A. Introduction

1. **Title:**   Cyber Security — Configuration Change Management and Vulnerability Assessments

2. **Number:**   CIP-010-3

3. **Purpose:**   To prevent and detect unauthorized changes to BES Cyber Systems by specifying configuration change management and vulnerability assessment requirements in support of protecting BES Cyber Systems from compromise that could lead to misoperation or instability in the Bulk Electric System (BES).

4. **Applicability:**

   4.1. **Functional Entities:** For the purpose of the requirements contained herein, the following list of functional entities will be collectively referred to as "Responsible Entities." For requirements in this standard where a specific functional entity or subset of functional entities are the applicable entity or entities, the functional entity or entities are specified explicitly.

   4.1.1. Balancing Authority

   4.1.2. Distribution Provider that owns one or more of the following Facilities, systems, and equipment for the protection or restoration of the BES:

   4.1.2.1. Each underfrequency Load shedding (UFLS) or undervoltage Load shedding (UVLS) system that:

   4.1.2.1.1. is part of a Load shedding program that is subject to one or more requirements in a NERC or Regional Reliability Standard; and

   4.1.2.1.2. performs automatic Load shedding under a common control system owned by the Responsible Entity, without human operator initiation, of 300 MW or more.

   4.1.2.2. Each Remedial Action Scheme (RAS) where the RAS is subject to one or more requirements in a NERC or Regional Reliability Standard.

   4.1.2.3. Each Protection System (excluding UFLS and UVLS) that applies to Transmission where the Protection System is subject to one or more requirements in a NERC or Regional Reliability Standard.

   4.1.2.4. Each Cranking Path and group of Elements meeting the initial switching requirements from a Blackstart Resource up to and including the first interconnection point of the starting station service of the next generation unit(s) to be started.

   4.1.3. Generator Operator

4.1.4. Generator Owner

4.1.5. Interchange Coordinator or Interchange Authority

4.1.6. Reliability Coordinator

4.1.7. Transmission Operator

4.1.8. Transmission Owner

4.2. Facilities: For the purpose of the requirements contained herein, the following Facilities, systems, and equipment owned by each Responsible Entity in Section 4.1 above are those to which these requirements are applicable. For requirements in this standard where a specific type of Facilities, system, or equipment or subset of Facilities, systems, and equipment are applicable, these are specified explicitly.

4.2.1. Distribution Provider: One or more of the following Facilities, systems and equipment owned by the Distribution Provider for the protection or restoration of the BES:

4.2.1.1 Each UFLS or UVLS System that:

4.2.1.1.1 is part of a Load shedding program that is subject to one or more requirements in a NERC or Regional Reliability Standard; and

4.2.1.1.2 performs automatic Load shedding under a common control system owned by the Responsible Entity, without human operator initiation, of 300 MW or more.

4.2.1.2 Each RAS where the RAS is subject to one or more requirements in a NERC or Regional Reliability Standard.

4.2.1.3 Each Protection System (excluding UFLS and UVLS) that applies to Transmission where the Protection System is subject to one or more requirements in a NERC or Regional Reliability Standard.

4.2.1.4 Each Cranking Path and group of Elements meeting the initial switching requirements from a Blackstart Resource up to and including the first interconnection point of the starting station service of the next generation unit(s) to be started.

4.2.2. Responsible Entities listed in 4.1 other than Distribution Providers:

All BES Facilities.

4.2.3. Exemptions: The following are exempt from Standard CIP-010-3:

4.2.3.1. Cyber Assets at Facilities regulated by the Canadian Nuclear Safety Commission.

4.2.3.2. Cyber Assets associated with communication networks and data communication links between discrete Electronic Security Perimeters.

4.2.3.3. The systems, structures, and components that are regulated by the Nuclear Regulatory Commission under a cyber security plan pursuant to 10 C.F.R. Section 73.54.

4.2.3.4. For Distribution Providers, the systems and equipment that are not included in section 4.2.1 above.

4.2.3.5. Responsible Entities that identify that they have no BES Cyber Systems categorized as high impact or medium impact according to the CIP-002-5 identification and categorization processes.

5.   Effective Date:

See Implementation Plan for Project 2016-03.

6.   Background: Standard CIP-010 exists as part of a suite of CIP Standards related to cyber security, which require the initial identification and categorization of BES Cyber Systems and require a minimum level of organizational, operational and procedural controls to mitigate risk to BES Cyber Systems.

Most requirements open with, "*Each Responsible Entity shall implement one or more documented [processes, plan, etc.] that include the applicable items in [Table Reference].*" The referenced table requires the applicable items in the procedures for the requirement's common subject matter.

The term *documented processes* refers to a set of required instructions specific to the Responsible Entity and to achieve a specific outcome. This term does not imply any particular naming or approval structure beyond what is stated in the requirements. An entity should include as much as it believes necessary in its documented processes, but it must address the applicable requirements in the table.

The terms *program* and *plan* are sometimes used in place of *documented processes* where it makes sense and is commonly understood. For example, documented processes describing a response are typically referred to as *plans* (i.e., incident response plans and recovery plans). Likewise, a security plan can describe an approach involving multiple procedures to address a broad subject matter.

Similarly, the term *program* may refer to the organization's overall implementation of its policies, plans, and procedures involving a subject matter. Examples in the standards include the personnel risk assessment program and the personnel training program. The full implementation of the CIP Cyber Security Standards could also be referred to as a program. However, the terms *program* and *plan* do not imply any additional requirements beyond what is stated in the standards.

Responsible Entities can implement common controls that meet requirements for multiple high and medium impact BES Cyber Systems. For example, a single training program could meet the requirements for training personnel across multiple BES Cyber Systems.

Measures for the initial requirement are simply the documented processes themselves. Measures in the table rows provide examples of evidence to show documentation and implementation of applicable items in the documented processes. These measures serve to provide guidance to entities in acceptable records of compliance and should not be viewed as an all-inclusive list.

Throughout the standards, unless otherwise stated, bulleted items in the requirements and measures are items that are linked with an "or," and numbered items are items that are linked with an "and."

Many references in the Applicability section use a threshold of 300 MW for UFLS and UVLS. This particular threshold of 300 MW for UVLS and UFLS was provided in Version 1 of the CIP Cyber Security Standards. The threshold remains at 300 MW since it is specifically addressing UVLS and UFLS, which are last ditch efforts to save the BES. A review of UFLS tolerances defined within regional reliability standards for UFLS program requirements to date indicates that the historical value of 300 MW represents an adequate and reasonable threshold value for allowable UFLS operational tolerances.

"Applicable Systems" Columns in Tables:
Each table has an "Applicable Systems" column to further define the scope of systems to which a specific requirement row applies. The CSO706 SDT adapted this concept from the National Institute of Standards and Technology ("NIST") Risk Management Framework as a way of applying requirements more appropriately based on impact and connectivity characteristics. The following conventions are used in the applicability column as described.

- **High Impact BES Cyber Systems** – Applies to BES Cyber Systems categorized as high impact according to the CIP-002-5.1 identification and categorization processes.

- **Medium Impact BES Cyber Systems** – Applies to BES Cyber Systems categorized as medium impact according to the CIP-002-5.1 identification and categorization processes.

- **Electronic Access Control or Monitoring Systems (EACMS)** – Applies to each Electronic Access Control or Monitoring System associated with a referenced high impact BES Cyber System or medium impact BES Cyber System. Examples may include, but are not limited to, firewalls, authentication servers, and log monitoring and alerting systems.

- **Physical Access Control Systems (PACS)** – Applies to each Physical Access Control System associated with a referenced high impact BES Cyber System or medium impact BES Cyber System with External Routable Connectivity.

- **Protected Cyber Assets (PCA)** – Applies to each Protected Cyber Asset associated with a referenced high impact BES Cyber System or medium impact BES Cyber System.

B. Requirements and Measures

R1. Each Responsible Entity shall implement one or more documented process(es) that collectively include each of the applicable requirement parts in *CIP-010-3 Table R1 – Configuration Change Management*. *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning].*

M1. Evidence must include each of the applicable documented processes that collectively include each of the applicable requirement parts in *CIP-010-3 Table R1 – Configuration Change Management* and additional evidence to demonstrate implementation as described in the Measures column of the table.

CIP-010-3 Table R1 – Configuration Change Management			
Part	**Applicable Systems**	**Requirements**	**Measures**

1.1	High Impact BES Cyber Systems and their associated:
	  1. EACMS;
	  2. PACS; and
	  3. PCA
	
	Medium Impact BES Cyber Systems and their associated:
	  1. EACMS;
	  2. PACS; and
	  3. PCA
		Develop a baseline configuration, individually or by group, which shall include the following items:
		
		1.1.1. Operating system(s) (including version) or firmware where no independent operating system exists;
		
		1.1.2. Any commercially available or open-source application software (including version) intentionally installed;
		
		1.1.3. Any custom software installed;
		
		1.1.4. Any logical network accessible ports; and
		
		1.1.5. Any security patches applied.
			Examples of evidence may include, but are not limited to:
			
			• A spreadsheet identifying the required items of the baseline configuration for each Cyber Asset, individually or by group; or
			
			• A record in an asset management system that identifies the required items of the baseline configuration for each Cyber Asset, individually or by group.

