

DÉPENSES DE TRANSPORT

ERIN MCCORMACK

VIEW YOUR ITINERARY ONLINE

Trip on 21 Feb 19

Trip locator: MIAKNG

Date: 18 Feb 19

Traveler Ms Erin MCCORMACK
Service Center HARVEYS TRAVEL
Direct 1-877-726-1881
Emergency Travel Service 1 866 4644400
 *Additional service fees may apply

YOUR TRIP IS NOW FULLY CONFIRMED

Hotel Confirmation
 LE CENTRE SHERATON MONTREAL 75673987

Notes for your trip

PLEASE REVIEW YOUR ITINERARY AND CONTACT CWT IMMEDIATELY IF CHANGES ARE REQUIRED. THANK YOU FOR YOUR BUSINESS.

*SERVICE**AIR CANADA EAST CDA PASS/CF-N8ZCCE--B*

⚠ IMPORTANT INFORMATION

Please note a printed version of this document may be required by authorities to access check-in areas. The information provided is correct at the time of sending.

By offering travel to particular international destinations, CWT does not represent or warrant that travel to such destinations is advisable or without risk, and is not liable for damages or losses that may occur from travel to such destinations.

You are responsible for ensuring that you meet foreign entry requirements and that your travel documents, such as passports and visas (transit, business, tourist, and otherwise), are in order and any other foreign entry requirements are met. CWT has no special knowledge regarding foreign entry requirements or travel documents. We urge customers to review travel prohibitions, warnings, announcements, and advisories issued by the relevant governments prior to booking travel to international destinations. When you receive your travel document, please verify it immediately. If you have any questions, contact your Service Center.

⚠ CHECK IN AND SECURITY INFORMATION

Please allow sufficient time for check-in and security procedures – minimum times vary according to suppliers, airports, train stations. Recommended times can be found on supplier website or via CWT if required.

ONLINE SERVICE (Please note some suppliers may not offer the service on some of their routes)

Air Canada : Check in - Time limits |

Thu 21 February, 2019

Booking Reference N8ZCCE



Flight AIR CANADA AC8017 (operated by /AIR CANADA EXPRESS - JAZZ)

DEPARTURE	St Johns (YYT)	ARRIVAL	Montreal Pierre Elliott Trudeau Int (YUL)
	6:30PM - 21 Feb 19		7:59PM - 21 Feb 19
Please allow sufficient time for check-in and security procedures			

Booking status	Confirmed	Flight duration	02:59 (non-stop)
Equipment	Canadair Regional Jet 900	Frequent flyer card	AC988885216
Seat	Not specified		
Class	Economy/Coach (Y)		
Free baggage allowance for adult traveler	Not specified		

Notes:

THE AIRLINE TICKET CHARGE ON THIS ITINERARY/INVOICE
 IS FOR INTERNAL COST RE-ALLOCATION PURPOSES ONLY.
 --PLEASE DO NOT EXPENSE-- THIS CHARGE AS IT WILL NOT APPEAR
 ON YOUR CREDIT CARD STATEMENT.
 ALL OTHER CHARGES INDICATED WILL APPEAR ON YOUR CREDIT CARD
 AND SHOULD BE EXPENSED ACCORDINGLY.

Thu 21 February, 2019

Confirmation 75673987



Hotel LE CENTRE SHERATON MONTREAL

LOCATION	1201 RENE LEVESQUE BLVD, MONTREAL QC	CONTACT	Tel. 1 514 878 2000
	H3B2L7, CA		Fax 1-514-878-3958

Booking status	Confirmed	Night(s)	1	
Departure date	Fri 22 Feb 19	Room rate	21 Feb	CAD 199.00
Room type	NED	Taxes & fees		CAD 37.81
Rate description	NALCOR ENERGY	Total amount		CAD 236.81
	NALCOR ENERGY, INCLUDES			

Guaranteed YES
Rate code Q00
Cancellation policy 02D CANCEL 2 DAYS PRIOR
TO ARRIVAL

Notes:

Fri 22 February, 2019

Booking Reference N8ZCCE



Flight AIR CANADA AC8014 (operated by /AIR CANADA EXPRESS - JAZZ)

DEPARTURE Montreal Pierre Elliott Trudeau Int (YUL) ARRIVAL St Johns (YYT)
8:35PM - 22 Feb 19 12:35AM - 23 Feb 19
Please allow sufficient time for check-in and security procedures

Booking status	Confirmed	Flight duration	02:30 (non-stop)
Equipment	Canadair Regional Jet 900		
Seat	Not specified	Frequent flyer card	AC988885216
Class	Economy/Coach (Y)		
Free baggage allowance for adult traveler		Not specified	

Notes:

Fri 22 February, 2019



Tour YY

From St Johns (YYT) to
22 Feb 19

Status code Confirmed
Notes

GENERAL INFORMATION

****IMPORTANT NOTICE****

IT IS YOUR RESPONSIBILITY TO ENSURE THAT YOU AND ANY DEPENDANT TRAVELLING WITH YOU HAVE ALL THE REQUIRED AND VALID DOCUMENTS NECESSARY TO ENTER, EXIT AND TRANSIT THROUGH EVERY COUNTRY IN YOUR ITINERARY. TO DETERMINE YOUR INDIVIDUAL ENTRY REQUIREMENTS PLEASE SEE WWW.IATATRAVELCENTRE.COM

THANK YOU FOR CHOOSING THE SERVICES OF HARVEYS TRAVEL

****PLEASE REVIEW THESE RESERVATIONS THOROUGHLY

****IF A DISCREPANCY EXISTS CALL OUR OFFICE IMMEDIATELY

VIEW/WWW.CWTHARVEYSTRAVEL.COM/ FOR GREAT VACATION IDEAS

BY MAKING THIS RESERVATION WITH CWT HARVEYS TRAVEL YOU ARE ACKNOWLEDGING THE DATA PRIVACY POLICY AND CONSENT TO THE DATA PROTECTION STATEMENT BOTH FOUND AT WWW.CARLSONWAGONLIT.COM/EN/DATAPROTECTION.HTML TO WITHDRAW YOUR CONSENT PLEASE CONTACT YOUR CONSULTANT. EMERGENCIES/ENROUTE CHANGES AFTER BUSINESS HOURS CALL 1-866-464-4400 TOLLFREE. OUTSIDE NORTH AMERICA CALL COLLECT 314-513-0807. ADDITIONAL FEES YOUR EMERGENCY CENTRECODE IS NW7C-HSF

