)." 2. Hyphenated "30-day" and "Reliability Coordinator-to-Reliability Coordinator" when used as adjective.	01/20/06

		3. Changed standard header to be consistent with standard "Title." 4. Added "periods" to items where appropriate. 5. Initial capped heading "Definitions of Terms Used in Standard." 6. Changed "Timeframe" to "Time Frame" in item D, 1.2. 7. Lower cased all words that are not "defined" terms — drafting team, and self-certification. 8. Changed apostrophes to "smart" symbols. 9. Removed comma after word "condition" in item R.1.1. 10. Added comma after word "expected" in item 1.4, last sentence. 11. Removed extra spaces between words where appropriate.	
1	February 7, 2006	Adopted by NERC Board of Trustees	
1	March 16, 2007	Approved by FERC	
1	February 7, 2013	R2 and associated elements approved by NERC Board of Trustees for retirement as part of the Paragraph 81 project (Project 2013-02) pending applicable regulatory approval.	
1	November 21, 2013	R2 and associated elements approved by FERC for retirement as part of the Paragraph 81 project (Project 2013-02)	

Appendix QC-IRO-016-1
Provisions specific to the standard IRO-016-1 applicable in Québec

This appendix establishes specific provisions for the application of the standard in Québec. Provisions of the standard and of its appendix must be read together for the purposes of understanding and interpretation. Where the standard and appendix differ, the appendix shall prevail.

A. Introduction

1. **Title:** **Coordination of Real-time Activities Between Reliability Coordinators**
2. **Number:** IRO-016-1
3. **Purpose:** No specific provision
4. **Applicability:** No specific provision
5. **Effective Date:**
   - **5.1.** Adoption of the standard by the Régie de l'énergie: Month xx, 201x
   - **5.2.** Adoption of the appendix by the Régie de l'énergie: Month xx, 201x
   - **5.3.** Effective date of the standard and its appendix in Québec: Month xx, 201x

B. Requirements

No specific provision

C. Measures

No specific provision

D. Compliance

1. **Compliance Monitoring Process**

   1.1. Compliance Monitoring Responsibility

   The Régie de l'énergie is responsible, in Québec, for compliance monitoring with respect to the reliability standard and its appendix that it adopts.

   1.2. Compliance Monitoring Period and Reset Time Frame

   No specific provision

   1.3. Data Retention

   No specific provision

   1.4. Additional Compliance Information

   No specific provision

2. **Levels of Non-Compliance**

   No specific provision

E. Regional Differences

No specific provision

Appendix QC-IRO-016-1
Provisions specific to the standard IRO-016-1 applicable in Québec

Revision History

Revision	Adoption Date	Action	Change Tracking
0	October 30, 2013	New appendix	New
1	Month xx, 201x	• Modification of adoption dates • Retirement of requirement R2 in the standard	

A. Introduction

1. **Title:** Voltage and Reactive Control
2. **Number:** VAR-001-4.1
3. **Purpose:** To ensure that voltage levels, reactive flows, and reactive resources are monitored, controlled, and maintained within limits in Real-time to protect equipment and the reliable operation of the Interconnection.
4. **Applicability:**
   - **4.1.** Transmission Operators
   - **4.2.** Generator Operators within the Western Interconnection (for the WECC Variance)
5. **Effective Date:**
   - **5.1.** The standard shall become effective on the first day of the first calendar quarter after the date that the standard is approved by an applicable governmental authority or as otherwise provided for in a jurisdiction where approval by an applicable governmental authority is required for a standard to go into effect. Where approval by an applicable governmental authority is not required, the standard shall become effective on the first day of the first calendar quarter after the date the standard is adopted by the NERC Board of Trustees or as otherwise provided for in that jurisdiction.

B. Requirements and Measures

R1. Each Transmission Operator shall specify a system voltage schedule (which is either a range or a target value with an associated tolerance band) as part of its plan to operate within System Operating Limits and Interconnection Reliability Operating Limits. *[Violation Risk Factor: High] [Time Horizon: Operational Planning]*

1.1. Each Transmission Operator shall provide a copy of the voltage schedules (which is either a range or a target value with an associated tolerance band) to its Reliability Coordinator and adjacent Transmission Operators within 30 calendar days of a request.

M1. The Transmission Operator shall have evidence that it specified system voltage schedules using either a range or a target value with an associated tolerance band.

For part 1.1, the Transmission Operator shall have evidence that the voltage schedules (which is either a range or a target value with an associated tolerance band) were provided to its Reliability Coordinator and adjacent Transmission Operators within 30 days of a request. Evidence may include, but is not limited to, emails, website postings, and meeting minutes.

R2. Each Transmission Operator shall schedule sufficient reactive resources to regulate voltage levels under normal and Contingency conditions. Transmission Operators can provide sufficient reactive resources through various means including, but not limited to, reactive generation scheduling, transmission line and reactive resource switching, and using controllable load. *[Violation Risk Factor: High] [Time Horizon: Real-time Operations, Same-day Operations, and Operational Planning]*

M2. Each Transmission Operator shall have evidence of scheduling sufficient reactive resources based on their assessments of the system. For the operational planning time horizon, Transmission Operators shall have evidence of assessments used as the basis for how resources were scheduled.

R3. Each Transmission Operator shall operate or direct the Real-time operation of devices to regulate transmission voltage and reactive flow as necessary. *[Violation Risk Factor: High] [Time Horizon: Real-time Operations, Same-day Operations, and Operational Planning]*

M3. Each Transmission Operator shall have evidence that actions were taken to operate capacitive and inductive resources as necessary in Real-time. This may include instructions to Generator Operators to: 1) provide additional voltage support; 2) bring resources on-line; or 3) make manual adjustments.