CIP-010-3 Table R1 – Configuration Change Management
Part	Applicable Systems	Requirements	Measures

1.2	High Impact BES Cyber Systems and their associated:
	   1. EACMS;
	   2. PACS; and
	   3. PCA
	
	Medium Impact BES Cyber Systems and their associated:
	   1. EACMS;
	   2. PACS; and
	   3. PCA
		Authorize and document changes that deviate from the existing baseline configuration.	Examples of evidence may include, but are not limited to:
			
			• A change request record and associated electronic authorization (performed by the individual or group with the authority to authorize the change) in a change management system for each change; or
			
			• Documentation that the change was performed in accordance with the requirement.

CIP-010-3 Table R1 – Configuration Change Management			
Part	Applicable Systems	Requirements	Measures

1.3	High Impact BES Cyber Systems and their associated:
	   1. EACMS;
	   2. PACS; and
	   3. PCA
	
	Medium Impact BES Cyber Systems and their associated:
	   1. EACMS;
	   2. PACS; and
	   3. PCA
		For a change that deviates from the existing baseline configuration, update the baseline configuration as necessary within 30 calendar days of completing the change.	An example of evidence may include, but is not limited to, updated baseline documentation with a date that is within 30 calendar days of the date of the completion of the change.

1.4	High Impact BES Cyber Systems and their associated:
	   1. EACMS;
	   2. PACS; and
	   3. PCA
	
	Medium Impact BES Cyber Systems and their associated:
	   1. EACMS;
	   2. PACS; and
	   3. PCA
		For a change that deviates from the existing baseline configuration:
		
		1.4.1. Prior to the change, determine required cyber security controls in CIP-005 and CIP-007 that could be impacted by the change;
		
		1.4.2. Following the change, verify that required cyber security controls determined in 1.4.1 are not adversely affected; and
		
		1.4.3. Document the results of the verification.
			An example of evidence may include, but is not limited to, a list of cyber security controls verified or tested along with the dated test results.

CIP-010-3 Table R1 – Configuration Change Management			
Part	**Applicable Systems**	**Requirements**	**Measures**
1.5	High Impact BES Cyber Systems	Where technically feasible, for each change that deviates from the existing baseline configuration: 1.5.1. Prior to implementing any change in the production environment, test the changes in a test environment or test the changes in a production environment where the test is performed in a manner that minimizes adverse effects, that models the baseline configuration to ensure that required cyber security controls in CIP-005 and CIP-007 are not adversely affected; and 1.5.2. Document the results of the testing and, if a test environment was used, the differences between the test environment and the production environment, including a description of the measures used to account for any differences in operation between the test and production environments.	An example of evidence may include, but is not limited to, a list of cyber security controls tested along with successful test results and a list of differences between the production and test environments with descriptions of how any differences were accounted for, including of the date of the test.

CIP-010-3 Table R1 – Configuration Change Management			
Part	Applicable Systems	Requirements	Measures
1.6	High Impact BES Cyber Systems Medium Impact BES Cyber Systems Note: Implementation does not require the Responsible Entity to renegotiate or abrogate existing contracts (including amendments to master agreements and purchase orders). Additionally, the following issues are beyond the scope of Part 1.6: (1) the actual terms and conditions of a procurement contract; and (2) vendor performance and adherence to a contract.	Prior to a change that deviates from the existing baseline configuration associated with baseline items in Parts 1.1.1, 1.1.2, and 1.1.5, and when the method to do so is available to the Responsible Entity from the software source: 1.6.1. Verify the identity of the software source; and 1.6.2. Verify the integrity of the software obtained from the software source.	An example of evidence may include, but is not limited to a change request record that demonstrates the verification of identity of the software source and integrity of the software was performed prior to the baseline change or a process which documents the mechanisms in place that would automatically ensure the identity of the software source and integrity of the software.

R2. Each Responsible Entity shall implement one or more documented process(es) that collectively include each of the applicable requirement parts in *CIP-010-3 Table R2 – Configuration Monitoring. [Violation Risk Factor: Medium] [Time Horizon: Operations Planning].*

M2. Evidence must include each of the applicable documented processes that collectively include each of the applicable requirement parts in *CIP-010-3 Table R2 – Configuration Monitoring* and additional evidence to demonstrate implementation as described in the Measures column of the table.

CIP-010-3 Table R2 – Configuration Monitoring			
Part	Applicable Systems	Requirements	Measures

2.1	High Impact BES Cyber Systems and their associated:
	   1. EACMS; and
	   2. PCA
		Monitor at least once every 35 calendar days for changes to the baseline configuration (as described in Requirement R1, Part 1.1). Document and investigate detected unauthorized changes.	An example of evidence may include, but is not limited to, logs from a system that is monitoring the configuration along with records of investigation for any unauthorized changes that were detected.

R3. Each Responsible Entity shall implement one or more documented process(es) that collectively include each of the applicable requirement parts in *CIP-010-3 Table R3– Vulnerability Assessments*. *[Violation Risk Factor: Medium] [Time Horizon: Long-term Planning and Operations Planning]*

M3. Evidence must include each of the applicable documented processes that collectively include each of the applicable requirement parts in *CIP-010-3 Table R3 – Vulnerability Assessments* and additional evidence to demonstrate implementation as described in the Measures column of the table*.*

CIP-010-3 Table R3 – Vulnerability Assessments			
Part	**Applicable Systems**	**Requirements**	**Measures**

3.1	High Impact BES Cyber Systems and their associated:
	  1. EACMS;
	  2. PACS; and
	  3. PCA
	
	Medium Impact BES Cyber Systems and their associated:
	  1. EACMS;
	  2. PACS; and
	  3. PCA
		At least once every 15 calendar months, conduct a paper or active vulnerability assessment.	Examples of evidence may include, but are not limited to:
			
			• A document listing the date of the assessment (performed at least once every 15 calendar months), the controls assessed for each BES Cyber System along with the method of assessment; or
			
			• A document listing the date of the assessment and the output of any tools used to perform the assessment.

Part	Applicable Systems	Requirements	Measures
	CIP-010-3 Table R3 – Vulnerability Assessments		
3.2	High Impact BES Cyber Systems	Where technically feasible, at least once every 36 calendar months: 3.2.1 Perform an active vulnerability assessment in a test environment, or perform an active vulnerability assessment in a production environment where the test is performed in a manner that minimizes adverse effects, that models the baseline configuration of the BES Cyber System in a production environment; and 3.2.2 Document the results of the testing and, if a test environment was used, the differences between the test environment and the production environment, including a description of the measures used to account for any differences in operation between the test and production environments.	An example of evidence may include, but is not limited to, a document listing the date of the assessment (performed at least once every 36 calendar months), the output of the tools used to perform the assessment, and a list of differences between the production and test environments with descriptions of how any differences were accounted for in conducting the assessment.

CIP-010-3 Table R3 – Vulnerability Assessments			
Part	**Applicable Systems**	**Requirements**	**Measures**

3.3	High Impact BES Cyber Systems and their associated:
	  1. EACMS;
	  2. PCA
		Prior to adding a new applicable Cyber Asset to a production environment, perform an active vulnerability assessment of the new Cyber Asset, except for CIP Exceptional Circumstances and like replacements of the same type of Cyber Asset with a baseline configuration that models an existing baseline configuration of the previous or other existing Cyber Asset.	An example of evidence may include, but is not limited to, a document listing the date of the assessment (performed prior to the commissioning of the new Cyber Asset) and the output of any tools used to perform the assessment.

3.4	High Impact BES Cyber Systems and their associated:
	  1. EACMS;
	  2. PACS; and
	  3. PCA
	
	Medium Impact BES Cyber Systems and their associated:
	  1. EACMS;
	  2. PACS; and
	  3. PCA
		Document the results of the assessments conducted according to Parts 3.1, 3.2, and 3.3 and the action plan to remediate or mitigate vulnerabilities identified in the assessments including the planned date of completing the action plan and the execution status of any remediation or mitigation action items.	An example of evidence may include, but is not limited to, a document listing the results or the review or assessment, a list of action items, documented proposed dates of completion for the action plan, and records of the status of the action items (such as minutes of a status meeting, updates in a work order system, or a spreadsheet tracking the action items).

R4. Each Responsible Entity, for its high impact and medium impact BES Cyber Systems and associated Protected Cyber Assets, shall implement, except under CIP Exceptional Circumstances, one or more documented plan(s) for Transient Cyber Assets and Removable Media that include the sections in Attachment 1. *[Violation Risk Factor: Medium] [Time Horizon: Long-term Planning and Operations Planning]*

M4. Evidence shall include each of the documented plan(s) for Transient Cyber Assets and Removable Media that collectively include each of the applicable sections in Attachment 1 and additional evidence to demonstrate implementation of plan(s) for Transient Cyber Assets and Removable Media. Additional examples of evidence per section are located in Attachment 2. If a Responsible Entity does not use Transient Cyber Asset(s) or Removable Media, examples of evidence include, but are not limited to, a statement, policy, or other document that states the Responsible Entity does not use Transient Cyber Asset(s) or Removable Media.