THE DEPARTMENT OF HOMELAND SECURITY INFORMATION REQUIRED TO BE COLLECTED FROM YOU OR YOUR PROFILE WAS SENT TO THE TSA WHO MAY BE IN CONTACT WITH YOU FOR ADDITIONAL INFORMATION. TO VIEW THE TSA PRIVACY POLICIES THE RECORDS NOTICE OR THE PRIVACY IMPACT ASSESSMENT GO TO WWW.TSA.GOV. FOR THE MOST CURRENT INFORMATION ON AIRPORT SECURITY PLEASE CHECK WWW.CATSA-ACSTA.GC.CA PLEASE VISIT WWW.CARLSONWAGONLIT.COM/AIRLINEBAGGAGEFEES FOR BAGGAGE FEE INFORMATION. CHECK OPERATING CARRIER FOR BAGGAGE FEE/CHECK IN DETAILS IF TRAVELING ON A CODE SHARE FLIGHT. THE DEPARTMENT OF TRANSPORTATION REQUIRES CWT TO PROVIDE INFORMATION REGARDING THEIR INSECTICIDE WEBSITE WWW.DOT.GOV/OFFICE-POLICY/AVIATION-POLICY/AIRCRAFT-DISINSECTION-REQUIREMENTS FOR A COMPLETE LIST OF COUNTRIES THAT UTILIZE AEROSOL INSECTICIDE SPRAYS

THIS TICKET AND ANY CHANGES MAY BE SUBJECT TO PENALTIES OR FARE INCREASE UP TO AND INCLUDING THE TOTAL COST OF THE TICKET FAILURE TO CANCEL MAY FORFEIT THE TOTAL VALUE OF THE TICKET

CWT HARVEYS TRAVEL
92 ELIZABETH AVE
ST JOHNS NL A1A 1W7
CA

AGENCY PHONE 709 726-1881 OR TOLL FREE 1 877 726 1881

GST REG R102293552

Service Fees:

Invoice: 0047575

Issued: 18 Feb 19

Base	:	CAD 14.94
Other Taxes	:	
V.A.T/HST/GST	:	2.24
QST	:	
Total Fees	:	CAD 17.18

000ACJ:

Invoice: 0047575

Issued: 18 Feb 19

Base	:	CAD 1,352.00
Other Taxes	:	
V.A.T/HST/GST	:	202.80
QST	:	
Total Fees	:	CAD 1,554.80

Total amount	:	1571.98
---------------------	---	----------------

Form of payment: V\xxxxxxxxxxx7348

Airline may charge an extra fee for credit/debit card payment

This itinerary and receipt constitutes the air "passenger ticket" for the purposes of the Montreal and Warsaw Convention Regime as well as the confirmation of the reservation for other travel services (such as hotel accommodations, car rentals, etc.). Each traveler listed on this document agrees to the terms and conditions which are part of these reservations.

CWT is committed to protecting your personal data and privacy. Read CWT's Traveler Notice to understand what information CWT collects and why, how CWT uses it and stores it, and how to review and update it.

Copyright © 2009-2019 CWT | [Traveler Resources](#)

VIEW YOUR ITINERARY ONLINE

Trip on 24 Feb 19

Trip locator: CKRDSI

Date: 30 Jan 19

Traveler Ms Erin MCCORMACK
 Service Center HARVEYS TRAVEL
 Direct 1-877-726-1881
 Emergency Travel Service 1 866 4644400
 *Additional service fees may apply

YOUR TRIP IS NOW FULLY CONFIRMED

Hotel Confirmation
 LE CENTRE SHERATON MONTREAL 83169361

Notes for your trip

PLEASE REVIEW YOUR ITINERARY AND CONTACT CWT IMMEDIATELY IF CHANGES ARE REQUIRED. THANK YOU FOR YOUR BUSINESS.
 SERVICEAIR CANADA EAST CDA PASS/CF-M256LA--B*

⚠ IMPORTANT INFORMATION

Please note a printed version of this document may be required at the time of sending.

By offering travel to particular international destinations, CWT is not liable for damages or losses that may occur from travel. You are responsible for ensuring that you meet foreign entry requirements (business, tourist, and otherwise), are in order and any other for entry requirements or travel documents. We urge customers to check relevant governments prior to booking travel to international destinations. If you have any questions, contact your Service Center.

⚠ CHECK IN AND SECURITY INFORMATION

Please allow sufficient time for check-in and security procedures. Times can be found on supplier website or via CWT if required.

is correct at the

advisable or without risk,

and visas (transit, age regarding foreign series issued by the verify it immediately. If

stations. Recommended

ONLINE SERVICE (Please note some suppliers may not offer the service on some of their routes)

Air Canada : Check in - Time limits |

Sun 24 February, 2019

Booking Reference M256LA

Flight AIR CANADA AC8017 (operated by /AIR CANADA EXPRESS - JAZZ)



DEPARTURE St Johns (YYT) 6:25PM - 24 Feb 19
 ARRIVAL Montreal Pierre Elliott Trudeau Int (YUL) 7:54PM - 24 Feb 19

Please allow sufficient time for check-in and security procedures

Booking status	Confirmed	Flight duration	02:59 (non-stop)
Equipment	Canadair Regional Jet 900	Frequent flyer card	AC988885216
Seat	Not specified		
Class	Economy/Coach (Y)		
Free baggage allowance for adult traveler	Not specified		

Notes:

THE AIRLINE TICKET CHARGE ON THIS ITINERARY/INVOICE IS FOR INTERNAL COST RE-ALLOCATION PURPOSES ONLY.
 --PLEASE DO NOT EXPENSE-- THIS CHARGE AS IT WILL NOT APPEAR ON YOUR CREDIT CARD STATEMENT.
 ALL OTHER CHARGES INDICATED WILL APPEAR ON YOUR CREDIT CARD AND SHOULD BE EXPENSED ACCORDINGLY.

