Portion du tableau des pages 36 à 39 du document R-3924-2015, GI-20, document 1

Administration	Salaries	General Manager	Weight of directors	14.8	85.3	100
		Director 1	Time allocation based estimate	25.0	75.0	100
		Assistant	Weight RH/assistant : RH, FTE, assistant on GM allocator	19.4	80.6	100
		Financial analyst 1	Time allocation based estimate	1.0	99.0	100
		Financial analyst 2	Time allocation based estimate	25.0	75.0	100
		Accounting clerk	Time allocation based estimate	10.0	90.0	100
		Supervisor	Number of hours per task, regulated and unregulated	<u>5.0</u>	<u>95.0</u>	<u>100</u>
		<u>Analyst</u>	Number of hours per task, regulated and unregulated	<u>10.0</u>	90.0	<u>100</u>
	Expenses	Audit	Revenues with reduce factor (50 %), regulated creates more work for auditor	8.6	91.4	100
		Professional consulting fee	RH based on FTE	20.6	79.4	100
		Legal	Only regulated legal fees (unregulated are under their own cost center)	0.0	100.0	100
		Stock based compensation	Time allocation of each director and GM	12.7	87.3	100
		Stip	# employees based on salary corroleted to % of stip	16.6	83.4	100
		Printing	Estimation, regulated work needs largely more paper work	5.0	95.0	100
		Postage	Postage administration : revenues	17.1	82.9	100
		Travel	GM travel cost	14.8	85.3	100
		Office rent	# employees for office building + garage 100 % regulated (17,7 % of the space)	17.0	83.0	100
		Advertising not directly related	Yellow pages : revenues	17.1	82.9	100
		Building operation material	# employees for office building + garage 100 % regulated (17,7 % of the space)	17.0	83.0	100
		Equipment repairs and maintenance	Estimation, regulated work needs largely more paper work	5.0	95.0	100
		Bank Charges	Revenues	17.1	82.9	100
		Bad Debt Provision	Revenues	17.1	82.9	100
		Telephone lines / cellular	FTE	20.6	79.4	100
		Employee benefits	# employees based on salary	19.1	80.9	100
		Award and allowances / training & develop.	# employees based on salary	19.1	80.9	100
		Donations / Membership	# employees based on salary	19.1	80.9	100
		Casualty & damage	100 % regulated	0.0	100.0	100
		Other outside services	For the building : FTE	17.0	83.0	100
		Municipal and other taxes	Regulated (rent include the municipal taxes for the building)	0.0	100.0	100
	Recoveries	Overhead capitalisé / Bén.marginaux	Based on reel numbers (overhead reg. Ben marg. Unreg.)	18.4	81.7	100
Regulation	Salaries	Director	Number of hours per task, regulated and unregulated	0.0	100.0	100
		Supervisor	Number of hours per task, regulated and unregulated	<del>5.0</del>	95.0	<del>100</del>
		Analyst	Number of hours per task, regulated and unregulated	10.0	90.0	<del>100</del>
	Expenses	Deferral accounts	Direct Allocation	0.0	100.0	100
	Expenses	Other expenses relating to the cost center	Direct allocation	0.0	100.0	100

Original: 2018-03-08

			2014			_
	Cost center		w cost allocation n			ation percentage
	Administration expenses	Unregulated 763,514	Regulated 4,654,917	Total <u>5,418,431</u>	Unregulated 14.09%	<u>Regulated</u> <u>85.91%</u>
	Insurance D&O	121,927	36,048	157,975	77.18%	22.82%
Ei costs	Stock based compensation	89,148	98,193	187,341	47.59%	52.41%
	Internal charges Ei	297,306	700,968	998,274	29.78%	70.22%
	IT Ei	13,398	209,896	223,294	6.00%	94.00%
	IT services CIS	45,735	716,518	762,253	6.00%	94.00%
	IT services IT	38,352	230,740	269,092	14.25%	85.75%
	Credit and collection	14,490	130,412	144,902	10.00%	90.00%
	Regulation	<u>0</u>	2,337,942	2,337,942	<u>0.00%</u>	<u>100.00%</u>
	Sales administration	204,242	258,247	462,489	44.16%	55.84%
	Sales commecial	0	97,477	97,477	0.00%	100.00%
	Sales residential	0	122,428	122,428	0.00%	100.00%
	Advertising	0	6,550	6,550	0.00%	100.00%
	Customer service (Operation)	17,446	966,247	983,693	1.77%	98.23%
	Main & services	0	410,886	410,886	0.00%	100.00%
	Regulation & Measurement	0	34,233	34,233	0.00%	100.00%
	Administration and opération	0	4,286	4,286	0.00%	100.00%
	Main & Services - Maintenance	0	804,372	804,372	0.00%	100.00%
	Regulation & Measurement - Maintenance	0	78,783	78,783	0.00%	100.00%
	Meter reading	0	271,582	271,582	0.00%	100.00%
	Customer billing	386,173	947,481	1,333,654	28.96%	71.04%
	Work management	52,256	185,273	237,529	22.00%	78.00%
	Dispatch	46,496	164,851	211,347	22.00%	78.00%
	Communication	20,281	306,618	326,899	6.20%	93.80%
	JC & Hip cleaning	956,039	0	956,039	100.00%	0.00%
	Furnace cleaning	143,532	0	143,532	100.00%	0.00%
	Rental equipment maintenance	1,765,930	0	1,765,930	100.00%	0.00%
	Total cost allocation	4,976,264	13,774,949	18,751,213	26.54%	73.46%
	Total cost allocation under the actual cost allocation methodology	4,618,802	14,132,412	18,751,214	24.63%	75.37%