C. Compliance

1. **Compliance Monitoring Process**

    1.1. **Compliance Enforcement Authority:** "Compliance Enforcement Authority" means NERC or the Regional Entity, or any entity as otherwise designated by an Applicable Governmental Authority, in their respective roles of monitoring and/or enforcing compliance with mandatory and enforceable Reliability Standards in their respective jurisdictions.

    1.2. **Evidence Retention:** The following evidence retention period(s) identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the Compliance Enforcement Authority may ask an entity to provide other evidence to show that it was compliant for the full-time period since the last audit.

    The applicable entity shall keep data or evidence to show compliance as identified below unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation.

    - Each applicable entity shall retain evidence of each requirement in this standard for three calendar years.

    - If an applicable entity is found non-compliant, it shall keep information related to the non-compliance until mitigation is complete and approved or for the time specified above, whichever is longer.

    - The CEA shall keep the last audit records and all requested and submitted subsequent audit records.

    1.3. **Compliance Monitoring and Enforcement Program:** As defined in the NERC Rules of Procedure, "Compliance Monitoring and Enforcement Program" refers to the identification of the processes that will be used to evaluate data or information for the purpose of assessing performance or outcomes with the associated Reliability Standard.

Violation Severity Levels

R #	Violation Severity Levels			
	Lower VSL	**Moderate VSL**	**High VSL**	**Severe VSL**
R1.	The Responsible Entity has documented and implemented a configuration change management process(es) that includes only four of the required baseline items listed in 1.1.1 through 1.1.5. (1.1)	The Responsible Entity has documented and implemented a configuration change management process(es) that includes only three of the required baseline items listed in 1.1.1 through 1.1.5. (1.1)	The Responsible Entity has documented and implemented a configuration change management process(es) that includes only two of the required baseline items listed in 1.1.1 through 1.1.5. (1.1) OR The Responsible Entity has a process as specified in Part 1.6 to verify the identity of the software source (1.6.1) but does not have a process as specified in Part 1.6 to verify the integrity of the software provided by the software source when the method to do so is available to the Responsible Entity from the software source. (1.6.2)	The Responsible Entity has not documented or implemented any configuration change management process(es). (R1) OR The Responsible Entity has documented and implemented a configuration change management process(es) that includes only one of the required baseline items listed in 1.1.1 through 1.1.5. (1.1) OR The Responsible Entity does not have a process(es) that requires authorization and documentation of changes that deviate from the existing baseline configuration. (1.2)

R #	Violation Severity Levels			
	Lower VSL	**Moderate VSL**	**High VSL**	**Severe VSL**
				OR The Responsible Entity does not have a process(es) to update baseline configurations within 30 calendar days of completing a change(s) that deviates from the existing baseline configuration.(1.3) OR The Responsible Entity does not have a process(es) to determine required security controls in CIP-005 and CIP-007 that could be impacted by a change(s) that deviates from the existing baseline configuration. (1.4.1) OR The Responsible Entity has a process(es) to determine required security controls in CIP-005 and CIP-007 that could be impacted by a change(s) that deviates from the existing baseline

R #	Violation Severity Levels			
	Lower VSL	**Moderate VSL**	**High VSL**	**Severe VSL**
				configuration but did not verify and document that the required controls were not adversely affected following the change. (1.4.2 & 1.4.3) OR The Responsible Entity does not have a process for testing changes in an environment that models the baseline configuration prior to implementing a change that deviates from baseline configuration. (1.5.1) OR The Responsible Entity does not have a process to document the test results and, if using a test environment, document the differences between the test and production environments. (1.5.2)

R #	Violation Severity Levels			
	Lower VSL	**Moderate VSL**	**High VSL**	**Severe VSL**
				OR The Responsible Entity does not have a process as specified in Part 1.6 to verify the identity of the software source and the integrity of the software provided by the software source when the method to do so is available to the Responsible Entity from the software source. (1.6)
R2.	N/A	N/A	N/A	The Responsible Entity has not documented or implemented a process(es) to monitor for, investigate, and document detected unauthorized changes to the baseline at least once every 35 calendar days. (2.1)
R3.	The Responsible Entity has implemented one or more documented vulnerability assessment processes for each of its applicable BES Cyber Systems, but has	The Responsible Entity has implemented one or more documented vulnerability assessment processes for each of its applicable BES Cyber Systems, but has	The Responsible Entity has implemented one or more documented vulnerability assessment processes for each of its applicable BES Cyber Systems, but has	The Responsible Entity has not implemented any vulnerability assessment processes for one of its

R #	Violation Severity Levels			
	Lower VSL	**Moderate VSL**	**High VSL**	**Severe VSL**
	performed a vulnerability assessment more than 15 months, but less than 18 months, since the last assessment on one of its applicable BES Cyber Systems. (3.1) OR The Responsible Entity has implemented one or more documented active vulnerability assessment processes for Applicable Systems, but has performed an active vulnerability assessment more than 36 months, but less than 39 months, since the last active assessment on one of its applicable BES Cyber Systems. (3.2)	performed a vulnerability assessment more than 18 months, but since the last assessment on one of its applicable BES Cyber Systems. (3.1) OR The Responsible Entity has implemented one or more documented active vulnerability assessment processes for Applicable Systems, but has performed an active vulnerability assessment more than 39 months, but less than 42 months, since the last active assessment on one of its applicable BES Cyber Systems. (3.2)	performed a vulnerability assessment more than 21 months, but less than 24 months, since the last assessment on one of its applicable BES Cyber Systems. (3.1) OR The Responsible Entity has implemented one or more documented active vulnerability assessment processes for Applicable Systems, but has performed an active vulnerability assessment more than 42 months, but less than 45 months, since the last active assessment on one of its applicable BES Cyber Systems. (3.2)	applicable BES Cyber Systems. (R3) OR The Responsible Entity has implemented one or more documented vulnerability assessment processes for each of its applicable BES Cyber Systems, but has performed a vulnerability assessment more than 24 months since the last assessment on one of its applicable BES Cyber Systems. (3.1) OR The Responsible Entity has implemented one or more documented active vulnerability assessment processes for Applicable Systems, but has performed an active vulnerability assessment more than 45 months since the last active assessment on one of its

R #	Violation Severity Levels			
	Lower VSL	**Moderate VSL**	**High VSL**	**Severe VSL**
				applicable BES Cyber Systems.(3.2) OR The Responsible Entity has implemented and documented one or more vulnerability assessment processes for each of its applicable BES Cyber Systems, but did not perform the active vulnerability assessment in a manner that models an existing baseline configuration of its applicable BES Cyber Systems. (3.3) OR The Responsible Entity has implemented one or more documented vulnerability assessment processes for each of its applicable BES Cyber Systems, but has not documented the results of the vulnerability

R #	Violation Severity Levels			
	Lower VSL	**Moderate VSL**	**High VSL**	**Severe VSL**
				assessments, the action plans to remediate or mitigate vulnerabilities identified in the assessments, the planned date of completion of the action plan, and the execution status of the mitigation plans. (3.4)
R4.	The Responsible Entity documented its plan(s) for Transient Cyber Assets and Removable Media, but failed to manage its Transient Cyber Asset(s) according to CIP-010-3, Requirement R4, Attachment 1, Section 1.1. (R4) OR The Responsible Entity documented its plan(s) for Transient Cyber Assets and Removable Media, but failed to document the Removable Media sections	The Responsible Entity documented its plan(s) for Transient Cyber Assets and Removable Media, but failed to implement the Removable Media sections according to CIP-010-3, Requirement R4, Attachment 1, Section 3. (R4) OR The Responsible Entity documented its plan(s) for Transient Cyber Assets and Removable Media plan, but failed to document mitigation of software	The Responsible Entity documented its plan(s) for Transient Cyber Assets and Removable Media, but failed to authorize its Transient Cyber Asset(s) according to CIP-010-3, Requirement R4, Attachment 1, Section 1.2. (R4) OR The Responsible Entity documented its plan(s) for Transient Cyber Assets and Removable Media, but failed to implement mitigation of software	The Responsible Entity failed to document or implement one or more plan(s) for Transient Cyber Assets and Removable Media according to CIP-010-3, Requirement R4. (R4)

R #	Violation Severity Levels			
	Lower VSL	**Moderate VSL**	**High VSL**	**Severe VSL**
	according to CIP-010-3, Requirement R4, Attachment 1, Section 3. (R4) OR The Responsible Entity documented its plan(s) for Transient Cyber Assets and Removable Media, but failed to document authorization for Transient Cyber Assets managed by the Responsible Entity according to CIP-010-3, Requirement R4, Attachment 1, Section 1.2. (R4)	vulnerabilities, mitigation for the introduction of malicious code, or mitigation of the risk of unauthorized use for Transient Cyber Assets managed by the Responsible Entity according to CIP-010-3, Requirement R4, Attachment 1, Sections 1.3, 1.4, and 1.5. (R4) OR The Responsible Entity documented its plan(s) for Transient Cyber Assets and Removable Media, but failed to document mitigation of software vulnerabilities or mitigation for the introduction of malicious code for Transient Cyber Assets managed by a party other than the Responsible Entity according to CIP-010-3, Requirement R4,	vulnerabilities, mitigation for the introduction of malicious code, or mitigation of the risk of unauthorized use for Transient Cyber Assets managed by the Responsible Entity according to CIP-010-3, Requirement R4, Attachment 1, Sections 1.3, 1.4, and 1.5. (R4) OR The Responsible Entity documented its plan(s) for Transient Cyber Assets and Removable Media, but failed to implement mitigation of software vulnerabilities or mitigation for the introduction of malicious code for Transient Cyber Assets managed by a party other than the Responsible Entity according to CIP-010-3, Requirement R4,	

R #	Violation Severity Levels			
	Lower VSL	**Moderate VSL**	**High VSL**	**Severe VSL**
		Attachment 1, Sections 2.1, 2.2, and 2.3. (R4)	Attachment 1, Sections 2.1, 2.2, and 2.3. (R4)	

D. Regional Variances

None.