Sun 24 February, 2019

Confirmation 83169361

Hotel LE CENTRE SHERATON MONTREAL



LOCATION 1201 RENE LEVESQUE BLVD, MONTREAL QC H3B2L7, CA
 CONTACT Tel. 1 514 878 2000 Fax 1-514-878-3958

Booking status	Confirmed	Night(s)	2	
Departure date	Tue 26 Feb 19	Room rate	24 Feb	CAD 206.00
Room type	NED		25 Feb	CAD 206.00
Rate description	NALCOR ENERGY	Taxes & fees		CAD 78.28

Guaranteed ROOM, 1 KING
Rate code YES
Cancellation policy N00
02D CANCEL 2 DAYS PRIOR
TO ARRIVAL

Notes:

Tue 26 February, 2019

Booking Reference M256LA



Flight AIR CANADA AC8014 (operated by /AIR CANADA EXPRESS - JAZZ)

DEPARTURE Montreal Pierre Elliott Trudeau Int (YUL) ARRIVAL St Johns (YYT)
8:30PM - 26 Feb 19 12:30AM - 27 Feb 19
Please allow sufficient time for check-in and security procedures

Booking status	Confirmed	Flight duration	02:30 (non-stop)
Equipment	Canadair Regional Jet 900		
Seat	Not specified	Frequent flyer card	AC988885216
Class	Economy/Coach (Y)		
Free baggage allowance for adult traveler		Not specified	

Notes:

Tue 26 February, 2019



Tour YY

From St Johns (YYT) to
26 Feb 19

Status code Confirmed
Notes

GENERAL INFORMATION

****IMPORTANT NOTICE****

IT IS YOUR RESPONSIBILITY TO ENSURE THAT YOU AND ANY DEPENDANT TRAVELLING WITH YOU HAVE ALL THE REQUIRED AND VALID DOCUMENTS NECESSARY TO ENTER, EXIT AND TRANSIT THROUGH EVERY COUNTRY IN YOUR ITINERARY. TO DETERMINE YOUR INDIVIDUAL ENTRY REQUIREMENTS PLEASE SEE WWW.IATATRAVELCENTRE.COM

THANK YOU FOR CHOOSING THE SERVICES OF HARVEYS TRAVEL

****PLEASE REVIEW THESE RESERVATIONS THOROUGHLY

****IF A DISCREPANCY EXISTS CALL OUR OFFICE IMMEDIATELY

VIEW/WWW.CWTHARVEYSTRAVEL.COM/ FOR GREAT VACATION IDEAS

BY MAKING THIS RESERVATION WITH CWT HARVEYS TRAVEL YOU ARE ACKNOWLEDGING THE DATA PRIVACY POLICY AND CONSENT TO THE DATA PROTECTION STATEMENT BOTH FOUND AT WWW.CARLSONWAGONLIT.COM/EN/DATAPROTECTION.HTML TO WITHDRAW YOUR CONSENT PLEASE CONTACT YOUR CONSULTANT. EMERGENCIES/ENROUTE CHANGES AFTER BUSINESS HOURS CALL 1-866-464-4400 TOLLFREE. OUTSIDE NORTH AMERICA CALL COLLECT 314-513-0807. ADDITIONAL FEES YOUR EMERGENCY CENTRECODE IS NW7C-HSF

THE DEPARTMENT OF HOMELAND SECURITY INFORMATION REQUIRED TO BE COLLECTED FROM YOU OR YOUR PROFILE WAS SENT TO THE TSA WHO MAY BE IN CONTACT WITH YOU FOR ADDITIONAL INFORMATION. TO VIEW THE TSA PRIVACY POLICIES THE RECORDS NOTICE OR THE PRIVACY IMPACT ASSESSMENT GO TO WWW.TSA.GOV. FOR THE MOST CURRENT INFORMATION ON AIRPORT SECURITY PLEASE CHECK WWW.CATSA-ACSTA.GC.CA PLEASE VISIT WWW.CARLSONWAGONLIT.COM/AIRLINEBAGGAGEFEES FOR BAGGAGE FEE INFORMATION. CHECK OPERATING CARRIER FOR BAGGAGE FEE/CHECK IN DETAILS IF TRAVELING ON A CODE SHARE FLIGHT. THE DEPARTMENT OF TRANSPORTATION REQUIRES CWT TO PROVIDE INFORMATION REGARDING THEIR INSECTICIDE WEBSITE WWW.DOT.GOV/OFFICE-POLICY/AVIATION-POLICY/AIRCRAFT-DISINSECTION-REQUIREMENTS FOR A COMPLETE LIST OF COUNTRIES THAT UTILIZE AEROSOL INSECTICIDE SPRAYS

THIS TICKET AND ANY CHANGES MAY BE SUBJECT TO PENALTIES OR FARE INCREASE UP TO AND INCLUDING THE TOTAL COST OF THE TICKET FAILURE TO CANCEL MAY FORFEIT THE TOTAL VALUE OF THE TICKET
CWT HARVEYS TRAVEL
92 ELIZABETH AVE
ST JOHNS NL A1A 1W7
CA
AGENCY PHONE 709 726-1881 OR TOLL FREE 1 877 726 1881
GST REG R102293552

Service Fees:

Invoice: 0046017

Issued: 30 Jan 19

Base	:	CAD 14.94
Other Taxes	:	
V.A.T/HST/GST	:	2.24
QST	:	
Total Fees	:	CAD 17.18

000ACJ:

Invoice: 0046017

Issued: 30 Jan 19

Base	:	CAD 1,352.00
Other Taxes	:	
V.A.T/HST/GST	:	202.80
QST	:	
Total Fees	:	CAD 1,554.80

Total amount	:	1571.98
---------------------	---	----------------

Form of payment: Vxxxxxxxxxxxx7348

Airline may charge an extra fee for credit/debit card payment

This itinerary and receipt constitutes the air "passenger ticket" for the purposes of the Montreal and Warsaw Convention Regime as well as the confirmation of the reservation for other travel services (such as hotel accommodations, car rentals, etc.). Each traveler listed on this document agrees to the [terms and conditions](#) which are part of these reservations.

CWT is committed to protecting your personal data and privacy. Read CWT's [Traveler Notice](#) to understand what information CWT collects and why, how CWT uses it and stores it, and how to review and update it.

DÉPENSES DE TRANSPORT

WILLIAM K. MARSHALL

Booking Confirmation



Booking Reference: **SMA5DI**

Date of issue: 14 Feb, 2019

This is your Itinerary/Receipt. You must bring it with you to the airport for check-in and we recommend you keep a copy for your records. Please also take the time to review it as it contains the general conditions of carriage and applicable tariffs that apply to the tickets, bookings and air services detailed below, as well as baggage, dangerous goods and other important information related to your trip.

Data Protection Notice: Your personal data will be processed in accordance with the applicable carrier's privacy policy and, if your booking is made via a reservation system provider ("GDS"), with its privacy policy. These are available at the IATA Travel Centre website or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred. We also invite you to view Air Canada's Privacy Policy directly.