R4. The Transmission Operator shall specify the criteria that will exempt generators from: 1) following a voltage or Reactive Power schedule, 2) from having its automatic voltage regulator (AVR) in service or from being in voltage control mode, or 3) from having to make any associated notifications. *[Violation Risk Factor: Lower] [Time Horizon: Operations Planning]*

4.1 If a Transmission Operator determines that a generator has satisfied the exemption criteria, it shall notify the associated Generator Operator.

M4. Each Transmission Operator shall have evidence of the documented criteria for generator exemptions.

For part 4.1, the Transmission Operator shall also have evidence to show that, for each generator in its area that is exempt from: 1) following a voltage or Reactive Power schedule, 2) from having its automatic voltage regulator (AVR) in service or from being in voltage control mode, or 3) from having to make any notifications, the associated Generator Operator was notified of this exemption.

R5. Each Transmission Operator shall specify a voltage or Reactive Power schedule (which is either a range or a target value with an associated tolerance band) at either the high voltage side or low voltage side of the generator step-up transformer at the Transmission Operator's discretion. *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning]*

5.1. The Transmission Operator shall provide the voltage or Reactive Power schedule (which is either a range or a target value with an associated tolerance band) to the associated Generator Operator and direct the Generator Operator to comply with the schedule in automatic voltage control mode (the AVR is in service and controlling voltage).

5.2. The Transmission Operator shall provide the Generator Operator with the notification requirements for deviations from the voltage or Reactive Power schedule (which is either a range or a target value with an associated tolerance band).

5.3. The Transmission Operator shall provide the criteria used to develop voltage schedules or Reactive Power schedule (which is either a range or a target value with an associated tolerance band) to the Generator Operator within 30 days of receiving a request.

M5. The Transmission Operator shall have evidence of a documented voltage or Reactive Power Schedule (which is either a range or a target value with an associated tolerance band).

For part 5.1, the Transmission Operator shall have evidence it provided a voltage or Reactive Power schedule (which is either a range or a target value with an associated tolerance band) to the applicable Generator Operators, and that the Generator Operator was directed to comply with the schedule in automatic voltage control mode, unless exempted.

For part 5.2, the Transmission Operator shall have evidence it provided notification requirements for deviations from the voltage or Reactive Power schedule (which is either a range or a target value with an associated tolerance band). For part 5.3, the Transmission Operator shall have evidence it provided the criteria used to develop voltage schedules or Reactive Power schedule (which is either a range or a target value with an associated tolerance band) within 30 days of receiving a request by a Generator Operator.

R6. After consultation with the Generator Owner regarding necessary step-up transformer tap changes and the implementation schedule, the Transmission Operator shall provide documentation to the Generator Owner specifying the required tap changes, a timeframe for making the changes, and technical justification for these changes. *[Violation Risk Factor: Lower] [Time Horizon: Operations Planning]*

M6. The Transmission Operator shall have evidence that it provided documentation to the Generator Owner when a change was needed to a generating unit's step-up transformer tap in accordance with the requirement and that it consulted with the Generator Owner.

C. Compliance

1. Compliance Monitoring Process:

1.1. Compliance Enforcement Authority:

As defined in the NERC Rules of Procedure, "Compliance Enforcement Authority" refers to NERC or the Regional Entity in their respective roles of monitoring and enforcing compliance with the NERC Reliability Standards.

1.2. Evidence Retention:

The following evidence retention periods identify the period of time a registered entity is required to retain specific evidence to demonstrate compliance. For instances in which the evidence retention period specified below is shorter than the time since the last audit, the Compliance Enforcement Authority may ask the registered entity to provide other evidence to show that it was compliant for the full time period since the last audit.

The Transmission Operator shall retain evidence for Measures 1 through 6 for 12 months. The Compliance Monitor shall retain any audit data for three years.

1.3. Compliance Monitoring and Assessment Processes:

"Compliance Monitoring and Assessment Processes" refers to the identification of the processes that will be used to evaluate data or information for the purpose of assessing performance or outcomes with the associated reliability standard.

1.4. Additional Compliance Information:

None

Table of Compliance Elements

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R1	**Operational Planning**	**High**	N/A	N/A	N/A	The Transmission Operator does not specify a system voltage schedule (which is either a range or a target value with an associated tolerance band).
R2	**Real-time Operations, Same-day Operations, and Operational Planning**	**High**	N/A	N/A	The Transmission Operator does not schedule sufficient reactive resources as necessary to avoid violating an SOL.	The Transmission Operator does not schedule sufficient reactive resources as necessary to avoid violating an IROL.
R3	**Real-time Operations, Same-day Operations, and Operational Planning**	**High**	N/A	N/A	The Transmission Operator does not operate or direct any real-time operation of devices as necessary to avoid violating an SOL.	The Transmission Operator does not operate or direct any real-time operation of devices as necessary to avoid violating an IROL.

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R4	**Operations Planning**	**Lower**	N/A	N/A	The Transmission Operator has exemption criteria and notified the Generator Operator, but the Transmission Operator does not have evidence of the notification to the Generator Operator.	The Transmission Operator does not have exemption criteria.
R5	**Operations Planning**	**Medium**	N/A	The Transmission Operator does not provide the criteria for voltage or Reactive Power schedules (which is either a range or a target value with an associated tolerance band) after 30 days of a request.	The Transmission Operator does not provide voltage or Reactive Power schedules (which is either a range or a target value with an associated tolerance band) to all Generator Operators.	The Transmission Operator does not provide voltage or Reactive Power schedules (which is either a range or a target value with an associated tolerance band) to any Generator Operators. Or The Transmission Operator does not provide the Generator Operator with the notification requirements for deviations from the

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
						voltage or Reactive Power schedule (which is either a range or a target value with an associated tolerance band).
R6	**Operations Planning**	**Lower**	The Transmission Operator does not provide either the technical justification or timeframe for changing generator step-up tap settings.	N/A	N/A	The Transmission Operator does not provide the technical justification and the timeframe for changing generator step-up tap settings.

