

13.2 CUSTOMER-PROVIDED SERVICE

13.2.1 APPLICATION

For any customer who wishes to provide, in whole or in part, with the load balancing service needed to manage on a daily basis the natural gas it withdraws at its facilities or it injects in the distribution system subject to Article 18.2.2.

A customer subject to Rate D₁, D₃ or D₄ who wishes to provide its full load balancing service shall agree to deliver to the distributor each day a DCV equal to its load for that same day; the terms and conditions shall be those relative to volume imbalances stipulated under the "Customer-Provided Service" Article under Supply Service.

A customer subject to Rate D_R is subject to Article 13.2.2.2 "Differences Between Nominated Volumes and Volumes Injected".

13.2.2 RATE

13.2.2.1 Service Price

The customer shall not be billed for the price of the load balancing service it provides for itself in whole or in part.

13.2.2.2 Differences Between Nominated Volumes and Volumes Injected

The charges for differences between nominated volumes and volumes injected are as follows:

Daily imbalances

No charges shall be required if the daily difference between the nominated volume and the volume injected is less than the greater of 75 GJ or 2% of the total nominated volume at a receipt point or the greater of 75 GJ or 2% of the total nominated volume in the consumption zone.

In the case where the daily difference between the nominated volume and the volume injected is higher than the greater of 75 GJ or 2% in the consumption zone and at a receipt point:

1. No charges shall be required if the daily difference between the nominated volume and the volume injected at that receipt point by a customer is in the sense opposite to the daily difference between nominated volumes and volumes injected in the consumption zone;
2. Charges shall however be required when this difference is in the same sense as the daily difference in the consumption zone.

In the latter case, the daily imbalance of the consumption zone shall be allocated among all customers having a billable daily imbalance, in proportion to their individual imbalance in excess of the greater of 75 GJ or 2% of their nomination.

The daily imbalance prices are as follows:

Difference	First 2% to 4%	Next 4% to 8%	Next 8% to 10%	Next exceeding 10%
Price (¢/m ³)	1.099	2.746	4.119	5.493

Cumulative difference account balance

The cumulative difference account balance shall be calculated by adding or deducting any daily difference to the previous cumulative difference account balance. This balance may be reduced in accordance with Article 15.5.8.

Charges shall be payable if the cumulative daily account balance is higher than the greater of 150 GJ or 4% of the greater of the nominated volumes or the average nominated volumes for the past 30 days.

**This corrected page replaces page 55 of the original document dated December 1, 2021.
Prices for volume imbalances have been modified as of January 1, 2022
to reflect TransCanada PipeLines Limited rates.**

The prices applicable to the cumulative differences are as follows:

Balance	First 4% to 6%	Next exceeding 6%
Price (¢/m ³)	0.824	1.373

These prices may be periodically adjusted to reflect modifications to TransCanada PipeLines rates.

13.2.3 TERMS AND CONDITIONS

13.2.3.1 Prior Notice of Entry

A customer who wishes to provide its full load balancing service must so notify the distributor in writing at least 60 days in advance. On shorter notice, the customer may provide full load balancing service only if it is possible for the distributor to agree to it.