- Depart

Economy - Standard

Friday
22 Feb, 2019

05:10
Fredericton
(YFC), NB



05:26
Montréal
Montréal-Trudeau Int. (YUL),
QC

 **AC8501**

1hr16
Economy Q
Operated by: Air Canada Express -
Jazz | CRJ100

⚠ AC8501 This flight departs early in the morning.

- Return

Economy - Latitude

Friday
22 Feb, 2019

20:55
Montréal
Montréal-Trudeau Int.(YUL),
QC



23:07
Fredericton
(YFC), NB

 **AC8506**

1hr12
Economy Y
Operated by: Air Canada Express -
Jazz | CRJ100

Passengers

 **William Marshall**

Ticket Number
0142108195704

Air Canada - Aeroplan
175127067

Seats

AC8501 9D

AC8506 6D

Purchase summary

Tax information
GST/HST no. 10009-2287 RT0001
\$102.75

Additional
Charges

adult

Air Transportation Charges

Base Fare	474.00
Harmonized Sales Tax - Canada (GST/HST #10009-2287 RT0001)	71.10
Total Additional Fare - per passenger	545.10
Extras (Change Fee)	
Change Fee	200.00
Harmonized Sales Tax - Canada (GST/HST #10009-2287 RT0001)	30.00
Total Extras (Change Fee) - per passenger	230.00
Total (per passenger)	775.10

Seat selection

WILLIAM marshall	
AC8501: 9D - Standard Seat (Aisle)	11.00
AC8506: 6D - Standard Seat (Aisle)	0.00
Harmonized Sales Tax - Canada (GST/HST #10009-2287 RT0001)	1.65
GRAND TOTAL(Canadian dollars)	\$787⁷⁵
Previous seat charges (refunded to original form of payment)(Canadian dollars)	\$12 ⁶⁵



Check-in and boarding gate deadlines

Within Canada

90
minutes

Recommended check-in time

You should check in no later than the times indicated at left. This will ensure you have plenty of time to check in, drop off your checked bags and pass through security.

45
minutes¹

Check-in and baggage drop-off deadline

You must have checked in, obtained your boarding pass and deposited all checked bags at the baggage drop-off counter before the end of the check-in period for your flight.

15
minutes

Boarding gate deadline

You must be present at the boarding gate before it closes.

1. From Toronto City Airport (YTZ) - Check-in and baggage drop-off deadline: 20 minutes.

Baggage allowance

Carry-on Baggage

On flights operated by Air Canada, Air Canada Rouge or Air Canada Express, you may carry with you in the cabin 1 standard item (max. size: 23 x 40 x 55 cm [9 x 15.5 x 21.5 in]) and 1 personal item (max. size: 16 x 33 x 43 cm [6 x 13 x 17 in]). Your carry-on baggage must be light enough that you can store it in the overhead bin unassisted. See our complete carry-on baggage policy.

Checked Baggage

Please see below for details on the bags you plan on checking at the baggage counter.

Fredericton (YFC) > Montréal (YUL)

1st bag

\$ 34.50 CAD
Including taxes

2nd bag

\$ 57.50 CAD
Including taxes

Max. weight per bag:
23.0 kg (50.0 lb)

Max. dimensions per bag:
158.0 cm (62.0 in)

Montréal (YUL) > Fredericton (YFC)

1st bag

Complimentary

2nd bag

Complimentary

Max. weight per bag:
23.0 kg (50.0 lb)

Max. dimensions per bag:
158.0 cm (62.0 in)

* For travel within Canada or between Canada and the United States, a Canadian tax of \$3.00 CAD may apply to baggage fees. For travel between Canada or the United States and Mexico, the Dominican Republic and Barbados, an applicable local sales tax of \$4.00 CAD may apply to baggage fees. For all other itineraries to/from Mexico, the Dominican Republic and Barbados as well as itineraries to/from South America, an applicable local sales tax of \$21.00 CAD may apply to baggage fees. All above tax amounts are based on the maximum applicable tax amounts per itinerary type. Actual amounts may vary and will be charged in the currency used in your departure airport. Tax amounts are subject to change without notice by local government.

Currency

Fee amounts are displayed in the currency of the first departure city on your ticket. On the day of travel, applicable fees will be assessed in the local currency of the country/region you are travelling from. Certain exceptions may apply where the departure airport does not charge in local currency. The currency exchange rate will be determined by the date of travel.

Stopovers

Checked baggage fees may be reassessed when itineraries include an enroute stopover of more than 24 hours.

Note: If you **exceed your baggage allowance** (in number, size and/or weight), additional checked baggage charges will apply. The policy and fees will be those of the carrier identified in the checked baggage information section.

- View Air Canada's additional checked baggage policy.
- View the additional checked baggage policy of Air Canada's codeshare and interline partners.

Fare Rules

Economy - Standard

Fare Rules

Changes \$100 CAD

- The **change fee** per direction, per passenger is \$25.00 CAD for changes made outside 60 days of departure, and \$100.00 CAD for changes made within 60 days of departure, plus applicable taxes and any fare difference. Changes can be made up to 2 hours before departure.
- **Same-day confirmed changes at check-in or at the airport** are subject to availability and are permitted only for same-day flights at a fee of \$150 CAD/USD per direction, per passenger. Exception: fee is \$100 CAD/USD for flights between Toronto Pearson (YYZ) and LaGuardia (LGA), John F. Kennedy (JFK) or Newark (EWR) airports (connecting flights excluded)
- **Same-day standby** at the airport is available: on flights between Toronto and Montréal or Ottawa, on flights between Calgary, Edmonton and Vancouver, as well as on flights between Toronto Pearson (YYZ) and LaGuardia (LGA), John F. Kennedy (JFK) or Newark (EWR) airports (connecting flights excluded).
- Flights can only be used in sequence from the place of departure specified on the itinerary.

Cancellations Non-refundable

- Tickets are **non-refundable** and **non-transferable**.
- **Cancellations** can be made up to 45 minutes prior to departure.
- If you make a flight change that involves a more restrictive fare, the higher change fee associated with that more restrictive fare applies once per passenger, regardless of the number of flights that are changed.
- Customers who **no-show** their flight will forfeit the fare paid.
- Air Canada will provide a full refund without penalty when you cancel a **new ticket** (i.e. when a new booking is made and you are assigned a booking reference) within 24 hours of purchase.
- View Air Canada's refund policy Opens in a new window.
- Provided the original booking is cancelled prior to the original flight's departure, the value of the unused ticket can be applied within a one year period from date of issue of the original tickets to the value of a new ticket subject to the change fee per direction, per passenger, plus applicable taxes and any additional fare difference, subject to availability and advance purchase requirements. The new outbound travel date must commence within a one year period from the original date of ticket issuance. If the fare for the new journey is lower, any residual amount will be forfeited.

