

FUNCTIONALIZATION OF  
GAZIFERE UTILITY O&M  
December 31, 2018

(THOUSANDS OF DOLLARS)

	Col. 1 TOTAL COSTS	Col. 2 FRINGE BENEFITS	Col. 3 SUB TOTAL	Col. 4 SUPERVISION	Col. 5 SUB TOTAL	Col. 6 A & G OVERHEAD	Col. 7 TOTAL
<b>1. GAS COSTS</b>	27,978.0	-	27,978.0	-	27,978.0	415.4	28,393.4
<b>DISTRIBUTION COSTS</b>							
<b>OPERATING COSTS</b>							
2.1.1 CHART PROCESSING	25.8	-	25.8	0.2	26.0	12.9	38.9
2.1.2 <b>SUB-TOTAL</b>	25.8	0.0	25.8	0.2	26.0	12.9	38.9
2.1.3 SUPERVISION M&R	8.1	0.7	8.8	(8.8)	-	-	-
2.1.4 SYSTEM OPERATION	865.4	152.3	1,017.7	8.6	1,026.3	508.0	1,534.3
2.1.5 <b>SUB-TOTAL</b>	899.3	153.0	1,052.3	0.0	1,052.3	520.8	1,573.1
2.1.6 SUPERVISION DIST OP	0.0	-	-	-	-	-	-
2.1.7 STABILIZATION ACCOUNTS	(936.1)	-	(936.1)	-	(936.1)	-	(936.1)
<b>2.1 TOTAL OPERATING COSTS</b>	(36.8)	153.0	116.2	0.0	116.2	520.8	637.0
<b>MAINTENANCE COSTS</b>							
2.2.1 SUPERVISION M&R	95.5	3.8	99.3	(99.3)	-	-	-
2.2.2 MAINS	405.4	101.3	506.6	632.7	1,139.3	563.9	1,703.3
2.2.3 <b>SUB-TOTAL MNTCE</b>	500.9	105.1	606.0	533.4	1,139.3	563.9	1,703.3
2.2.4 SUPERVISION DIST MNTCE	409.3	124.1	533.4	(533.4)	-	-	-
<b>2.2 TOTAL MAINTENANCE COSTS</b>	910.1	229.2	1,139.3	0.0	1,139.3	563.9	1,703.3
<b>CUSTOMER SERVICE COSTS</b>							
<b>OPERATING COSTS</b>							
3.1.1 FRANCISATION	111.5	19.8	131.3	121.2	252.5	125.0	377.4
3.1.2 OTHER SERVICE WORK	274.6	51.8	326.4	301.3	627.7	310.7	938.4
3.1.3 INSPECT APPL INST.	44.7	12.1	56.8	52.4	109.2	54.1	163.3
3.1.4 <b>SUB-TOTAL SERVICE WORK</b>	430.7	83.8	514.5	474.9	989.3	489.7	1,479.0
3.1.5 MTR LOCKS,UNLKS,EXCHNGS	288.8	18.1	306.9	283.3	590.3	292.2	882.4
3.1.6 <b>SUB-TOTAL</b>	719.5	101.9	821.4	758.2	1,579.6	781.9	2,361.5
3.1.7 TRAINING & SUPERVISION	733.5	279.5	1,013.0	(1,013.0)	-	-	-
<b>3.1 TOTAL OPERATING COSTS</b>	1,453.1	381.3	1,834.4	(254.8)	1,579.6	781.9	2,361.5

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**CUSTOMER SERVICE COSTS CON'T**

	Col. 1 TOTAL COSTS	Col. 2 FRINGE BENEFITS	Col. 3 SUB TOTAL	Col. 4 SUPERVISION	Col. 5 SUB TOTAL	Col. 6 A & G OVERHEAD	Col. 7 TOTAL
<b>MAINTENANCE COSTS</b>							
3.2.1 SERVICE LINES	221.4	54.6	276.0	254.8	530.8	262.7	793.5
<b>3.2 TOTAL MAINTENANCE COSTS</b>	<b>221.4</b>	<b>54.6</b>	<b>276.0</b>	<b>254.8</b>	<b>530.8</b>	<b>262.7</b>	<b>793.5</b>

**SALES PROMOTION COSTS**

4.1 RESIDENTIAL PROMOTION	194.5	69.7	264.2	303.3	567.4	280.9	848.3
4.2 COMMERCIAL PROMOTION	89.2	34.5	123.7	142.0	265.6	131.5	397.1
4.3 RES/COMM PROMOTION	-	-	-	-	-	-	-
4.4 GENERAL SALES PROMOTION	15.9	-	15.9	18.3	34.2	16.9	51.1
4.5 SUB-TOTAL	299.6	104.2	403.8	463.5	867.3	429.3	1,296.5
4.6 GENERAL SUPERVISION	322.9	140.6	463.5	(463.5)	-	-	-
4.7 DSM PROGRAM	292.2	-	292.2	-	292.2	144.6	436.8
4.8 DSM GENERAL	130.6	-	130.6	-	130.6	64.7	195.3
<b>4. TOTAL SALES COSTS</b>	<b>1,045.3</b>	<b>244.8</b>	<b>1,290.1</b>	<b>0.0</b>	<b>1,290.1</b>	<b>638.5</b>	<b>1,928.6</b>

**CUSTOMER ACCOUNTING COSTS**

5.1 BILLING	909.0	305.2	1,214.2	989.0	2,203.2	1,090.5	3,293.7
5.2 SERVICE & BILLING ENQUIRY	0.0	0.0	0.0	0.0	0.0	0.0	0.0
5.3 METER READING	294.4	-	294.4	239.8	534.1	264.4	798.5
5.4 CREDIT & COLLECTION	149.5	110.6	260.1	211.9	472.0	233.6	705.7
5.5 SUB-TOTAL	1,352.8	415.9	1,768.7	1,440.7	3,209.4	1,588.5	4,797.9
5.6 CIS & IT SERVICES	1,204.4	236.3	1,440.7	(1,440.7)	-	-	-
5.7 UNCOLLECTIBLES	97.8	-	97.8	-	97.8	48.4	146.2
<b>5. TOTAL CUST ACCOUNTING COSTS</b>	<b>2,655.0</b>	<b>652.1</b>	<b>3,307.2</b>	<b>0.0</b>	<b>3,307.2</b>	<b>1,637.0</b>	<b>4,944.1</b>
6. FRINGE BENEFITS	2,258.1	(2,258.1)	-	-	-	-	-
7. ADMIN & GEN OVERHEAD	4,277.3	543.0	4,820.3	-	4,820.3	(4,820.3)	-
<b>8. TOTAL OPERATING &amp; MAINTENANCE COSTS</b>	<b>40,761.4</b>	<b>(0.0)</b>	<b>40,761.4</b>	<b>0.0</b>	<b>40,761.4</b>	<b>(0.0)</b>	<b>40,761.4</b>