E. Associated Documents

None.

Version History

Version	Date	Action	Change Tracking
1	11/26/12	Adopted by the NERC Board of Trustees.	Developed to define the configuration change management and vulnerability assessment requirements in coordination with other CIP standards and to address the balance of the FERC directives in its Order 706.
1	11/22/13	FERC Order issued approving CIP-010-1. (Order becomes effective on 2/3/14.)	
2	11/13/14	Adopted by the NERC Board of Trustees.	Addressed two FERC directives from Order No. 791 related to identify, assess, and correct language and communication networks.
2	2/12/15	Adopted by the NERC Board of Trustees.	Replaces the version adopted by the Board on 11/13/2014. Revised version addresses remaining directives from Order No. 791 related to transient devices and low impact

Version	Date	Action	Change Tracking
			BES Cyber Systems.
2	1/21/16	FERC Order issued approving CIP-010-3. Docket No. RM15-14-000	
3	07/20/17	Modified to address certain directives in FERC Order No. 829.	Revised
3	08/10/17	Adopted by the NERC Board of Trustees.	
3	10/18/2018	FERC Order approving CIP-010-3. Docket No. RM17-13-000.	

CIP-010-3 - Attachment 1

Required Sections for Plans for Transient Cyber Assets and Removable Media

Responsible Entities shall include each of the sections provided below in their plan(s) for Transient Cyber Assets and Removable Media as required under Requirement R4.

Section 1. Transient Cyber Asset(s) Managed by the Responsible Entity.

1.1. Transient Cyber Asset Management: Responsible Entities shall manage Transient Cyber Asset(s), individually or by group: (1) in an ongoing manner to ensure compliance with applicable requirements at all times, (2) in an on-demand manner applying the applicable requirements before connection to a BES Cyber System, or (3) a combination of both (1) and (2) above.

1.2. Transient Cyber Asset Authorization: For each individual or group of Transient Cyber Asset(s), each Responsible Entity shall authorize:

1.2.1. Users, either individually or by group or role;

1.2.2. Locations, either individually or by group; and

1.2.3. Uses, which shall be limited to what is necessary to perform business functions.

1.3. Software Vulnerability Mitigation: Use one or a combination of the following methods to achieve the objective of mitigating the risk of vulnerabilities posed by unpatched software on the Transient Cyber Asset (per Transient Cyber Asset capability):

- Security patching, including manual or managed updates;
- Live operating system and software executable only from read-only media;
- System hardening; or
- Other method(s) to mitigate software vulnerabilities.

1.4. Introduction of Malicious Code Mitigation: Use one or a combination of the following methods to achieve the objective of mitigating the introduction of malicious code (per Transient Cyber Asset capability):

- Antivirus software, including manual or managed updates of signatures or patterns;
- Application whitelisting; or
- Other method(s) to mitigate the introduction of malicious code.

1.5. Unauthorized Use Mitigation: Use one or a combination of the following methods to achieve the objective of mitigating the risk of unauthorized use of Transient Cyber Asset(s):

- Restrict physical access;

- Full-disk encryption with authentication;

- Multi-factor authentication; or

- Other method(s) to mitigate the risk of unauthorized use.

Section 2.   Transient Cyber Asset(s) Managed by a Party Other than the Responsible Entity.

2.1   Software Vulnerabilities Mitigation: Use one or a combination of the following methods to achieve the objective of mitigating the risk of vulnerabilities posed by unpatched software on the Transient Cyber Asset (per Transient Cyber Asset capability):

- Review of installed security patch(es);

- Review of security patching process used by the party;

- Review of other vulnerability mitigation performed by the party; or

- Other method(s) to mitigate software vulnerabilities.

2.2   Introduction of malicious code mitigation: Use one or a combination of the following methods to achieve the objective of mitigating malicious code (per Transient Cyber Asset capability):

- Review of antivirus update level;

- Review of antivirus update process used by the party;

- Review of application whitelisting used by the party;

- Review use of live operating system and software executable only from read-only media;

- Review of system hardening used by the party; or

- Other method(s) to mitigate malicious code.

2.3   For any method used to mitigate software vulnerabilities or malicious code as specified in 2.1 and 2.2, Responsible Entities shall determine whether any additional mitigation actions are necessary and implement such actions prior to connecting the Transient Cyber Asset.

Section 3.   Removable Media

3.1.   Removable Media Authorization: For each individual or group of Removable Media, each Responsible Entity shall authorize:

3.1.1. Users, either individually or by group or role; and

3.1.2. Locations, either individually or by group.

3.2. <u>Malicious Code Mitigation</u>: To achieve the objective of mitigating the threat of introducing malicious code to high impact or medium impact BES Cyber Systems and their associated Protected Cyber Assets, each Responsible Entity shall:

3.2.1. Use method(s) to detect malicious code on Removable Media using a Cyber Asset other than a BES Cyber System or Protected Cyber Assets; and

3.2.2. Mitigate the threat of detected malicious code on Removable Media prior to connecting the Removable Media to a high impact or medium impact BES Cyber System or associated Protected Cyber Assets.

CIP-010-3 - Attachment 2

Examples of Evidence for Plans for Transient Cyber Assets and Removable Media

Section 1.1: Examples of evidence for Section 1.1 may include, but are not limited to, the method(s) of management for the Transient Cyber Asset(s). This can be included as part of the Transient Cyber Asset plan(s), part of the documentation related to authorization of Transient Cyber Asset(s) managed by the Responsible Entity or part of a security policy.

Section 1.2: Examples of evidence for Section 1.2 may include, but are not limited to, documentation from asset management systems, human resource management systems, or forms or spreadsheets that show authorization of Transient Cyber Asset(s) managed by the Responsible Entity. Alternatively, this can be documented in the overarching plan document.

Section 1.3: Examples of evidence for Section 1.3 may include, but are not limited to, documentation of the method(s) used to mitigate software vulnerabilities posed by unpatched software such as security patch management implementation, the use of live operating systems from read-only media, system hardening practices or other method(s) to mitigate the software vulnerability posed by unpatched software. Evidence can be from change management systems, automated patch management solutions, procedures or processes associated with using live operating systems, or procedures or processes associated with system hardening practices. If a Transient Cyber Asset does not have the capability to use method(s) that mitigate the risk from unpatched software, evidence may include documentation by the vendor or Responsible Entity that identifies that the Transient Cyber Asset does not have the capability.

Section 1.4: Examples of evidence for Section 1.4 may include, but are not limited to, documentation of the method(s) used to mitigate the introduction of malicious code such as antivirus software and processes for managing signature or pattern updates, application whitelisting practices, processes to restrict communication, or other method(s) to mitigate the introduction of malicious code. If a Transient Cyber Asset does not have the capability to use method(s) that mitigate the introduction of malicious code, evidence may include documentation by the vendor or Responsible Entity that identifies that the Transient Cyber Asset does not have the capability.

Section 1.5: Examples of evidence for Section 1.5 may include, but are not limited to, documentation through policies or procedures of the method(s) to restrict physical access; method(s) of the full-disk encryption solution along with the authentication protocol; method(s) of the multi-factor authentication solution; or documentation of other method(s) to mitigate the risk of unauthorized use.

Section 2.1: Examples of evidence for Section 2.1 may include, but are not limited to, documentation from change management systems, electronic mail or procedures that document a review of installed security patch(es); memoranda, electronic mail, policies or contracts from parties other than the Responsible Entity that identify the security patching process or vulnerability mitigation performed by the party other than the Responsible Entity; evidence from change management systems, electronic mail, system documentation or contracts that identifies acceptance by the Responsible Entity that the practices of the party other than the Responsible Entity are acceptable; or documentation of other method(s) to mitigate software vulnerabilities for Transient Cyber Asset(s) managed by a party other than the Responsible Entity. If a Transient Cyber Asset does not have the capability to use method(s) that mitigate the risk from unpatched software, evidence may include documentation by the Responsible Entity or the party other than the Responsible Entity that identifies that the Transient Cyber Asset does not have the capability.