Seat selection* From \$13 CAD

- **Paid Advance Seat Selection** is offered on Air Canada and Air Canada Rouge, as well as on Air Canada Express flights operated by Jazz, subject to availability.
- Taxes are included.

Aeroplan Miles

- 25% Aeroplan Miles for flights within Canada
- 50% Aeroplan Miles for flights between Canada and the U.S.
- The equivalent in Altitude Qualifying Miles
- For all flights operated by Air Canada, Air Canada Express and Air Canada Rouge

Economy - Latitude

Changes Free

- Before day of departure - Changes are permitted without a fee, subject to availability. Any taxes and fare difference may apply. **Changes** can be made up to 2 hours before departure.
- Your total ticket price may increase if changes are made and the original fare you booked is no longer available, or if you call Air Canada Reservations, who may not have access to the original fare. Advance purchase may apply.
- Lower Latitude fares may be available only at aircanada.com for selected flights and dates. **Any changes not completed on aircanada.com may result in a higher Latitude fare** than would otherwise be available.
- **Same-day standby** is permitted at no charge.
- Flights can only be used in sequence from the place of departure specified on the itinerary.

Cancellations Free

- Tickets are **fully refundable** and **non-transferable**.
- **Partially used tickets** may be submitted for a refund assessment. The refund will be calculated as follows: actual fare paid minus the value of the portion of the journey that has been flown.
- **Cancellations** can be made up to 45 minutes prior to departure.
- View Air Canada's refund policy Opens in a new window.

Seat selection* Free advance seat selection (standard)

- **Free advance and Preferred seat selection** on Air Canada and Air Canada Rouge, as well as on Air Canada Express flights operated by Jazz (subject to availability).

Aeroplan Miles

- 125% Aeroplan Miles
- The equivalent in Altitude Qualifying Miles
- For all flights operated by Air Canada, Air Canada Express and Air Canada Rouge

General conditions of carriage

1. You must obtain your boarding pass and check in any baggage by the check-in deadline. Additionally, you must be available for boarding at the boarding gate by the boarding gate deadline. Failure to respect check-in and boarding gate deadlines may result in the reassignment of any pre-reserved seats, the cancellation of reservations, and/or ineligibility for denied boarding compensation.
2. Although reconfirmation of flights is not required, we strongly recommend that you check your flight status online at aircanada.com or by calling our flight information system at 1-888-422-7533 prior to your departure.
3. Advance seat assignments are not guaranteed and may change without notice. If your pre-assigned seat is unavailable, we will try to accommodate you in a comparable seat in the same class of service and will refund any applicable fees.
4. Any travel credit banked for unused tickets is non-transferable: when the credit is redeemed, it must be used by the same person whose name appears on the original ticket.
5. Air Canada will cancel any purchased ticket and provide a full refund without penalty up to 24 hours after purchase. Beyond 24 hours, voluntary changes to your itinerary may require the payment of additional fees and fare upgrades. If you are travelling on a non-refundable ticket, Air Canada will be unable to make exceptions in the event of an unexpected trip cancellation or medical emergency. We recommend the purchase of travel insurance.
6. **Dangerous goods**

For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to the Restricted and Prohibited Items page on our website for more information.
7. Subject to the provisions of the Montreal Convention and the Warsaw Convention, as well as the provisions of its applicable tariffs, Air Canada may refuse carriage of property in checked luggage that is not suitable for transportation, such as fragile or perishable items and may refuse to carry valuable items (a valuable is deemed to be any item whose value is \$ 1,000 CAD or more, per Kilogram or \$1 CAD per gram). Air Canada may refuse claims based on the inherent nature of an item (e.g. its perishable nature), or for loss or delay of unsuitably or inadequately packed items, to the extent that the destruction, loss or damages resulted from the inherent defect, quality or vice of the baggage, or, in the case of delay, that the carrier, its agents, and servants took all measures that could reasonably be required to avoid the damage, or that it was impossible to take such measures.
8. **International travel**

Governments may require your carrier to provide information on or permit access to passenger data. You cannot travel if you do not have all required travel documents, such as a passport and visa (where applicable), to enter in or transit through each country/region on your itinerary. Please refer to the Travel Documents page on our website for more information.
9. **In-flight health**

Most people are fit to travel by air, but special attention is required for passengers whose health problems may be exacerbated by altitude, travel stress, hypoxia and other travel related difficulties. Our website offers important health tips and information for customers with special needs who may require medical approval before flying.

Please also note that aircraft disinsection is carried out on certain routes, in compliance with the requirements of the World Health Organization (WHO), the International Civil Aviation Organization, Transport Canada and applicable foreign regulatory authorities. More information is available on our website.
10. **Schedules and timetables**

Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.
11. **Overbooking notice**

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and boarding priorities are available at all airport ticket counters and boarding locations.

NOTICE - SOLD SUBJECT TO APPLICABLE TARIFFS

 CANADA, U.S.: 1 (888) 247-2262



A STAR ALLIANCE MEMBER 

Booking Confirmation



Booking Reference: **MSPY6E**

Date of issue: 15 Feb, 2019

This is your Itinerary/Receipt. You must bring it with you to the airport for check-in and we recommend you keep a copy for your records. Please also take the time to review it as it contains the general conditions of carriage and applicable tariffs that apply to the tickets, bookings and air services detailed below, as well as baggage, dangerous goods and other important information related to your trip.

Data Protection Notice: Your personal data will be processed in accordance with the applicable carrier's privacy policy and, if your booking is made via a reservation system provider ("GDS"), with its privacy policy. These are available at the IATA Travel Centre website or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred. We also invite you to view Air Canada's Privacy Policy directly.



