

FUNCTIONALIZATION OF  
GAZIFERE UTILITY O&M  
December 31, 2017

(THOUSANDS OF DOLLARS)

	Col. 1 TOTAL COSTS	Col. 2 FRINGE BENEFITS	Col. 3 SUB TOTAL	Col. 4 SUPERVISION	Col. 5 SUB TOTAL	Col. 6 A & G OVERHEAD	Col. 7 TOTAL
<b>1. GAS COSTS</b>	<u>31,639.7</u>	0.0	<u>31,639.7</u>	0.0	<u>31,639.7</u>	<u>608.6</u>	<u>32,248.3</u>
<b>DISTRIBUTION COSTS</b>							
<b>OPERATING COSTS</b>							
2.1.1 CHART PROCESSING	25.2	0.0	25.2	0.3	25.4	<u>16.3</u>	<u>41.8</u>
2.1.2 SUB-TOTAL	25.2	0.0	25.2	0.3	25.4	<u>16.3</u>	<u>41.8</u>
2.1.3 SUPERVISION M&R	10.6	1.1	11.7	(11.7)	0.0	0.0	0.0
2.1.4 SYSTEM OPERATION	833.5	137.2	970.6	11.4	982.0	<u>629.7</u>	<u>1,611.7</u>
2.1.5 SUB-TOTAL	869.2	138.2	1,007.5	0.0	1,007.5	<u>646.0</u>	<u>1,653.5</u>
2.1.6 SUPERVISION DIST OP	0.0	0.0	0.0	0.0	0.0	0.0	0.0
2.1.7 STABILIZATION ACCOUNTS	<u>(2,392.8)</u>	0.0	<u>(2,392.8)</u>	0.0	<u>(2,392.8)</u>	0.0	<u>(2,392.8)</u>
<b>2.1 TOTAL OPERATING COSTS</b>	<u>(1,523.6)</u>	138.2	<u>(1,385.3)</u>	0.0	<u>(1,385.3)</u>	<u>646.0</u>	<u>(739.3)</u>
<b>MAINTENANCE COSTS</b>							
2.2.1 SUPERVISION M&R	92.4	3.2	95.6	(95.6)	0.0	0.0	0.0
2.2.2 MAINS	387.7	92.3	480.0	531.9	1,011.9	<u>648.8</u>	<u>1,660.7</u>
2.2.3 SUB-TOTAL MNTCE	480.1	95.5	575.6	436.3	1,011.9	<u>648.8</u>	<u>1,660.7</u>
2.2.4 SUPERVISION DIST MNTCE	<u>352.0</u>	84.3	436.3	(436.3)	0.0	0.0	0.0
<b>2.2 TOTAL MAINTENANCE COSTS</b>	<u>832.1</u>	179.8	1,011.9	0.0	1,011.9	<u>648.8</u>	<u>1,660.7</u>
<b>CUSTOMER SERVICE COSTS</b>							
<b>OPERATING COSTS</b>							
3.1.1 FRANCISATION	110.5	16.9	127.4	114.3	241.6	<u>154.9</u>	<u>396.5</u>
3.1.2 OTHER SERVICE WORK	273.6	42.9	316.5	283.9	600.4	<u>385.0</u>	<u>985.3</u>
3.1.3 INSPECT APPL INST.	57.8	10.0	67.8	60.9	128.7	<u>82.5</u>	<u>211.2</u>
3.1.4 SUB-TOTAL SERVICE WORK	441.8	69.8	511.7	459.0	970.7	<u>622.4</u>	<u>1,593.1</u>
3.1.5 MTR LOCKS,UNLKS,EXCHNGS	298.7	15.0	313.7	281.5	595.2	<u>381.6</u>	<u>976.8</u>
3.1.6 SUB-TOTAL	740.6	84.8	825.4	740.5	1,565.9	<u>1,004.1</u>	<u>2,569.9</u>
3.1.7 TRAINING & SUPERVISION	<u>731.1</u>	232.1	963.3	(963.3)	0.0	0.0	0.0
<b>3.1 TOTAL OPERATING COSTS</b>	<u>1,471.7</u>	316.9	1,788.6	(222.8)	1,565.9	<u>1,004.1</u>	<u>2,569.9</u>

