

## FORM FOR COMPLAINT ALLEGING A NON-COMPLIANCE

Any person may submit a complaint using this form to report a possible non-compliance to a reliability standard. The form must be completed and then submitted by email at the following address: [plaintes-PSCAQ@regie-energie.qc.ca](mailto:plaintes-PSCAQ@regie-energie.qc.ca).

The Régie de l'énergie (the Régie) will communicate with you, exclusively in writing. All complaints are handled on a strictly confidential basis.

### Identity and contact information of the person alleging a non-compliance with reliability standard:

Full name: \_\_\_\_\_

Company: \_\_\_\_\_

Email address<sup>1</sup>: \_\_\_\_\_

Do you wish to remain anonymous?       Yes       No

This form is submitted:

For a new complaint.

As a follow up to an already existing complaint, if applicable, enter here its reference number, if known:

\_\_\_\_\_

### Approved reliability standard(s) or requirement(s) with which the entity does not comply:

Name of non-compliant entity: \_\_\_\_\_

Date(s) of non-compliance: \_\_\_\_\_

Standard(s) number and requirements (if known): \_\_\_\_\_

Describe briefly the alleged non-compliance<sup>2</sup>:

Describe the impact of non-compliance on the reliability of electric power transmission (if known):

Signature : \_\_\_\_\_

Date : \_\_\_\_\_

The submit button checks if the required field is filled-in and submits the form to the Régie via email.

<sup>1</sup> Required field for all future communications between the Régie and you.

<sup>2</sup> Include all pertinent documents, if need be. The Régie may need additional information to complete its analysis with respect to the alleged facts.