Economy - Standard

Sunday
24 Feb, 2019

10:55
Fredericton
(YFC), NB



11:11
Montréal
Montréal-Trudeau Int. (YUL),
QC

 AC8505

1hr16
Economy H
Operated by: Air Canada Express -
Jazz | CRJ100

Passengers

 **William Marshall**

Ticket Number
0142108546055

Air Canada - Aeroplan
175127067

Seats
AC8505 2C

Purchase summary

Tax information
GST/HST no. 10009-2287 RT0001
\$25.80

Additional Charges
adult

Air Transportation Charges

Base Fare	72.00
Harmonized Sales Tax - Canada (GST/HST #10009-2287 RT0001)	10.80
Total Additional Fare - per passenger	82.80
Extras (Change Fee)	
Change Fee	100.00
Harmonized Sales Tax - Canada (GST/HST #10009-2287 RT0001)	15.00
Total Extras (Change Fee) - per passenger	115.00
Total (per passenger)	197.80

Seat selection

WILLIAM Marshall	
AC8505: 2C - Standard Seat (Aisle)	0.00
GRAND TOTAL(Canadian dollars)	\$197⁸⁰



Check-in and boarding gate deadlines

Within Canada

90
minutes

Recommended check-in time

You should check in no later than the times indicated at left. This will ensure you have plenty of time to check in, drop off your checked bags and pass through security.

45
minutes¹

Check-in and baggage drop-off deadline

You must have checked in, obtained your boarding pass and deposited all checked bags at the baggage drop-off counter before the end of the check-in period for your flight.

15
minutes

Boarding gate deadline

You must be present at the boarding gate before it closes.

1. From Toronto City Airport (YTZ) - Check-in and baggage drop-off deadline: 20 minutes.



Baggage allowance

Carry-on Baggage

On flights operated by Air Canada, Air Canada Rouge or Air Canada Express, you may carry with you in the cabin 1 standard item (max. size: 23 x 40 x 55 cm [9 x 15.5 x 21.5 in]) and 1 personal item (max. size: 16 x 33 x 43 cm [6 x 13 x 17 in]). Your carry-on baggage must be light enough that you can store it in the overhead bin unassisted. See our complete carry-on baggage policy.

Checked Baggage

Please see below for details on the bags you plan on checking at the baggage counter.

Fredericton (YFC) > Montréal (YUL)

1st bag

\$ 34.50 CAD
Including taxes

2nd bag

\$ 57.50 CAD
Including taxes

Max. weight per bag:
23.0 kg (50.0 lb)

Max. dimensions per bag:
158.0 cm (62.0 in)

* For travel within Canada or between Canada and the United States, a Canadian tax of \$3.00 CAD may apply to baggage fees. For travel between Canada or the United States and Mexico, the Dominican Republic and Barbados, an applicable local sales tax of \$4.00 CAD may apply to baggage fees. For all other itineraries to/from Mexico, the Dominican Republic and Barbados as well as itineraries to/from South America, an applicable local sales tax of \$21.00 CAD may apply to baggage fees. All above tax amounts are based on the maximum applicable tax amounts per itinerary type. Actual amounts may vary and will be charged in the currency used in your departure airport. Tax amounts are subject to change without notice by local government.

Currency

Fee amounts are displayed in the currency of the first departure city on your ticket. On the day of travel, applicable fees will be assessed in the local currency of the country/region you are travelling from. Certain exceptions may apply where the departure airport does not charge in local currency. The currency exchange rate will be determined by the date of travel.

Stopovers

Checked baggage fees may be reassessed when itineraries include an enroute stopover of more than 24 hours.

Note: If you exceed your baggage allowance (in number, size and/or weight), additional checked baggage charges will apply. The policy and fees will be those of the carrier identified in the checked baggage information section.

- View Air Canada's additional checked baggage policy.
- View the additional checked baggage policy of Air Canada's codeshare and interline partners.

Economy - Standard

Changes \$100 CAD

- The **change fee** per direction, per passenger is \$25.00 CAD for changes made outside 60 days of departure, and \$100.00 CAD for changes made within 60 days of departure, plus applicable taxes and any fare difference. Changes can be made up to 2 hours before departure.
- **Same-day confirmed changes at check-in or at the airport** are subject to availability and are permitted only for same-day flights at a fee of \$150 CAD/USD per direction, per passenger. Exception: fee is \$100 CAD/USD for flights between Toronto Pearson (YYZ) and LaGuardia (LGA), John F. Kennedy (JFK) or Newark (EWR) airports (connecting flights excluded)
- **Same-day standby** at the airport is available: on flights between Toronto and Montréal or Ottawa, on flights between Calgary, Edmonton and Vancouver, as well as on flights between Toronto Pearson (YYZ) and LaGuardia (LGA), John F. Kennedy (JFK) or Newark (EWR) airports (connecting flights excluded).
- Flights can only be used in sequence from the place of departure specified on the itinerary.

Cancellations Non-refundable

- Tickets are **non-refundable** and **non-transferable**.
- **Cancellations** can be made up to 45 minutes prior to departure.
- If you make a flight change that involves a more restrictive fare, the higher change fee associated with that more restrictive fare applies once per passenger, regardless of the number of flights that are changed.
- Customers who **no-show** their flight will forfeit the fare paid.
- Air Canada will provide a full refund without penalty when you cancel a **new ticket** (i.e. when a new booking is made and you are assigned a booking reference) within 24 hours of purchase.
- View [Air Canada's refund policy](#) Opens in a new window.
- Provided the original booking is cancelled prior to the original flight's departure, the value of the unused ticket can be applied within a one year period from date of issue of the original tickets to the value of a new ticket subject to the change fee per direction, per passenger, plus applicable taxes and any additional fare difference, subject to availability and advance purchase requirements. The new outbound travel date must commence within a one year period from the original date of ticket issuance. If the fare for the new journey is lower, any residual amount will be forfeited.

Seat selection* Free advance seat selection (standard)

- **Paid Advance Seat Selection** is offered on Air Canada and Air Canada Rouge, as well as on Air Canada Express flights operated by Jazz, subject to availability.
- Taxes are included.

Aeroplan Miles

- 25% Aeroplan Miles for flights within Canada
- 50% Aeroplan Miles for flights between Canada and the U.S.
- The equivalent in Altitude Qualifying Miles
- For all flights operated by Air Canada, Air Canada Express and Air Canada Rouge

General conditions of carriage

1. You must obtain your boarding pass and check in any baggage by the check-in deadline. Additionally, you must be available for boarding at the boarding gate by the boarding gate deadline. Failure to respect check-in and boarding gate deadlines may result in the reassignment of any pre-reserved seats, the cancellation of reservations, and/or ineligibility for denied boarding compensation.
2. Although reconfirmation of flights is not required, we strongly recommend that you check your flight status online at aircanada.com or by calling our flight information system at 1-888-422-7533 prior to your departure.
3. Advance seat assignments are not guaranteed and may change without notice. If your pre-assigned seat is unavailable, we will try to accommodate you in a comparable seat in the same class of service and will refund any applicable fees.
4. Any travel credit banked for unused tickets is non-transferable: when the credit is redeemed, it must be used by the same person whose name appears on the original ticket.
5. Air Canada will cancel any purchased ticket and provide a full refund without penalty up to 24 hours after purchase. Beyond 24 hours, voluntary changes to your itinerary may require the payment of additional fees and fare upgrades. If you are travelling on a non-refundable ticket, Air Canada will be unable to make exceptions in the event of an unexpected trip cancellation or medical emergency. We recommend the purchase of travel insurance.
6. **Dangerous goods**

For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to the Restricted and Prohibited Items page on our website for more information.