D. Regional Variances

The following Interconnection-wide variance shall be applicable in the Western Electricity Coordinating Council (WECC) and replaces, in their entirety, Requirements R4 and R5. Please note that Requirement R4 is deleted and R5 is replaced with the following requirements.

Requirements

E.A.13 Each Transmission Operator shall issue any one of the following types of voltage schedules to the Generator Operators for each of their generation resources that are on-line and part of the Bulk Electric System within the Transmission Operator Area: *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning and Same-day Operations]*

- A voltage set point with a voltage tolerance band and a specified period.
- An initial volt-ampere reactive output or initial power factor output with a voltage tolerance band for a specified period that the Generator Operator uses to establish a generator bus voltage set point.
- A voltage band for a specified period.

E.A.14 Each Transmission Operator shall provide one of the following voltage schedule reference points for each generation resource in its Area to the Generator Operator. *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning and Same-day Operations]*

- The generator terminals.
- The high side of the generator step-up transformer.
- The point of interconnection.
- A location designated by mutual agreement between the Transmission Operator and Generator Operator.

E.A.15 Each Generator Operator shall convert each voltage schedule specified in Requirement E.A.13 into the voltage set point for the generator excitation system. *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning and Same-day Operations]*

E.A.16 Each Generator Operator shall provide its voltage set point conversion methodology from the point in Requirement E.A.14 to the generator terminals within 30 calendar days of request by its Transmission Operator. *[Violation Risk Factor: Lower] [Time Horizon: Operations Planning]*

E.A.17 Each Transmission Operator shall provide to the Generator Operator, within 30 calendar days of a request for data by the Generator Operator, its transmission equipment data and operating data that supports development of the voltage set point conversion methodology. *[Violation Risk Factor: Lower] [Time Horizon: Operations Planning]*

E.A.18 Each Generator Operator shall meet the following control loop specifications if the Generator Operator uses control loops external to the Automatic Voltage Regulators (AVR) to manage MVar loading: *[Violation Risk Factor: Medium] [Time Horizon: Real-time Operations]*

E.A.18.1. Each control loop's design incorporates the AVR's automatic voltage controlled response to voltage deviations during System Disturbances.

E.A.18.2. Each control loop is only used by mutual agreement between the Generator Operator and the Transmission Operator affected by the control loop.

Measures[1]

M.E.A.13 Each Transmission Operator shall have and provide upon request, evidence that it provided the voltage schedules to the Generator Operator. Dated spreadsheets, reports, voice recordings, or other documentation containing the voltage schedule including set points, tolerance bands, and specified periods as required in Requirement E.A.13 are acceptable as evidence.

M.E.A.14 The Transmission Operator shall have and provide upon request, evidence that it provided one of the voltage schedule reference points in Requirement E.A.14 for each generation resource in its Area to the Generator Operator. Dated letters, e-mail, or other documentation that contains notification to the Generator Operator of the voltage schedule reference point for each generation resource are acceptable as evidence.

M.E.A.15 Each Generator Operator shall have and provide upon request, evidence that it converted a voltage schedule as described in Requirement E.A.13 into a voltage set point for the AVR. Dated spreadsheets, logs, reports, or other documentation are acceptable as evidence.

M.E.A.16 The Generator Operator shall have and provide upon request, evidence that within 30 calendar days of request by its Transmission Operator it provided its voltage set point conversion methodology from the point in Requirement E.A.14 to the generator terminals. Dated reports, spreadsheets, or other documentation are acceptable as evidence.

M.E.A.17 The Transmission Operator shall have and provide upon request, evidence that within 30 calendar days of request by its Generator Operator it provided data to support development of the voltage set point conversion methodology. Dated reports, spreadsheets, or other documentation are acceptable as evidence.

M.E.A.18 If the Generator Operator uses outside control loops to manage MVar loading, the Generator Operator shall have and provide upon request, evidence that it met the control loop specifications in sub-parts E.A.18.1 through E.A.18.2. Design specifications with identified agreed-upon control loops, system reports, or other dated documentation are acceptable as evidence.

[1] The number for each measure corresponds with the number for each requirement, i.e. M.E.A.13 means the measure for Requirement E.A.13.