Section 2.2: Examples of evidence for Section 2.2 may include, but are not limited to, documentation from change management systems, electronic mail or procedures that document a review of the installed antivirus update level; memoranda, electronic mail, system documentation, policies or contracts from the party other than the Responsible Entity that identify the antivirus update process, the use of application whitelisting, use of live of operating systems or system hardening performed by the party other than the Responsible Entity; evidence from change management systems, electronic mail or contracts that identifies the Responsible Entity's acceptance that the practices of the party other than the Responsible Entity are acceptable; or documentation of other method(s) to mitigate malicious code for Transient Cyber Asset(s) managed by a party other than the Responsible Entity. If a Transient Cyber Asset does not have the capability to use method(s) that mitigate the introduction of malicious code, evidence may include documentation by the Responsible Entity or the party other than the Responsible Entity that identifies that the Transient Cyber Asset does not have the capability.

Section 2.3: Examples of evidence for Section 2.3 may include, but are not limited to, documentation from change management systems, electronic mail, or contracts that identifies a review to determine whether additional mitigations are necessary and that they have been implemented prior to connecting the Transient Cyber Asset managed by a party other than the Responsible Entity.

Section 3.1: Examples of evidence for Section 3.1 may include, but are not limited to, documentation from asset management systems, human resource management systems, forms or spreadsheets that shows authorization of Removable Media. The documentation must identify Removable Media, individually or by group of Removable Media, along with the authorized users,

either individually or by group or role, and the authorized locations, either individually or by group.

Section 3.2: Examples of evidence for Section 3.2 may include, but are not limited to, documented process(es) of the method(s) used to mitigate malicious code such as results of scan settings for Removable Media, or implementation of on-demand scanning. Documented process(es) for the method(s) used for mitigating the threat of detected malicious code on Removable Media, such as logs from the method(s) used to detect malicious code that show the results of scanning and that show mitigation of detected malicious code on Removable Media or documented confirmation by the entity that the Removable Media was deemed to be free of malicious code.

Guidelines and Technical Basis

Section 4 – Scope of Applicability of the CIP Cyber Security Standards

Section "4. Applicability" of the standards provides important information for Responsible Entities to determine the scope of the applicability of the CIP Cyber Security Requirements.

Section "4.1. Functional Entities" is a list of NERC functional entities to which the standard applies. If the entity is registered as one or more of the functional entities listed in Section 4.1, then the NERC CIP Cyber Security Standards apply. Note that there is a qualification in Section 4.1 that restricts the applicability in the case of Distribution Providers to only those that own certain types of systems and equipment listed in 4.2.

Section "4.2. Facilities" defines the scope of the Facilities, systems, and equipment owned by the Responsible Entity, as qualified in Section 4.1, that is subject to the requirements of the standard. As specified in the exemption section 4.2.3.5, this standard does not apply to Responsible Entities that do not have High Impact or Medium Impact BES Cyber Systems under CIP-002-5.1's categorization. In addition to the set of BES Facilities, Control Centers, and other systems and equipment, the list includes the set of systems and equipment owned by Distribution Providers. While the NERC Glossary term "Facilities" already includes the BES characteristic, the additional use of the term BES here is meant to reinforce the scope of applicability of these Facilities where it is used, especially in this applicability scoping section. This in effect sets the scope of Facilities, systems, and equipment that is subject to the standards.

Requirement R1:

Baseline Configuration

The concept of establishing a Cyber Asset's baseline configuration is meant to provide clarity on requirement language found in previous CIP standard versions. Modification of any item within an applicable Cyber Asset's baseline configuration provides the triggering mechanism for when entities must apply change management processes.

Baseline configurations in CIP-010 consist of five different items: Operating system/firmware, commercially available software or open-source application software, custom software, logical network accessible port identification, and security patches. Operating system information identifies the software and version that is in use on the Cyber Asset. In cases where an independent operating system does not exist (such as for a protective relay), then firmware information should be identified. Commercially available or open-source application software identifies applications that were intentionally installed on the cyber asset. The use of the term "intentional" was meant to ensure that only software applications that were determined to be necessary for Cyber Asset use should be included in the baseline configuration. The SDT does not intend for notepad, calculator, DLL, device drivers, or other applications included in an operating system package as commercially available or open-source application software to be included. Custom software installed may include scripts developed for local entity functions or

other custom software developed for a specific task or function for the entity's use. If additional software was intentionally installed and is not commercially available or open-source, then this software could be considered custom software.   If a specific device needs to communicate with another device outside the network, communications need to be limited to only the devices that need to communicate per the requirement in CIP-007-6. Those ports which are accessible need to be included in the baseline. Security patches applied would include all historical and current patches that have been applied on the cyber asset. While CIP-007-6 Requirement R2, Part 2.1 requires entities to track, evaluate, and install security patches, CIP-010 Requirement R1, Part 1.1.5 requires entities to list all applied historical and current patches.

Further guidance can be understood with the following example that details the baseline configuration for a serial-only microprocessor relay:

    Asset #051028 at Substation Alpha

- R1.1.1 – Firmware: [MANUFACTURER]-[MODEL]-XYZ-1234567890-ABC

- R1.1.2 – Not Applicable

- R1.1.3 – Not Applicable

- R1.1.4 – Not Applicable

- R1.1.5 – Patch 12345, Patch 67890, Patch 34567, Patch 437823

Also, for a typical IT system, the baseline configuration could reference an IT standard that includes configuration details. An entity would be expected to provide that IT standard as part of their compliance evidence.

Cyber Security Controls

The use of cyber security controls refers specifically to controls referenced and applied according to CIP-005 and CIP-007. The concept presented in the relevant requirement sub-parts in CIP-010 R1 is that an entity is to identify/verify controls from CIP-005 and CIP-007 that could be impacted for a change that deviates from the existing baseline configuration. The SDT does not intend for Responsible Entities to identify/verify all controls located within CIP-005 and CIP-007 for each change. The Responsible Entity is only to identify/verify those control(s) that could be affected by the baseline configuration change. For example, changes that affect logical network ports would only involve CIP-007 R1 (Ports and Services), while changes that affect security patches would only involve CIP-007 R2 (Security Patch Management). The SDT chose not to identify the specific requirements from CIP-005 and CIP-007 in CIP-010 language as the intent of the related requirements is to be able to identify/verify any of the controls in those standards that are affected as a result of a change to the baseline configuration. The SDT believes it possible that all requirements from CIP-005 and CIP-007 may be identified for a major change to the baseline configuration, and therefore, CIP-005 and CIP-007 was cited at the standard-level versus the requirement-level.

Test Environment

The Control Center test environment (or production environment where the test is performed in a manner that minimizes adverse effects) should model the baseline configuration, but may have a different set of components. For instance, an entity may have a BES Cyber System that runs a database on one component and a web server on another component. The test environment may have the same operating system, security patches, network accessible ports, and software, but have both the database and web server running on a single component instead of multiple components.

Additionally, the Responsible Entity should note that wherever a test environment (or production environment where the test is performed in a manner that minimizes adverse effects) is mentioned, the requirement is to "model" the baseline configuration and not duplicate it exactly. This language was chosen deliberately in order to allow for individual elements of a BES Cyber System at a Control Center to be modeled that may not otherwise be able to be replicated or duplicated exactly; such as, but not limited to, a legacy map-board controller or the numerous data communication links from the field or to other Control Centers (such as by ICCP).

Software Verification

The concept of software verification (verifying the identity of the software source and the integrity of the software obtained from the software source) is a key control in preventing the introduction of malware or counterfeit software. This objective is intended to reduce the likelihood that an attacker could exploit legitimate vendor patch management processes to deliver compromised software updates or patches to a BES Cyber System. The intent of the SDT is for Responsible Entities to provide controls for verifying the baseline elements that are updated by vendors. It is important to note that this is not limited to only security patches.

NIST SP-800-161 includes a number of security controls, which, when taken together, reduce the probability of a successful "Watering Hole" or similar cyber attack in the industrial control system environment and thus could assist in addressing this objective. For example, in the System and Information Integrity (SI) control family, control SI-7 suggests users obtain software directly from the developer and verify the integrity of the software using controls such as digital signatures. In the Configuration Management (CM) control family, control CM-5(3) requires that the information system prevent the installation of firmware or software without the verification that the component has been digitally signed to ensure that the hardware and software components are genuine and valid. NIST SP-800-161, while not meant to be definitive, provides examples of controls for addressing this objective. Other controls also could meet this objective.

In implementing Requirement R1 Part 1.6, the responsible entity should consider their existing CIP cyber security policies and controls in addition to the following:

- Processes used to deliver software and appropriate control(s) that will verify the identity of the software source and the integrity of the software delivered through these processes. To the extent that the responsible entity utilizes automated systems such as a subscription service to download and distribute software including updates, consider how software verification can be performed through those processes.