7. Subject to the provisions of the Montreal Convention and the Warsaw Convention, as well as the provisions of its applicable tariffs, Air Canada may refuse carriage of property in checked luggage that is not suitable for transportation, such as fragile or perishable items and may refuse to carry valuable items (a valuable is deemed to be any item whose value is \$ 1,000 CAD or more, per Kilogram or \$1 CAD per gram). Air Canada may refuse claims based on the inherent nature of an item (e.g. its perishable nature), or for loss or delay of unsuitably or inadequately packed items, to the extent that the destruction, loss or damages resulted from the inherent defect, quality or vice of the baggage, or, in the case of delay, that the carrier, its agents, and servants took all measures that could reasonably be required to avoid the damage, or that it was impossible to take such measures.
8. **International travel**

Governments may require your carrier to provide information on or permit access to passenger data. You cannot travel if you do not have all required travel documents, such as a passport and visa (where applicable), to enter in or transit through each country/region on your itinerary. Please refer to the Travel Documents page on our website for more information.

9. **In-flight health**

Most people are fit to travel by air, but special attention is required for passengers whose health problems may be exacerbated by altitude, travel stress, hypoxia and other travel related difficulties. Our website offers important health tips and information for customers with special needs who may require medical approval before flying.

Please also note that aircraft disinsection is carried out on certain routes, in compliance with the requirements of the World Health Organization (WHO), the International Civil Aviation Organization, Transport Canada and applicable foreign regulatory authorities. More information is available on our website.

10. **Schedules and timetables**

Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.

11. **Overbooking notice**

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and boarding priorities are available at all airport ticket counters and boarding locations.

NOTICE - SOLD SUBJECT TO APPLICABLE TARIFFS

 CANADA, U.S.: 1 (888) 247-2262



A STAR ALLIANCE MEMBER 



Booking Confirmation

Booking Reference: **AL5SAV**

Date of issue: 23 Feb, 2019

This is your Itinerary/Receipt. You must bring it with you to the airport for check-in and we recommend you keep a copy for your records. Please also take the time to review it as it contains the general conditions of carriage and applicable tariffs that apply to the tickets, bookings and air services detailed below, as well as baggage, dangerous goods and other important information related to your trip.

Data Protection Notice: Your personal data will be processed in accordance with the applicable carrier's privacy policy and, if your booking is made via a reservation system provider ("GDS"), with its privacy policy. These are available at the IATA Travel Centre website or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred. We also invite you to view Air Canada's Privacy Policy directly.



Economy - Standard

Wednesday
27 Feb, 2019

20:55

Montréal

Montréal-Trudeau Int.(YUL),
QC



23:07

Fredericton

(YFC), NB


AC8506

1hr12

Economy Q

Operated by: Air Canada Express -
Jazz | CRJ100

Passengers

 **William Marshall**

Ticket Number
0142108546658

Air Canada - Aeroplan
175127067

Seats

AC8506 10C



Purchase summary

American Express
*****1000
Amount paid: \$396.81
Tax information
QST no. 1000043172 TQ1991
\$34.43
GST no. 10009-2287 RT0001
\$17.26

1 adult

Air Transportation Charges

Base Fare	285.00
Surcharges	12.00

Taxes, fees and charges

Quebec Sales Tax - Canada no. 1000043172 TQ1991	33.33
Goods and Services Tax - Canada no. 100092287 RT0001	16.71
Air Travellers Security Charge - Canada	7.12
Airport Improvement Fee - Canada	30.00
Total airfare and taxes before options	\$384¹⁶

Seat selection

William Marshall	
AC8506: 10C - Standard Seat (Aisle)	11.00
Quebec Sales Tax - Canada no. 1000043172 TQ1991	1.10
Goods and Services Tax - Canada no. 100092287 RT0001	0.55
Total with options and seat selection fee:	\$396⁸¹

GRAND TOTAL (Canadian dollars)	\$396⁸¹
---------------------------------------	---------------------------



Check-in and boarding gate deadlines

Within Canada

90
minutes

Recommended check-in time

You should check in no later than the times indicated at left. This will ensure you have plenty of time to check in, drop off your checked bags and pass through security.

45
minutes¹

Check-in and baggage drop-off deadline

You must have checked in, obtained your boarding pass and deposited all checked bags at the baggage drop-off counter before the end of the check-in period for your flight.

15
minutes

Boarding gate deadline

You must be present at the boarding gate before it closes.

1. From Toronto City Airport (YTZ) - Check-in and baggage drop-off deadline: 20 minutes.

Baggage allowance

Carry-on Baggage

On flights operated by Air Canada, Air Canada Rouge or Air Canada Express, you may carry with you in the cabin 1 standard item (max. size: 23 x 40 x 55 cm [9 x 15.5 x 21.5 in]) and 1 personal item (max. size: 16 x 33 x 43 cm [6 x 13 x 17 in]). Your carry-on baggage must be light enough that you can store it in the overhead bin unassisted. See our complete carry-on baggage policy.

Checked Baggage

Please see below for details on the bags you plan on checking at the baggage counter.

Montréal (YUL) > Fredericton (YFC)

1st bag

\$ 34.49 CAD
Including taxes

2nd bag

\$ 57.49 CAD
Including taxes

Max. weight per bag:
23.0 kg (50.0 lb)

Max. dimensions per bag:
158.0 cm (62.0 in)

* For travel within Canada or between Canada and the United States, a Canadian tax of \$3.00 CAD may apply to baggage fees. For travel between Canada or the United States and Mexico, the Dominican Republic and Barbados, an applicable local sales tax of \$4.00 CAD may apply to baggage fees. For all other itineraries to/from Mexico, the Dominican Republic and Barbados as well as itineraries to/from South America, an applicable local sales tax of \$21.00 CAD may apply to baggage fees. All above tax amounts are based on the maximum applicable tax amounts per itinerary type. Actual amounts may vary and will be charged in the currency used in your departure airport. Tax amounts are subject to change without notice by local government.