Violation Severity Levels

E #	Lower VSL	Moderate VSL	High VSL	Severe VSL
E.A.13	For the specified period, the Transmission Operator did not issue one of the voltage schedules listed in E.A.13 to at least one generation resource but less than or equal to 5% of the generation resources that are on-line and part of the BES in the Transmission Operator Area.	For the specified period, the Transmission Operator did not issue one of the voltage schedules listed in E.A.13 to more than 5% but less than or equal to 10% of the generation resources that are on-line and part of the BES in the Transmission Operator Area.	For the specified period, the Transmission Operator did not issue one of the voltage schedules listed in E.A.13 to more than 10% but less than or equal to 15% of the generation resources that are on-line and part of the BES in the Transmission Operator Area.	For the specified period, the Transmission Operator did not issue one of the voltage schedules listed in E.A.13 to more than 15% of the generation resources that are on-line and part of the BES in the Transmission Operator Area.
E.A.14	The Transmission Operator did not provide a voltage schedule reference point for at least one but less than or equal to 5% of the generation resources in the Transmission Operator area.	The Transmission Operator did not provide a voltage schedule reference point for more than 5% but less than or equal to 10% of the generation resources in the Transmission Operator Area.	The Transmission Operator did not a voltage schedule reference point for more than 10% but less than or equal to 15% of the generation resources in the Transmission Operator Area.	The Transmission Operator did not provide a voltage schedule reference point for more than 15% of the generation resources in the Transmission Operator Area.
E.A.15	The Generator Operator failed to convert at least one voltage schedule in Requirement E.A.13 into the voltage set point for the AVR for less	The Generator Operator failed to convert the voltage schedules in Requirement E.A.13 into the voltage set point for the AVR for 25% or more but	The Generator Operator failed to convert the voltage schedules in Requirement E.A.13 into the voltage set point for the AVR for 50% or more but less than 75% of	The Generator Operator failed to convert the voltage schedules in Requirement E.A.13 into the voltage set point for the AVR for 75% or more of the voltage schedules.

E #	Lower VSL	Moderate VSL	High VSL	Severe VSL
	than 25% of the voltage schedules.	less than 50% of the voltage schedules.	the voltage schedules.	
E.A.16	The Generator Operator provided its voltage set point conversion methodology greater than 30 days but less than or equal to 60 days of a request by the Transmission Operator.	The Generator Operator provided its voltage set point conversion methodology greater than 60 days but less than or equal to 90 days of a request by the Transmission Operator.	The Generator Operator provided its voltage set point conversion methodology greater than 90 days but less than or equal to 120 days of a request by the Transmission Operator.	The Generator Operator did not provide its voltage set point conversion methodology within 120 days of a request by the Transmission Operator.
E.A.17	The Transmission Operator provided its data to support development of the voltage set point conversion methodology than 30 days but less than or equal to 60 days of a request by the Generator Operator.	The Transmission Operator provided its data to support development of the voltage set point conversion methodology greater than 60 days but less than or equal to 90 days of a request by the Generator. Operator.	The Transmission Operator provided its data to support development of the voltage set point conversion methodology greater than 90 days but less than or equal to 120 days of a request by the Generator. Operator.	The Transmission Operator did not provide its data to support development of the voltage set point conversion methodology within 120 days of a request by the Generator Operator.

E #	Lower VSL	Moderate VSL	High VSL	Severe VSL
E.A.18	N/A	The Generator Operator did not meet the control loop specifications in EA18.2 when the Generator Operator uses control loop external to the AVR to manage Mvar loading.	The Generator Operator did not meet the control loop specifications in EA18.1 when the Generator Operator uses control loop external to the AVR to manage Mvar loading.	The Generator Operator did not meet the control loop specifications in EA18.1 through EA18.2 when the Generator Operator uses control loop external to the AVR to manage Mvar loading.

E. Interpretations

None.

F. Associated Documents

None.

Guidelines and Technical Basis

For technical basis for each requirement, please review the rationale provided for each requirement.

Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Rationale for R1:

Paragraph 1868 of Order No. 693 requires NERC to add more "detailed and definitive requirements on "established limits" and "sufficient reactive resources", and identify acceptable margins (i.e. voltage and/or reactive power margins)." Since Order No. 693 was issued, however, several FAC and TOP standards have become enforceable to add more requirements around voltage limits. More specifically, FAC-011 and FAC-014 require that System Operating Limits (SOLs) and reliability margins are established. The NERC Glossary definition of SOLs includes both: 1) Voltage Stability Ratings (Applicable pre- and post-Contingency Voltage Stability) and 2*)* System Voltage Limits (Applicable pre- and post-Contingency Voltage Limits). Therefore, for reliability reasons Requirement R1 now requires a Transmission Operator (TOP) to set voltage or Reactive Power schedules with associated tolerance bands. Further, since neighboring areas can affect each other greatly, each TOP must also provide a copy of these schedules to its Reliability Coordinator (RC) and adjacent TOP upon request.

Rationale for R2:

Paragraph 1875 from Order No. 693 directed NERC to include requirements to run voltage stability analysis periodically, using online techniques where commercially available and offline tools when online tools are not available. This standard does not explicitly require the periodic voltage stability analysis because such analysis would be performed pursuant to the SOL methodology developed under the FAC standards. TOP standards also require the TOP to operate within SOLs and Interconnection Reliability Operating Limits (IROL). The VAR standard drafting team (SDT) and industry participants also concluded that the best models and tools are the ones that have been proven and the standard should not add a requirement for a responsible entity to purchase new online simulations tools. Thus, the VAR SDT simplified the requirements to ensuring sufficient reactive resources are online or scheduled. Controllable load is specifically included to answer FERC's directive in Order No. 693 at Paragraph 1879.

Rationale for R3:

Similar to Requirement R2, the VAR SDT determined that for reliability purposes, the TOP must ensure sufficient voltage support is provided in Real-time in order to operate within an SOL.

Rationale for R4:

The VAR SDT received significant feedback on instances when a TOP would need the flexibility for defining exemptions for generators. These exemptions can be tailored as the TOP deems necessary for the specific area's needs. The goal of this requirement is to provide a TOP the ability to exempt a Generator Operator (GOP) from: 1) a voltage or Reactive Power schedule, 2) a setting on the AVR, or 3) any VAR-002 notifications based on the TOP's criteria. Feedback from the industry detailed many system events that would require these types of exemptions which included, but are not limited to: 1) maintenance during shoulder months, 2) scenarios where two units are located within close proximity and both cannot be in voltage control mode, and 3) large system voltage swings where it would harm reliability if all GOP were to notify their respective TOP of deviations at one time. Also, in an effort to improve the requirement, the sub-requirements containing an exemption list were removed from the currently enforceable standard because this created more compliance issues with regard to how often the list would be updated and maintained.