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**CUSTOMER SERVICE COSTS CON'T**

	Col. 1 TOTAL COSTS	Col. 2 FRINGE BENEFITS	Col. 3 SUB TOTAL	Col. 4 SUPERVISION	Col. 5 SUB TOTAL	Col. 6 A & G OVERHEAD	Col. 7 TOTAL
<b>MAINTENANCE COSTS</b>							
3.2.1 SERVICE LINES	203.1	45.2	248.3	222.8	471.1	302.1	773.2
<b>3.2 TOTAL MAINTENANCE COSTS</b>	<b>203.1</b>	<b>45.2</b>	<b>248.3</b>	<b>222.8</b>	<b>471.1</b>	<b>302.1</b>	<b>773.2</b>
<b>SALES PROMOTION COSTS</b>							
4.1 RESIDENTIAL PROMOTION	152.6	34.7	187.2	258.9	446.2	286.1	732.3
4.2 COMMERCIAL PROMOTION	88.8	29.5	118.3	163.6	282.0	180.8	462.8
4.3 RES/COMM PROMOTION	0.0	0.0	0.0	0.0	0.0	0.0	0.0
4.4 GENERAL SALES PROMOTION	15.6	0.0	15.6	21.6	37.2	23.8	61.0
4.5 SUB-TOTAL	257.0	64.2	321.2	444.1	765.3	490.7	1,256.0
4.6 GENERAL SUPERVISION	316.9	127.2	444.1	(444.1)	0.0	0.0	0.0
4.7 DSM PROGRAM	73.9	0.0	73.9	0.0	73.9	47.4	121.3
4.8 DSM GENERAL	98.2	0.0	98.2	0.0	98.2	63.0	161.2
<b>4. TOTAL SALES COSTS</b>	<b>746.0</b>	<b>191.4</b>	<b>937.4</b>	<b>(0.0)</b>	<b>937.4</b>	<b>601.1</b>	<b>1,538.5</b>
<b>CUSTOMER ACCOUNTING COSTS</b>							
5.1 BILLING	987.3	298.8	1,286.1	1,005.5	2,291.6	1,469.4	3,761.0
5.2 SERVICE & BILLING ENQUIRY							
5.3 METER READING	289.2	0.0	289.2	226.1	515.2	330.4	845.6
5.4 CREDIT & COLLECTION	152.9	94.6	247.5	193.5	441.0	282.8	723.8
5.5 SUB-TOTAL	1,429.4	393.4	1,822.8	1,425.0	3,247.8	2,082.6	5,330.4
5.6 CIS & IT SERVICES	1,202.8	222.2	1,425.0	(1,425.0)	0.0	0.0	0.0
5.7 UNCOLLECTIBLES	95.9	0.0	95.9	0.0	95.9	61.5	157.4
<b>5. TOTAL CUST ACCOUNTING COSTS</b>	<b>2,728.1</b>	<b>615.6</b>	<b>3,343.7</b>	<b>0.0</b>	<b>3,343.7</b>	<b>2,144.0</b>	<b>5,487.7</b>
6. FRINGE BENEFITS	2,438.4	(2,438.4)	0.0	0.0	0.0	0.0	0.0
7. ADMIN & GEN OVERHEAD	5,003.4	951.3	5,954.8	0.0	5,954.8	(5,954.8)	0.0
<b>9.0 TOTAL OPERATING &amp; MAINTENANCE COSTS</b>	<b>43,539.0</b>	<b>0.0</b>	<b>43,539.0</b>	<b>(0.0)</b>	<b>43,539.0</b>	<b>0.0</b>	<b>43,539.0</b>