Currency

Fee amounts are displayed in the currency of the first departure city on your ticket. On the day of travel, applicable fees will be assessed in the local currency of the country/region you are travelling from. Certain exceptions may apply where the departure airport does not charge in local currency. The currency exchange rate will be determined by the date of travel.

Stopovers

Checked baggage fees may be reassessed when itineraries include an enroute stopover of more than 24 hours.

Note: If you **exceed your baggage allowance** (in number, size and/or weight), additional checked baggage charges will apply. The policy and fees will be those of the carrier identified in the checked baggage information section.

- View Air Canada's additional checked baggage policy.
- View the additional checked baggage policy of Air Canada's codeshare and interline partners.

Economy - Standard

Changes \$100 CAD

- The **change fee** per direction, per passenger is \$25.00 CAD for changes made outside 60 days of departure, and \$100.00 CAD for changes made within 60 days of departure, plus applicable taxes and any fare difference. Changes can be made up to 2 hours before departure.
- **Same-day confirmed changes at check-in or at the airport** are subject to availability and are permitted only for same-day flights at a fee of \$150 CAD/USD per direction, per passenger. Exception: fee is \$100 CAD/USD for flights between Toronto Pearson (YYZ) and LaGuardia (LGA), John F. Kennedy (JFK) or Newark (EWR) airports (connecting flights excluded)
- **Same-day standby** at the airport is available: on flights between Toronto and Montréal or Ottawa, on flights between Calgary, Edmonton and Vancouver, as well as on flights between Toronto Pearson (YYZ) and LaGuardia (LGA), John F. Kennedy (JFK) or Newark (EWR) airports (connecting flights excluded).
- Flights can only be used in sequence from the place of departure specified on the itinerary.

Cancellations Non-refundable

- Tickets are **non-refundable** and **non-transferable**.
- **Cancellations** can be made up to 45 minutes prior to departure.
- If you make a flight change that involves a more restrictive fare, the higher change fee associated with that more restrictive fare applies once per passenger, regardless of the number of flights that are changed.
- Customers who **no-show** their flight will forfeit the fare paid.
- Air Canada will provide a full refund without penalty when you cancel a **new ticket** (i.e. when a new booking is made and you are assigned a booking reference) within 24 hours of purchase.
- View Air Canada's refund policy [Opens in a new window](#).
- Provided the original booking is cancelled prior to the original flight's departure, the value of the unused ticket can be applied within a one year period from date of issue of the original tickets to the value of a new ticket subject to the change fee per direction, per passenger, plus applicable taxes and any additional fare difference, subject to availability and advance purchase requirements. The new outbound travel date must commence within a one year period from the original date of ticket issuance. If the fare for the new journey is lower, any residual amount will be forfeited.

Seat selection* AC8506: From \$13 CAD

- **Paid Advance Seat Selection** is offered on Air Canada and Air Canada Rouge, as well as on Air Canada Express flights operated by Jazz, subject to availability.
- Taxes are included.

Aeroplan Miles

- 25% Aeroplan Miles for flights within Canada
- 50% Aeroplan Miles for flights between Canada and the U.S.
- The equivalent in Altitude Qualifying Miles
- For all flights operated by Air Canada, Air Canada Express and Air Canada Rouge

General conditions of carriage

1. You must obtain your boarding pass and check in any baggage by the check-in deadline. Additionally, you must be available for boarding at the boarding gate by the boarding gate deadline. Failure to respect check-in and boarding gate deadlines may result in the reassignment of any pre-reserved seats, the cancellation of reservations, and/or ineligibility for denied boarding compensation.
2. Although reconfirmation of flights is not required, we strongly recommend that you check your flight status online at aircanada.com or by calling our flight information system at 1-888-422-7533 prior to your departure.
3. Advance seat assignments are not guaranteed and may change without notice. If your pre-assigned seat is unavailable, we will try to accommodate you in a comparable seat in the same class of service and will refund any applicable fees.
4. Any travel credit banked for unused tickets is non-transferable: when the credit is redeemed, it must be used by the same person whose name appears on the original ticket.
5. Air Canada will cancel any purchased ticket and provide a full refund without penalty up to 24 hours after purchase. Beyond 24 hours, voluntary changes to your itinerary may require the payment of additional fees and fare upgrades. If you are travelling on a non-refundable ticket, Air Canada will be unable to make exceptions in the event of an unexpected trip cancellation or medical emergency. We recommend the purchase of travel insurance.

6. Dangerous goods

For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to the Restricted and Prohibited Items page on our website for more information.

7. Subject to the provisions of the Montreal Convention and the Warsaw Convention, as well as the provisions of its applicable tariffs, Air Canada may refuse carriage of property in checked luggage that is not suitable for transportation, such as fragile or perishable items and may refuse to carry valuable items (a valuable is deemed to be any item whose value is \$ 1,000 CAD or more, per Kilogram or \$1 CAD per gram). Air Canada may refuse claims based on the inherent nature of an item (e.g. its perishable nature), or for loss or delay of unsuitably or inadequately packed items, to the extent that the destruction, loss or damages resulted from the inherent defect, quality or vice of the baggage, or, in the case of delay, that the carrier, its agents, and servants took all measures that could reasonably be required to avoid the damage, or that it was impossible to take such measures.

8. International travel

Governments may require your carrier to provide information on or permit access to passenger data. You cannot travel if you do not have all required travel documents, such as a passport and visa (where applicable), to enter in or transit through each country/region on your itinerary. Please refer to the Travel Documents page on our website for more information.

9. In-flight health

Most people are fit to travel by air, but special attention is required for passengers whose health problems may be exacerbated by altitude, travel stress, hypoxia and other travel related difficulties. Our website offers important health tips and information for customers with special needs who may require medical approval before flying.

Please also note that aircraft disinsection is carried out on certain routes, in compliance with the requirements of the World Health Organization (WHO), the International Civil Aviation Organization, Transport Canada and applicable foreign regulatory authorities. More information is available on our website.

10. Schedules and timetables

Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.

11. Overbooking notice

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and boarding priorities are available at all airport ticket counters and boarding locations.

NOTICE - SOLD SUBJECT TO APPLICABLE TARIFFS

 CANADA, U.S.: 1 (888) 247-2262

 **AIR CANADA**

A STAR ALLIANCE MEMBER 