Rationale for R5:

The new requirement provides transparency regarding the criteria used by the TOP to establish the voltage schedule. This requirement also provides a vehicle for the TOP to use appropriate granularity when setting notification requirements for deviation from the voltage or Reactive Power schedule. Additionally, this requirement provides clarity regarding a "tolerance band" as specified in the voltage schedule and the control dead-band in the generator's excitation system.

Voltage Schedule tolerances are the bandwidth that accompanies the voltage target in a voltage schedule, should reflect the anticipated fluctuation in voltage at the Generation Operator's facility during normal operations, and be based on the TOP's assessment of N-1 and credible N-2 system contingencies. The voltage schedule's bandwidth should not be confused with the control dead-band that is programmed into a Generation Operator's automatic voltage regulator's control system, which should be adjusting the AVR prior to reaching either end of the voltage schedule's bandwidth.

Rationale for R6:

Although tap settings are first established prior to interconnection, this requirement could not be deleted because no other standard addresses when a tap setting must be adjusted. If the tap setting is not properly set, then the amount of VARs produced by a unit can be affected.

Version History

Version	Date	Action	Change Tracking
0	April 1, 2005	Effective Date	New
1	August 2, 2006	BOT Adoption	Revised
1	June 18, 2007	FERC approved Version 1 of the standard.	Revised
1	July 3, 2007	Added "Generator Owners" and "Generator Operators" to Applicability section.	Errata
1	August 23, 2007	Removed "Generator Owners" and "Generator Operators" to Applicability section.	Errata
2	August 5, 2010	Adopted by NERC Board of Trustees; Modified to address Order No. 693 Directives contained in paragraphs 1858 and 1879.	Revised
2	January, 10 2011	FERC issued letter order approving the addition of LSEs and Controllable Load to the standard.	Revised
3	May 9, 2012	Adopted by NERC Board of Trustees; Modified to add a WECC region variance	Revised
3	June 20, 2013	FERC issued order approving VAR-001-3	Revised
3	November 21, 2013	R5 and associated elements approved by FERC for retirement as part of the Paragraph 81 project (Project 2013-02)	Revised
4	February 6, 2014	Adopted by NERC Board of Trustees	Revised
4	August 1, 2014	FERC issued letter order issued approving VAR-001-4	
4.1	August 25, 2015	Added "or" to Requirement R5, 5.3 to read: schedules or Reactive Power	Errata
4.1	November 13, 2015	FERC Letter Order approved errata to VAR-001-4.1. Docket RD15-6-000	Errata

Appendix QC-VAR-001-4.1
Provisions specific to the standard VAR-001-4.1 applicable in Québec

This appendix establishes specific provisions for the application of the standard in Québec. Provisions of the standard and of its appendix must be read together for the purposes of understanding and interpretation. Where the standard and appendix differ, the appendix shall prevail.

A. Introduction

1. **Title:** Voltage Reactive Control
2. **Number:** VAR-001-4.1
3. **Purpose:** No specific provision
4. **Applicability:**

   Functions

   No specific provision.

   Facilities

   This standard only applies to the facilities of the Main Transmission System (RTP).

5. **Effective Date:**

   5.1. Adoption of the standard by the Régie de l'énergie: Month xx 201x

   5.2. Adoption of the appendix by the Régie de l'énergie: Month xx 201x

   5.3. Effective date of the standard and its appendix in Québec: Month xx 201x

B. Requirements and Measures

Specific provision applicable to requirement R6:

The Transmission Operators is not required to provide documentation to the Generator Owner specifying necessary tap changes, a timeframe for making the changes and technical justification for these changes considering that the Transmission Operator will give instructions based on the voltage to be maintained on the transmission system.

C. Compliance

1. **Compliance Monitoring Process**

   1.1. Compliance Enforcement Authority

   The Régie de l'énergie is responsible, in Québec, for compliance enforcement with respect to the reliability standard and its appendix that it adopts.

   1.2. Evidence Retention

   No specific provision

   1.3. Compliance Monitoring and Assessment Processes

   No specific provision

1.4. Additional Compliance Information

No specific provision

Table of Compliance Elements

No specific provision

D. Regional Variances

No specific provision

E. Interpretations

No specific provision

F. Associated Documents

No specific provision

Guidelines and Technical Basis

No specific provision

Revision History

Revision	Adoption Date	Action	Change Tracking
0	Xx month 201x	New appendix	New

A. Introduction

1. **Title:** **Generator Operation for Maintaining Network Voltage Schedules**

2. **Number:** VAR-002-3

3. **Purpose:** To ensure generators provide reactive support and voltage control, within generating Facility capabilities, in order to protect equipment and maintain reliable operation of the Interconnection.

4. **Applicability:**

   4.1. Generator Operator

   4.2. Generator Owner

5. **Effective Dates**

   The standard shall become effective on the first day of the first calendar quarter after the date that the standard is approved by an applicable governmental authority or as otherwise provided for in a jurisdiction where approval by an applicable governmental authority is required for a standard to go into effect. Where approval by an applicable governmental authority is not required, VAR-002-3 shall become effective on the first day of the first calendar quarter after the date the standard is adopted by the NERC Board of Trustees or as otherwise provided for in that jurisdiction.