- Coordination of the responsible entity's software verification control(s) with other cyber security policies and controls, including change management and patching processes, and procurement controls.
- Use of a secure central software repository after the identity of the software source and the integrity of the software have been validated, so that verifications do not need to be performed repeatedly before each installation.
- Additional controls such as examples outlined in the Software, Firmware, and Information Integrity (SI-7) section of NIST Special Publication 800-53 Revision 4, or similar guidance.
- Additional controls such as those defined in FIPS-140-2, FIPS 180-4, or similar guidance, to ensure the cryptographic methods used are acceptable to the Responsible Entity.

Responsible entities may use various methods to verify the integrity of software obtained from the software source. Examples include, but are not limited to, the following:

- Verify that the software has been digitally signed and validate the signature to ensure that the software's integrity has not been compromised.
- Use public key infrastructure (PKI) with encryption to ensure that the software is not modified in transit by enabling only intended recipients to decrypt the software.
- Require software sources to provide fingerprints or cipher hashes for all software and verify the values prior to installation on a BES Cyber System to ensure the integrity of the software. Consider using a method for receiving the verification values that is different from the method used to receive the software from the software source.
- Use trusted/controlled distribution and delivery options to reduce supply chain risk (e.g., requiring tamper-evident packaging of software during shipping.)

Requirement R2:

The SDT's intent of R2 is to require automated monitoring of the BES Cyber System. However, the SDT understands that there may be some Cyber Assets where automated monitoring may not be possible (such as a GPS time clock). For that reason, automated technical monitoring was not explicitly required, and a Responsible Entity may choose to accomplish this requirement through manual procedural controls.

Requirement R3:

The Responsible Entity should note that the requirement provides a distinction between paper and active vulnerability assessments. The justification for this distinction is well-documented in FERC Order No. 706 and its associated Notice of Proposed Rulemaking. In developing their vulnerability assessment processes, Responsible Entities are strongly encouraged to include at least the following elements, several of which are referenced in CIP-005 and CIP-007:

Paper Vulnerability Assessment:

1. Network Discovery - A review of network connectivity to identify all Electronic Access Points to the Electronic Security Perimeter.

2. Network Port and Service Identification - A review to verify that all enabled ports and services have an appropriate business justification.

3. Vulnerability Review - A review of security rule-sets and configurations including controls for default accounts, passwords, and network management community strings.

4. Wireless Review - Identification of common types of wireless networks (such as 802.11a/b/g/n) and a review of their controls if they are in any way used for BES Cyber System communications.

Active Vulnerability Assessment:

1. Network Discovery - Use of active discovery tools to discover active devices and identify communication paths in order to verify that the discovered network architecture matches the documented architecture.

2. Network Port and Service Identification – Use of active discovery tools (such as Nmap) to discover open ports and services.

3. Vulnerability Scanning – Use of a vulnerability scanning tool to identify network accessible ports and services along with the identification of known vulnerabilities associated with services running on those ports.

4. Wireless Scanning – Use of a wireless scanning tool to discover wireless signals and networks in the physical perimeter of a BES Cyber System. Serves to identify unauthorized wireless devices within the range of the wireless scanning tool.

In addition, Responsible Entities are strongly encouraged to review NIST SP800-115 for additional guidance on how to conduct a vulnerability assessment.

Requirement R4:

Because most BES Cyber Assets and BES Cyber Systems are isolated from external public or untrusted networks, Transient Cyber Assets and Removable Media are a means for cyber-attack. Transient Cyber Assets and Removable Media are often the only way to transport files to and from secure areas to maintain, monitor, or troubleshoot critical systems. To protect the BES Cyber Assets and BES Cyber Systems, entities are required to document and implement a plan for how they will manage the use of Transient Cyber Assets and Removable Media. The

approach of defining a plan allows the Responsible Entity to document the processes that are supportable within its organization and in alignment with its change management processes.

Transient Cyber Assets and Removable Media are those devices connected temporarily to: (1) a BES Cyber Asset, (2) a network within an ESP, or (3) a Protected Cyber Asset. Transient Cyber Assets and Removable Media do not provide BES reliability services and are not part of the BES Cyber Asset to which they are connected. Examples of these temporarily connected devices include, but are not limited to:

- Diagnostic test equipment;

- Packet sniffers;

- Equipment used for BES Cyber System maintenance;

- Equipment used for BES Cyber System configuration; or

- Equipment used to perform vulnerability assessments.

Transient Cyber Assets can be one of many types of devices from a specially-designed device for maintaining equipment in support of the BES to a platform such as a laptop, desktop, or tablet that may just interface with or run applications that support BES Cyber Systems and is capable of transmitting executable code. Removable Media in scope of this requirement can be in the form of floppy disks, compact disks, USB flash drives, external hard drives, and other flash memory cards/drives that contain nonvolatile memory.

While the definitions of Transient Cyber Asset and Removable Media include a conditional provision that requires them to be connected for 30 days or less, Section 1.1 of Attachment 1 allows the Responsible Entity to include provisions in its plan(s) that allow continuous or on-demand treatment and application of controls independent of the connected state. Please note that for on-demand treatment, the requirements only apply when Transient Cyber Assets and Removable Media are being connected to a BES Cyber System or Protected Cyber Asset. Once the transient device is disconnected, the requirements listed herein are not applicable until that Transient Cyber Asset or Removable Media is to be reconnected to the BES Cyber Asset or Protected Cyber Asset.

The attachment was created to specify the capabilities and possible security methods available to Responsible Entities based upon asset type, ownership, and management.

With the list of options provided in Attachment 1 for each control area, the entity has the discretion to use the option(s) that is most appropriate. This includes documenting its approach for how and when the entity manages or reviews the Transient Cyber Asset under its control or under the control of parties other than the Responsible Entity. The entity should avoid implementing a security function that jeopardizes reliability by taking actions that would negatively impact the performance or support of the Transient Cyber Asset, BES Cyber Asset, or Protected Cyber Asset.

Vulnerability Mitigation

The terms "mitigate", "mitigating", and "mitigation" are used in the sections in Attachment 1 to address the risks posed by malicious code, software vulnerabilities, and unauthorized use when

connecting Transient Cyber Assets and Removable Media. Mitigation in this context does not require that each vulnerability is individually addressed or remediated, as many may be unknown or not have an impact on the system to which the Transient Cyber Asset or Removable Media is connected. Mitigation is meant to reduce security risks presented by connecting the Transient Cyber Asset.

Per Transient Cyber Asset Capability

As with other CIP standards, the requirements are intended for an entity to use the method(s) that the system is capable of performing. The use of "per Transient Cyber Asset capability" is to eliminate the need for a Technical Feasibility Exception when it is understood that the device cannot use a method(s). For example, for malicious code, many types of appliances are not capable of implementing antivirus software; therefore, because it is not a capability of those types of devices, implementation of the antivirus software would not be required for those devices.

Requirement R4, Attachment 1, Section 1 - Transient Cyber Asset(s) Managed by the Responsible Entity

Section 1.1: Entities have a high level of control for the assets that they manage. The requirements listed herein allow entities the flexibility to either pre-authorize an inventory of devices or authorize devices at the time of connection or use a combination of these methods. The devices may be managed individually or by group.

Section 1.2: Entities are to document and implement their process(es) to authorize the use of Transient Cyber Assets for which they have direct management. The Transient Cyber Assets may be listed individually or by asset type. To meet this requirement part, the entity is to document the following:

- 1.2.1   User(s), individually or by group/role, allowed to use the Transient Cyber Asset(s). This can be done by listing a specific person, department, or job function. Caution: consider whether these user(s) must also have authorized electronic access to the applicable system in accordance with CIP-004.

- 1.2.2   Locations where the Transient Cyber Assets may be used. This can be done by listing a specific location or a group of locations.

- 1.2.3   The intended or approved use of each individual, type, or group of Transient Cyber Asset. This should also include the software or application packages that are authorized with the purpose of performing defined business functions or tasks (e.g., used for data transfer, vulnerability assessment, maintenance, or troubleshooting purposes), and approved network interfaces (e.g., wireless, including near field communication or Bluetooth, and wired connections). Activities, and software or application packages, not specifically listed as acceptable should be considered as prohibited. It may be beneficial to educate individuals through the CIP-004 Security Awareness Program and Cyber Security Training Program about authorized and unauthorized activities or uses (e.g.,

using the device to browse the Internet or to check email or using the device to access wireless networks in hotels or retail locations).

Entities should exercise caution when using Transient Cyber Assets and ensure they do not have features enabled (e.g., wireless or Bluetooth features) in a manner that would allow the device to bridge an outside network to an applicable system. Doing so would cause the Transient Cyber Asset to become an unauthorized Electronic Access Point in violation of CIP-005, Requirement R1.

Attention should be paid to Transient Cyber Assets that may be used for assets in differing impact areas (i.e., high impact, medium impact, and low impact). These impact areas have differing levels of protection under the CIP requirements, and measures should be taken to prevent the introduction of malicious code from a lower impact area. An entity may want to consider the need to have separate Transient Cyber Assets for each impact level.

