

ADDENDUM

Conditions of Electricity Service 2015

CALCULATION OF ADMINISTRATION CHARGES IN CASE OF LATE PAYMENT

The Régie de l'énergie approved a modification to section 11.6 regarding the calculation of administration charges in case of late payment.

This addendum sets out the modification approved by the Régie de l'énergie, effective April 1, 2017 (decision D-2017-034 of the Régie de l'énergie).



CONDITIONS OF ELECTRICITY SERVICE 2015

CHAPTER 11

Billing and payment

Division 2 – Payment procedures

MODIFICATION TO SECTION 11.6

Payment methods and due date

11.6 All bills must be paid in Canadian dollars within 21 days of the billing date, by one of the following means:

- online;
- at one of the financial institutions listed in Schedule IV;
- by mail.

If the 21st day falls on a weekend or holiday, the due date is deferred to the next business day. Failure to pay by the due date results in administration charges applied to the unpaid balance at the rate applicable at the **due** date, calculated in accordance with the “administration charges applicable to billing by Hydro-Québec” provided for in the Rates.

If Hydro-Québec is advised by a financial institution that payment cannot be made because of insufficient funds, the “charge for insufficient funds” provided for in the Rates is applied.