B. Requirements and Measures

R1. The Generator Operator shall operate each generator connected to the interconnected transmission system in the automatic voltage control mode (with its automatic voltage regulator (AVR) in service and controlling voltage) or in a different control mode as instructed by the Transmission Operator unless: 1) the generator is exempted by the Transmission Operator, or 2) the Generator Operator has notified the Transmission Operator of one of the following: *[Violation Risk Factor: Medium] [Time Horizon: Real-time Operations]*

- That the generator is being operated in start-up,[1] shutdown,[2] or testing mode pursuant to a Real-time communication or a procedure that was previously provided to the Transmission Operator; or
- That the generator is not being operated in automatic voltage control mode or in the control mode that was instructed by the Transmission Operator for a reason other than start-up, shutdown, or testing.

M1. The Generator Operator shall have evidence to show that it notified its associated Transmission Operator any time it failed to operate a generator in the automatic voltage control mode or in a different control mode as specified in Requirement R1. If a generator is being started up or shut down with the automatic voltage control off, or is being tested, and no notification of the AVR status is made to the Transmission Operator, the Generator Operator will have evidence that it notified the Transmission Operator of its procedure for placing the unit into automatic voltage control mode as required in Requirement R1. Such evidence may include, but is not limited to, dated evidence of transmittal of the procedure such as an electronic message or a transmittal letter with the procedure included or attached. If a generator is exempted, the Generator Operator shall also have evidence that the generator is exempted from being in automatic voltage control mode (with its AVR in service and controlling voltage).

R2. Unless exempted by the Transmission Operator, each Generator Operator shall maintain the generator voltage or Reactive Power schedule[3] (within each generating Facility's capabilities[4]) provided by the Transmission Operator, or otherwise shall meet the conditions of notification for deviations from the voltage or Reactive Power schedule provided by the Transmission Operator. *[Violation Risk Factor: Medium] [Time Horizon: Real-time Operations]*

2.1. When a generator's AVR is out of service or the generator does not have an AVR, the Generator Operator shall use an alternative method to control the generator reactive

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[1] Start-up is deemed to have ended when the generator is ramped up to its minimum continuously sustainable load and the generator is prepared for continuous operation.

[2] Shutdown is deemed to begin when the generator is ramped down to its minimum continuously sustainable load and the generator is prepared to go offline.

[3] The voltage or Reactive Power schedule is a target value with a tolerance band or a voltage or Reactive Power range communicated by the Transmission Operator to the Generator Operator.

[4] Generating Facility capability may be established by test or other means, and may not be sufficient at times to pull the system voltage within the schedule tolerance band. Also, when a generator is operating in manual control, reactive power capability may change based on stability considerations.

output to meet the voltage or Reactive Power schedule provided by the Transmission Operator.

2.2. When instructed to modify voltage, the Generator Operator shall comply or provide an explanation of why the schedule cannot be met.

2.3. Generator Operators that do not monitor the voltage at the location specified in their voltage schedule shall have a methodology for converting the scheduled voltage specified by the Transmission Operator to the voltage point being monitored by the Generator Operator.

M2. In order to identify when a generator is deviating from its schedule, the Generator Operator will monitor voltage based on existing equipment at its Facility. The Generator Operator shall have evidence to show that the generator maintained the voltage or Reactive Power schedule provided by the Transmission Operator, or shall have evidence of meeting the conditions of notification for deviations from the voltage or Reactive Power schedule provided by the Transmission Operator. Evidence may include, but is not limited to, operator logs, SCADA data, phone logs, and any other notifications that would alert the Transmission Operator or otherwise demonstrate that the Generator Operator complied with the Transmission Operator's instructions for addressing deviations from the voltage or Reactive Power schedule.

For Part 2.1, when a generator's AVR is out of service or the generator does not have an AVR, a Generator Operator shall have evidence to show an alternative method was used to control the generator reactive output to meet the voltage or Reactive Power schedule provided by the Transmission Operator.

For Part 2.2, the Generator Operator shall have evidence that it complied with the Transmission Operator's instructions to modify its voltage or provided an explanation to the Transmission Operator of why the Generator Operator was unable to comply with the instruction. Evidence may include, but is not limited to, operator logs, SCADA data, and phone logs.

For Part 2.3, for Generator Operators that do not monitor the voltage at the location specified on the voltage schedule, the Generator Operator shall demonstrate the methodology for converting the scheduled voltage specified by the Transmission Operator to the voltage point being monitored by the Generator Operator.

R3. Each Generator Operator shall notify its associated Transmission Operator of a status change on the AVR, power system stabilizer, or alternative voltage controlling device within 30 minutes of the change. If the status has been restored within 30 minutes of such change, then the Generator Operator is not required to notify the Transmission Operator of the status change *[Violation Risk Factor: Medium] [Time Horizon: Real-time Operations]*

M3. The Generator Operator shall have evidence it notified its associated Transmission Operator within 30 minutes of any status change identified in Requirement R3. If the status has been restored within the first 30 minutes, no notification is necessary.

R4. Each Generator Operator shall notify its associated Transmission Operator within 30 minutes of becoming aware of a change in reactive capability due to factors other than a status change described in Requirement R3. If the capability has been restored within 30 minutes of the

Generator Operator becoming aware of such change, then the Generator Operator is not required to notify the Transmission Operator of the change in reactive capability. *[Violation Risk Factor: Medium] [Time Horizon: Real-time Operations]*

M4. The Generator Operator shall have evidence it notified its associated Transmission Operator within 30 minutes of becoming aware of a change in reactive capability in accordance with Requirement R4. If the capability has been restored within the first 30 minutes, no notification is necessary.