Section 1.3: Entities are to document and implement their process(es) to mitigate software vulnerabilities posed by unpatched software through the use of one or more of the protective measures listed. This needs to be applied based on the capability of the device. Recognizing there is a huge diversity of the types of devices that can be included as Transient Cyber Assets and the advancement in software vulnerability management solutions, options are listed that include the alternative for the entity to use a technology or process that effectively mitigates vulnerabilities.

- Security patching, including manual or managed updates provides flexibility to the Responsible Entity to determine how its Transient Cyber Asset(s) will be used. It is possible for an entity to have its Transient Cyber Asset be part of an enterprise patch process and receive security patches on a regular schedule or the entity can verify and apply security patches prior to connecting the Transient Cyber Asset to an applicable Cyber Asset. Unlike CIP-007, Requirement R2, there is no expectation of creating dated mitigation plans or other documentation other than what is necessary to identify that the Transient Cyber Asset is receiving appropriate security patches.

- Live operating system and software executable only from read-only media is provided to allow a protected operating system that cannot be modified to deliver malicious software. When entities are creating custom live operating systems, they should check the image during the build to ensure that there is not malicious software on the image.

- System hardening, also called operating system hardening, helps minimize security vulnerabilities by removing all non-essential software programs and utilities and only installing the bare necessities that the computer needs to function. While other programs may provide useful features, they can provide "back-door" access to the system, and should be removed to harden the system.

- When selecting to use other methods that mitigate software vulnerabilities to those listed, entities need to have documentation that identifies how the other method(s) meet the software vulnerability mitigation objective.

Section 1.4: Entities are to document and implement their process(es) to mitigate malicious code through the use of one or more of the protective measures listed. This needs to be applied based on the capability of the device. As with vulnerability management, there is diversity of the types of devices that can be included as Transient Cyber Assets and the advancement in malicious code protections. When addressing malicious code protection, the Responsible Entity should address methods deployed to deter, detect, or prevent malicious code. If malicious code is discovered, it must be removed or mitigated to prevent it from being introduced into the BES Cyber Asset or BES Cyber System. Entities should also consider whether the detected malicious code is a Cyber Security Incident.

- Antivirus software, including manual or managed updates of signatures or patterns, provides flexibility just as with security patching, to manage Transient Cyber Asset(s) by deploying antivirus or endpoint security tools that maintain a scheduled update of the signatures or patterns. Also, for devices that do not regularly connect to receive scheduled updates, entities may choose to scan the Transient Cyber Asset prior to connection to ensure no malicious software is present.

- Application whitelisting is a method of authorizing only the applications and processes that are necessary on the Transient Cyber Asset. This reduces the opportunity that malicious software could become resident, much less propagate, from the Transient Cyber Asset to the BES Cyber Asset or BES Cyber System.

- Restricted communication to limit the exchange of data to only the Transient Cyber Asset and the Cyber Assets to which it is connected by restricting or disabling serial or network (including wireless) communications on a managed Transient Cyber Asset can be used to minimize the opportunity to introduce malicious code onto the Transient Cyber Asset while it is not connected to BES Cyber Systems. This renders the device unable to communicate with devices other than the one to which it is connected.

- When selecting to use other methods that mitigate the introduction of malicious code to those listed, entities need to have documentation that identifies how the other method(s) meet the mitigation of the introduction of malicious code objective.

Section 1.5: Entities are to document and implement their process(es) to protect and evaluate Transient Cyber Assets to ensure they mitigate the risks that unauthorized use of the Transient Cyber Asset may present to the BES Cyber System. The concern addressed by this section is the possibility that the Transient Cyber Asset could be tampered with, or exposed to malware, while not in active use by an authorized person. Physical security of the Transient Cyber Asset is certainly a control that will mitigate this risk, but other tools and techniques are also available. The bulleted list of example protections provides some suggested alternatives.

- For restricted physical access, the intent is that the Transient Cyber Asset is maintained within a Physical Security Perimeter or other physical location or enclosure that uses physical access controls to protect the Transient Cyber Asset.

- Full disk encryption with authentication is an option that can be employed to protect a Transient Cyber Asset from unauthorized use. However, it is important that

authentication be required to decrypt the device. For example, pre-boot authentication, or power-on authentication, provides a secure, tamper-proof environment external to the operating system as a trusted authentication layer. Authentication prevents data from being read from the hard disk until the user has confirmed they have the correct password or other credentials. By performing the authentication prior to the system decrypting and booting, the risk that an unauthorized person may manipulate the Transient Cyber Asset is mitigated.

- Multi-factor authentication is used to ensure the identity of the person accessing the device. Multi-factor authentication also mitigates the risk that an unauthorized person may manipulate the Transient Cyber Asset.

- In addition to authentication and pure physical security methods, other alternatives are available that an entity may choose to employ. Certain theft recovery solutions can be used to locate the Transient Cyber Asset, detect access, remotely wipe, and lockout the system, thereby mitigating the potential threat from unauthorized use if the Transient Cyber Asset was later connected to a BES Cyber Asset. Other low tech solutions may also be effective to mitigate the risk of using a maliciously-manipulated Transient Cyber Asset, such as tamper evident tags or seals, and executing procedural controls to verify the integrity of the tamper evident tag or seal prior to use.

- When selecting to use other methods that mitigate the risk of unauthorized use to those listed, entities need to have documentation that identifies how the other method(s) meet the mitigation of the risk of unauthorized use objective.

Requirement R4, Attachment 1, Section 2 - Transient Cyber Asset(s) Managed by a Party Other than the Responsible Entity

The attachment also recognizes the lack of control for Transient Cyber Assets that are managed by parties other than the Responsible Entity. However, this does not obviate the Responsible Entity's responsibility to ensure that methods have been deployed to deter, detect, or prevent malicious code on Transient Cyber Assets it does not manage. The requirements listed herein allow entities the ability to review the assets to the best of their capability and to meet their obligations.

To facilitate these controls, Responsible Entities may choose to execute agreements with other parties to provide support services to BES Cyber Systems and BES Cyber Assets that may involve the use of Transient Cyber Assets. Entities may consider using the Department of Energy Cybersecurity Procurement Language for Energy Delivery dated April 2014. [1] Procurement language may unify the other party and entity actions supporting the BES Cyber Systems and BES Cyber Assets. CIP program attributes may be considered including roles and responsibilities, access controls, monitoring, logging, vulnerability, and patch management along with incident response and back up recovery may be part of the other party's support.

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[1] http://www.energy.gov/oe/downloads/cybersecurity-procurement-language-energy-delivery-april-2014

Entities should consider the "General Cybersecurity Procurement Language" and "The Supplier's Life Cycle Security Program" when drafting Master Service Agreements, Contracts, and the CIP program processes and controls.

Section 2.1: Entities are to document and implement their process(es) to mitigate software vulnerabilities through the use of one or more of the protective measures listed.

- Conduct a review of the Transient Cyber Asset managed by a party other than the Responsible Entity to determine whether the security patch level of the device is adequate to mitigate the risk of software vulnerabilities before connecting the Transient Cyber Asset to an applicable system.

- Conduct a review of the other party's security patching process. This can be done either at the time of contracting but no later than prior to connecting the Transient Cyber Asset to an applicable system. Just as with reviewing the security patch level of the device, selecting to use this approach aims to ensure that the Responsible Entity has mitigated the risk of software vulnerabilities to applicable systems.

- Conduct a review of other processes that the other party uses to mitigate the risk of software vulnerabilities. This can be reviewing system hardening, application whitelisting, virtual machines, etc.

- When selecting to use other methods to mitigate software vulnerabilities to those listed, entities need to have documentation that identifies how the other method(s) meet mitigation of the risk of software vulnerabilities.

Section 2.2: Entities are to document and implement their process(es) to mitigate the introduction of malicious code through the use of one or more of the protective measures listed.

- Review the use of antivirus software and signature or pattern levels to ensure that the level is adequate to the Responsible Entity to mitigate the risk of malicious software being introduced to an applicable system.

- Review the antivirus or endpoint security processes of the other party to ensure that their processes are adequate to the Responsible Entity to mitigate the risk of introducing malicious software to an applicable system.

- Review the use of application whitelisting used by the other party to mitigate the risk of introducing malicious software to an applicable system.

- Review the use of live operating systems or software executable only from read-only media to ensure that the media is free from malicious software itself. Entities should review the processes to build the read-only media as well as the media itself.

- Review system hardening practices used by the other party to ensure that unnecessary ports, services, applications, etc. have been disabled or removed. This will limit the chance of introducing malicious software to an applicable system.

Section 2.3: Determine whether additional mitigation actions are necessary, and implement such actions prior to connecting the Transient Cyber Asset managed by a party other than the Responsible Entity. The intent of this section is to ensure that after conducting the selected review from Sections 2.1 and 2.2, if there are deficiencies that do not meet the Responsible Entity's security posture, the other party is required to complete the mitigations prior to connecting their devices to an applicable system.

Requirement R4, Attachment 1, Section 3 - Removable Media

Entities have a high level of control for Removable Media that are going to be connected to their BES Cyber Assets.