R5. The Generator Owner shall provide the following to its associated Transmission Operator and Transmission Planner within 30 calendar days of a request. *[Violation Risk Factor: Lower] [Time Horizon: Real-time Operations]*

5.1. For generator step-up transformers and auxiliary transformers with primary voltages equal to or greater than the generator terminal voltage:

5.1.1. Tap settings.

5.1.2. Available fixed tap ranges.

5.1.3. Impedance data.

M5. The Generator Owner shall have evidence it provided its associated Transmission Operator and Transmission Planner with information on its step-up transformers and auxiliary transformers as required in Requirement R5, Part 5.1.1 through Part 5.1.3 within 30 calendar days.

R6. After consultation with the Transmission Operator regarding necessary step-up transformer tap changes, the Generator Owner shall ensure that transformer tap positions are changed according to the specifications provided by the Transmission Operator, unless such action would violate safety, an equipment rating, a regulatory requirement, or a statutory requirement. *[Violation Risk Factor: Lower] [Time Horizon: Real-time Operations]*

6.1. If the Generator Owner cannot comply with the Transmission Operator’s specifications, the Generator Owner shall notify the Transmission Operator and shall provide the technical justification.

M6. The Generator Owner shall have evidence that its step-up transformer taps were modified per the Transmission Operator’s documentation in accordance with Requirement R6. The Generator Owner shall have evidence that it notified its associated Transmission Operator when it could not comply with the Transmission Operator’s step-up transformer tap specifications in accordance with Requirement R6, Part 6.1.

C. Compliance

1. Compliance Monitoring Process:

1.1. Compliance Enforcement Authority:

As defined in the NERC Rules of Procedure, "Compliance Enforcement Authority" refers to NERC or the Regional Entity in their respective roles of monitoring and enforcing compliance with the NERC Reliability Standards.

1.2. Evidence Retention:

The following evidence retention periods identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the Compliance Enforcement Authority may ask an entity to provide other evidence to show that it was compliant for the full time period since the last audit.

The Generator Owner shall keep its latest version of documentation on its step-up and auxiliary transformers. The Generator Operator shall maintain all other evidence for the current and previous calendar year.

The Compliance Monitor shall retain any audit data for three years.

1.3. Compliance Monitoring and Assessment Processes:

"Compliance Monitoring and Assessment Processes" refers to the identification of the processes that will be used to evaluate data or information for the purpose of assessing performance or outcomes with the associated reliability standard.

1.4. Additional Compliance Information:

None.

Table of Compliance Elements

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R1	**Real-time Operations**	**Medium**	N/A	N/A	N/A	Unless exempted, the Generator Operator did not operate each generator connected to the interconnected transmission system in the automatic voltage control mode or in a different control mode as instructed by the Transmission Operator, and failed to provide the required notifications to Transmission Operator as identified in Requirement R1.
R2	**Real-time Operations**	**Medium**	N/A	N/A	The Generator Operator did not have a conversion methodology when it monitors voltage at a location different from the schedule provided by the Transmission Operator.	The Generator Operator did not maintain the voltage or Reactive Power schedule as instructed by the Transmission Operator and did not make the necessary notifications required by the Transmission Operator. OR The Generator Operator did not have an operating AVR, and the responsible entity did not use an alternative method for controlling voltage. OR The Generator Operator did not modify voltage when directed, and the responsible entity did not provide any

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
						explanation.
R3	**Real-time Operations**	**Medium**	N/A	N/A	N/A	The Generator Operator did not make the required notification within 30 minutes of the status change.
R4	**Real-time Operations**	**Medium**	N/A	N/A	N/A	The Generator Operator did not make the required notification within 30 minutes of becoming aware of the capability change.
R5	**Real-time Operations**	**Lower**	N/A	N/A	The Generator Owner failed to provide its associated Transmission Operator and Transmission Planner one of the types of data specified in Requirement R5 Parts 5.1.1, 5.1.2, and 5.1.3.	The Generator Owner failed to provide to its associated Transmission Operator and Transmission Planner two or more of the types of data specified in Requirement R5 Parts 5.1.1, 5.1.2, and 5.1.3.
R6	**Real-time Operations**	**Lower**	N/A	N/A	N/A	The Generator Owner did not ensure the tap changes were made according the Transmission Operator's specifications. OR

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
						The Generator Owner failed to perform the tap changes, and the Generator Owner did not provide technical justification for why it could not comply with the Transmission Operator specifications.

D. Regional Variances

None.

E. Interpretations

None.

F. Associated Documents

None.

Version History

Version	Date	Action	Change Tracking
1	5/1/2006	Added "(R2)" to the end of levels on non-compliance 2.1.2, 2.2.2, 2.3.2, and 2.4.3.	July 5, 2006
1a	12/19/2007	Added Appendix 1 – Interpretation of R1 and R2 approved by BOT on August 1, 2007	Revised
1a	1/16/2007	In Section A.2., Added "a" to end of standard number. Section F: added "1."; and added date.	Errata
1.1a	10/29/2008	BOT adopted errata changes; updated version number to "1.1a"	Errata
1.1b	3/3/2009	Added Appendix 2 – Interpretation of VAR-002-1.1a approved by BOT on February 10, 2009	Revised
2b	8/16/2012	Revised R1 to address an Interpretation Request. Also added previously approved VRFs, Time Horizons and VSLs. Revised R2 to address consistency issue with VAR-001-2, R4. FERC Order issued approving VAR-002-2b. Adopted by Board of Trustees.	Revised
2b	4/16/2013	FERC Order issued approving VAR-002-2b	
3	5/6/2014	Adopted by the NERC Board of Trustees	
3	8/1/2014	FERC issued letter order approving VAR-002-3	

Guidelines and Technical Basis

For technical basis for each requirement, please review the rationale provided for each requirement.

Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Rationale for R1:

This requirement has been maintained due to the importance of running a unit with its automatic voltage regulator (AVR) in service and in either voltage controlling mode or the mode instructed by the TOP. However, the requirement has been modified to allow for testing, and the measure has been updated to include some of the evidence that can be used for compliance purposes.

Rationale for R2:

Requirement R2 details how a Generator Operator (GOP) operates its generator(s) to provide voltage support and when the GOP is expected to notify the Transmission Operator (TOP). In an effort to remove prescriptive notification requirements for the entire continent, the VAR-002-3 standard drafting team (SDT) opted to allow each TOP to determine the notification requirements for each of its respective GOPs based on system requirements. Additionally, a new Part 2.3 has been added to detail that each GOP may monitor voltage by using its existing facility equipment.

Conversion Methodology: There are many ways to convert the voltage schedule from one voltage level to another. Some entities may choose to develop voltage regulation curves for their transformers; others may choose to do a straight ratio conversion; others may choose an entirely different methodology. All of these methods have technical challenges, but the studies performed by the TOP, which consider N-1 and credible N-2 contingencies, should compensate for the error introduced by these methodologies, and the TOP possesses the authority to direct the GOP to modify its output if its performance is not satisfactory. During a significant system event, such as a voltage collapse, even a generation unit in automatic voltage control that controls based on the low-side of the generator step-up transformer should see the event on the low-side of the generator step-up transformer and respond accordingly.

Voltage Schedule Tolerances: The bandwidth that accompanies the voltage target in a voltage schedule should reflect the anticipated fluctuation in voltage at the GOP's Facility during normal operations and be based on the TOP's assessment of N-1 and credible N-2 system contingencies. The voltage schedule's bandwidth should not be confused with the control dead-band that is programmed into a GOP's AVR control system, which should be adjusting the AVR prior to reaching either end of the voltage schedule's bandwidth.

Rationale for R3:

This requirement has been modified to limit the notifications required when an AVR goes out of service and quickly comes back in service. Notifications of this type of status change provide little to no benefit to reliability. Thirty (30) minutes have been built into the requirement to allow a GOP time to resolve an issue before having to notify the TOP of a status change. The requirement has also been amended to remove the sub-requirement to provide an estimate for the expected duration of the status change.

Rationale for R4:

This requirement has been bifurcated from the prior version VAR-002-2b Requirement R3. This requirement allows GOPs to report reactive capability changes after they are made aware of the change. The current standard requires notification as soon as the change occurs, but many GOPs are not aware of a reactive capability change until it has taken place.

Rationale for R5:

This requirement and corresponding measure have been maintained due to the importance of having accurate tap settings. If the tap setting is not properly set, then the VARs available from that unit can be affected. The prior version of VAR-002-2b, Requirement R4.1.4 (the +/- voltage range with step-change in % for load-tap changing transformers) has been removed. The percentage information was not needed because the tap settings, ranges and impedance are required. Those inputs can be used to calculate the step-change percentage if needed.

Rationale for R6:

This requirement and corresponding measure have been maintained due to the importance of having accurate tap settings. If the tap setting is not properly set, then the VARs available from that unit can be affected.

Appendix QC-VAR-002-3
Provisions specific to the standard VAR-002-3 applicable in Québec

This appendix establishes specific provisions for the application of the standard in Québec. Provisions of the standard and of its appendix must be read together for the purposes of understanding and interpretation. Where the standard and appendix differ, the appendix shall prevail.

A. Introduction

1. **Title:** Generator Operation for Maintaining Network Voltage Control
2. **Number:** VAR-002-3
3. **Purpose:** No specific provision
4. **Applicability:**

   Functions

   No specific provision.

   Facilities

   This standard only applies to the facilities of the Main Transmission System (RTP).

5. **Effective Date:**

   5.1. Adoption of the standard by the Régie de l'énergie: Month xx, 201x

   5.2. Adoption of the appendix by the Régie de l'énergie: Month xx, 201x

   5.3. Effective date of the standard and its appendix in Québec: Month xx, 201x

B. Requirements and Measures

Specific provisions applicable to requirement R2:

- For Generator Operators that are not Transmission Owners:

  Unless exempted by the Transmission Operator, each Generator Operator shall maintain the voltage or Reactive Power schedule (in accordance with Facility Ratings), at the output of its generating facilities in order to maintain the voltage of the Main Transmission System within prescribed ranges, as directed by the Transmission Operator.

- For Generator Operators that are also Transmission Owners:

  Unless exempted by the Transmission Operator, each Generator Operator that is also a Transmission Owner shall maintain the voltage or Reactive Power schedule (in accordance with Facility Ratings), at the connection points of its network with that of a third party in order to maintain the voltage of the Main Transmission System within prescribed ranges, as directed by the Transmission Operator.

Specific provision applicable to requirements R5 and R6:

- Generator Owners are not required to meet requirements R5, R5.1, R5.1.1, R5.1.2, R5.1.3, R6 and R6.1 considering that the Transmission Operator will give instructions based on the voltage to maintain on the transmission system.

C. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority

The Régie de l'énergie is responsible, in Québec, for compliance enforcement with respect to the reliability standard and its appendix that it adopts.

1.2. Evidence Retention

No specific provision

1.3. Compliance Monitoring and Assessment Processes

No specific provision

1.4. Additional Compliance Information

No specific provision

Table of Compliance Elements

No specific provision

D. Regional Variances

No specific provision

E. Interpretations

No specific provision

F. Associated Documents

No specific provision

Guidelines and Technical Basis

No specific provision

Revision History

Revision	Adoption Date	Action	Change Tracking
0	Xx month 201x	New appendix	New