Section 3.1: Entities are to document and implement their process(es) to authorize the use of Removable Media. The Removable Media may be listed individually or by type.

- Document the user(s), individually or by group/role, allowed to use the Removable Media. This can be done by listing a specific person, department, or job function. Authorization includes vendors and the entity's personnel. Caution: consider whether these user(s) must have authorized electronic access to the applicable system in accordance with CIP-004.

- Locations where the Removable Media may be used. This can be done by listing a specific location or a group/role of locations.

Section 3.2: Entities are to document and implement their process(es) to mitigate the introduction of malicious code through the use of one or more method(s) to detect malicious code on the Removable Media before it is connected to a BES Cyber Asset. When using the method(s) to detect malicious code, it is expected to occur from a system that is not part of the BES Cyber System to reduce the risk of propagating malicious code into the BES Cyber System network or onto one of the BES Cyber Assets. If malicious code is discovered, it must be removed or mitigated to prevent it from being introduced into the BES Cyber Asset or BES Cyber System. Entities should also consider whether the detected malicious code is a Cyber Security Incident. Frequency and timing of the methods used to detect malicious code were intentionally excluded from the requirement because there are multiple timing scenarios that can be incorporated into a plan to mitigate the risk of malicious code. The entities must use the method(s) to detect malicious code on Removable Media before it is connected to the BES Cyber Asset. The timing dictated and documented in the entity's plan should reduce the risk of introducing malicious code to the BES Cyber Asset or Protected Cyber Asset.

As a method to detect malicious code, entities may choose to use Removable Media with on-board malicious code detection tools. For these tools, the Removable Media are still used in conjunction with a Cyber Asset to perform the detection. For Section 3.2.1, the Cyber Asset used to perform the malicious code detection must be outside of the BES Cyber System or Protected Cyber Asset.

Rationale

Rationale for Requirement R1:
The configuration change management processes are intended to prevent unauthorized modifications to BES Cyber Systems.

Rationale for Requirement R2:
The configuration monitoring processes are intended to detect unauthorized modifications to BES Cyber Systems.

Requirement R1 Part 1.6 addresses directives in Order No. 829 for verifying software integrity and authenticity prior to installation in BES Cyber Systems (P. 48). The objective of verifying software integrity and authenticity is to ensure that the software being installed in the BES Cyber System was not modified without the awareness of the software supplier and is not counterfeit.

Rationale for Requirement R3:
The vulnerability assessment processes are intended to act as a component in an overall program to periodically ensure the proper implementation of cyber security controls as well as to continually improve the security posture of BES Cyber Systems.
The vulnerability assessment performed for this requirement may be a component of deficiency identification, assessment, and correction.

Rationale for R4:
Requirement R4 responds to the directive in FERC Order No. 791, at Paragraphs 6 and 136, to address security-related issues associated with Transient Cyber Assets and Removable Media used on a temporary basis for tasks such as data transfer, vulnerability assessment, maintenance, or troubleshooting. These tools are potential vehicles for transporting malicious code into a facility and subsequently into Cyber Assets or BES Cyber Systems. To mitigate the risks associated with such tools, Requirement R4 was developed to accomplish the following security objectives:

- Preventing unauthorized access or malware propagation to BES Cyber Systems through Transient Cyber Assets or Removable Media; and

- Preventing unauthorized access to BES Cyber System Information through Transient Cyber Assets or Removable Media.

Requirement R4 incorporates the concepts from other CIP requirements in CIP-010 and CIP-007 to help define the requirements for Transient Cyber Assets and Removable Media.

Summary of Changes: All requirements related to Transient Cyber Assets and Removable Media are included within a single standard, CIP-010. Due to the newness of the requirements and definition of asset types, the SDT determined that placing the requirements in a single standard would help ensure that entities were able to quickly identify the requirements for these asset types. A separate standard was considered for these requirements. However, the

SDT determined that these types of assets would be used in relation to change management and vulnerability assessment processes and should, therefore, be placed in the same standard as those processes.

This appendix establishes specific provisions for the application of the standard in Québec. Provisions of the standard and of this appendix must be read jointly for comprehension and interpretation purposes. Where the standard and appendix differ, the appendix shall prevail.

A. Introduction

1.   **Title:**   No specific provisions.

2.   **Number:**   No specific provisions.

3.   **Purpose:**   No specific provisions.

4.   **Applicability:**

   4.1.   Functional Entities

   No specific provisions.

   4.2.   Facilities

   This standard only applies to the facilities of the Main Transmission System (RTP) and to the facilities specified for the Distribution Provider. In the application of this standard, all reference to the terms "Bulk Electric System" or "BES" shall be replaced by the terms "Main Transmission System" or "RTP" respectively.

   Additional Exemptions

   The following are exempt from this standard:

   - Any generating facility that meets the two following conditions: (1) the nameplate capacity of the facility is 300 MVA or less, and (2) no unit of the facility can be synchronized with a neighbouring system.

   - Step-up substations of generating facilities identified in the preceding point.

5.   **Effective Date:**

   5.1.   Adoption of the standard by the Régie de l'énergie: September 10, 2020

   5.2.   Adoption of the appendix by the Régie de l'énergie: September 10, 2020

   5.3.   Effective date of the standard and its appendix in Québec: October 1, 2022

6.   **Background:**

   No specific provisions.

B. Requirements and Measures

   No specific provisions.

C. Compliance

1.   **Compliance Monitoring Process**

   1.1.   Compliance Enforcement Authority

In Québec, "Compliance Enforcement Authority" means the Régie de l'énergie in its roles of monitoring and enforcing compliance with respect to the Reliability Standard and to this appendix.

1.2. Evidence Retention

No specific provisions.

1.3. Compliance Monitoring and Enforcement Program

No specific provisions.

2. Violation Severity Levels (VSL)

No specific provisions.

Erratum correction in the Moderate VSL for Requirement R3, added "less than 21 months" in the following part of the sentence "has performed a vulnerability assessment more than 18 months, <u>but less than 21 months,</u> since the last assessment on one of its applicable BES Cyber Systems (3.1)."

R#	Lower VSL	Moderate VSL	High VSL	Severe VSL
R3.	The Responsible Entity has implemented one or more documented vulnerability assessment processes for each of its applicable BES Cyber Systems, but has performed a vulnerability assessment more than 15 months, but less than 18 months, since the last assessment on one of its applicable BES Cyber	The Responsible Entity has implemented one or more documented vulnerability assessment processes for each of its applicable BES Cyber Systems, but has performed a vulnerability assessment more than 18 months, but less than 21 months since the last assessment on one of its applicable BES Cyber Systems. (3.1)	The Responsible Entity has implemented one or more documented vulnerability assessment processes for each of its applicable BES Cyber Systems, but has performed a vulnerability assessment more than 21 months, but less than 24 months, since the last assessment on one of its applicable BES Cyber	The Responsible Entity has not implemented any vulnerability assessment processes for one of its applicable BES Cyber Systems. (R3) OR The Responsible Entity has implemented one or more documented vulnerability assessment processes for each of its applicable BES Cyber Systems, but has

| | | Systems. (3.1) OR The Responsible Entity has implemented one or more documented active vulnerability assessment processes for Applicable Systems, but has performed an active vulnerability assessment more than 36 months, but less than 39 months, since the last active assessment on one of its applicable BES Cyber Systems. (3.2) | OR The Responsible Entity has implemented one or more documented active vulnerability assessment processes for Applicable Systems, but has performed an active vulnerability assessment more than 39 months, but less than 42 months, since the last active assessment on one of its applicable BES Cyber Systems. (3.2) | Systems. (3.1) OR The Responsible Entity has implemented one or more documented active vulnerability assessment processes for Applicable Systems, but has performed an active vulnerability assessment more than 42 months, but less than 45 months, since the last active assessment on one of its applicable BES Cyber Systems. (3.2) | performed a vulnerability assessment more than 24 months since the last assessment on one of its applicable BES Cyber Systems. (3.1) OR The Responsible Entity has implemented one or more documented active vulnerability assessment processes for Applicable Systems, but has performed an active vulnerability assessment more than 45 months since the last active assessment on one of its applicable BES Cyber Systems.(3.2) OR The Responsible Entity has implemented and documented one or more |

				vulnerability assessment processes for each of its applicable BES Cyber Systems, but did not perform the active vulnerability assessment in a manner that models an existing baseline configuration of its applicable BES Cyber Systems. (3.3) OR The Responsible Entity has implemented one or more documented vulnerability assessment processes for each of its applicable BES Cyber Systems, but has not documented the results of the vulnerability assessments, the action plans to remediate or mitigate vulnerabilities

				identified in the assessments, the planned date of completion of the action plan, and the execution status of the mitigation plans. (3.4)

D. Regional Variances

No specific provisions.

E. Interpretations

No specific provisions.

Attachment 1

No specific provisions.

Attachment 2

No specific provisions.

Guidelines and Technical Basis

No specific provisions.

Rationale

No specific provisions.

Version History

Version	Date	Action	Change Tracking
1	September 10, 2020	New appendix	New
2	October 16, 2020	Improvements to layout of document.	Revised